RHY/HMIS

Runaway and Homeless Youth - Homeless Management Information System

User Guide

Data Collection & Reporting

March 2024 Aligns with FY 2024 Reporting Specifications Aligns with FY 2024 HMIS Data Standards



Table of Contents
Revision History iii
Overview1
RHY Resources1
Additional HMIS Resources2
RHY Grantee Requirements and Expectations Regarding RHY-HMIS Data Collection
Using the CoC-Designated HMIS Software Package3
Rules on Confidentiality of Data Collection and Sharing3
No Consent Required for Data Collection3
Consent Needed for Data Sharing4
HMIS System Administration Application4
RHY-HMIS Repository
RHY-HMIS User Account Management7
RHY-HMIS Roles and Permissions7
Requesting a RHY-HMIS Account7
Account Management9
RHY-HMIS Security & Privacy Protocols12
RHY-HMIS Security & Privacy Protocols
RHY-HMIS Security & Privacy Protocols 12 Grant/Project Dropdown Management 14 Uploading RHY-HMIS CSV Files 15
RHY-HMIS Security & Privacy Protocols 12 Grant/Project Dropdown Management 14 Uploading RHY-HMIS CSV Files 15 '0' Clients Served During the Reporting Period 19
RHY-HMIS Security & Privacy Protocols 12 Grant/Project Dropdown Management 14 Uploading RHY-HMIS CSV Files 15 '0' Clients Served During the Reporting Period 19 Unable to Upload Data During the Reporting Period 20
RHY-HMIS Security & Privacy Protocols 12 Grant/Project Dropdown Management 14 Uploading RHY-HMIS CSV Files 15 '0' Clients Served During the Reporting Period 19 Unable to Upload Data During the Reporting Period 20 RHY-HMIS Repository Reports 21
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'O' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24Report Dashboard25
RHY-HMIS Security & Privacy Protocols.12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24Report Dashboard25Summary26
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24Report Dashboard25Summary26Overview27
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24Report Dashboard25Summary26Overview27Outcomes & Outputs30
RHY-HMIS Security & Privacy Protocols12Grant/Project Dropdown Management14Uploading RHY-HMIS CSV Files15'0' Clients Served During the Reporting Period19Unable to Upload Data During the Reporting Period20RHY-HMIS Repository Reports21"Data Files" Report21"Data Validation" Report23"Data Quality" Report23Exporting Data Quality Reports24Report Dashboard25Summary26Overview27Outcomes & Outputs30Exits32

acteristics

Revision History

Date	Version	Description
03-26-2020	1.0	First document matched to Comma Separated Values (CSV) Specifications v1.7 for Data Standards from FY2020
06-17-2020	1.1	Added RHY-HMIS System Use Details
03-22-2021	1.2	 Updated to reflect latest enhancements to the RHY-HMIS Repository Grantee Users and Grantee Managers can add project information to grants Additional guidance for Grantee Managers to manage user accounts for their organization
11-08-2021	1.3	Updated to align with FY 2022 HMIS Data Standards and Reporting Specifications
03-01-2024	1.4	 Updated to 1. Align with FY 2024 HMIS Data Standards and Reporting Specifications 2. Provide guidance on the Report Dashboard in the RHY-HMIS Repository

Overview

This RHY-HMIS Data Collection & Reporting User Manual is intended to serve as a reference tool to provide basic guidance on data collection for the Family and Youth Services Bureau's (FYSB) Runaway and Homeless Youth (RHY) Program grantees who are using Homeless Management Information Systems (HMIS) locally to capture youth data and using the RHY-HMIS Repository to report data to FYSB to satisfy grant agreements. Using HMIS locally and then uploading data to the RHY-HMIS Repository as described in this manual is the primary means for recording and reporting information about the needs, critical issues, and support received by the runaway and homeless youth who are served by the program.

The Street Outreach, Basic Centers, Transitional Living, and Maternity Group Home Programs are legislatively required to capture and report data to the Administration on Children, Youth and Families (ACYF) by the Runaway and Homeless Youth Act (P.L. 108-96) which was reauthorized in 2008 and more recently through the Juvenile Justice Reform Act, reauthorized through FY 2019. The Act governs the basic requirements for this data collection, stating that grantees:

shall keep adequate statistical records profiling the youth and family members whom it serves (including youth who are not referred to out-of-home shelter services), except that records maintained on individual runaway and homeless youth shall not be disclosed without the consent of the individual youth and parent or legal guardian to anyone other than another agency compiling statistical records or a government agency involved in the disposition of criminal charges against an individual runaway and homeless youth, and reports or other documents based on such statistical records shall not disclose the identity of individual runaway and homeless youth. 34 U.S.C. § 11212.

Collected data are categorized in two parts: Universal Data Elements (UDE) and RHY Program Specific Data Elements (PSDE). Universal Data Elements are data required to be collected by all federal programs participating in HMIS, regardless of funding agency.

- UDEs serve as the basis for producing unduplicated estimates of the number of people experiencing homelessness and accessing services from homeless services providers, basic demographic characteristics of people experiencing homeless, and patterns of service use, including information on shelter stays and homelessness over time.
- RHY PDSEs allow the FYSB to capture critical information about the employment and educational status, critical issues, services, and outcomes that are unique to the unaccompanied youth that RHY programs have served for over 45 years.

RHY Resources

RHY-HMIS Service Desk: To ask a question or report a problem with uploading your RHY-HMIS data from your local HMIS into the RHY-HMIS Repository, or regarding the RHY-HMIS Data Dashboard, go to the <u>RHY-HMIS Service Desk</u> at <u>https://rhymisservicedesk.atlassian.net/servicedesk/customer/portal/1</u>. You can create a ticket and RHY-HMIS TA staff will work to resolve any data upload issue. You will need to create a username and password the first time you login.

RHYTTAC: The Runaway and Homeless Youth Training and Technical Assistance Center (RHYTTAC) website has numerous resources related to RHY-HMIS. Visit the <u>RHYTTAC RHY-HMIS</u> page at <u>www.rhyttac.net/rhy-hmis</u> to access user manuals, video training recordings, frequently asked questions (FAQs) and other regularly updated resources.

Ask A Question: To ask a question about any RHY-HMIS data collection requirement go to the <u>Ask A</u> <u>Question</u> section of the HUD Exchange. Please be sure to select "HMIS" for your question under "My Question is Related To." HUD and RHY program staff work together to answer questions that come in on Ask A Question related to RHY and HMIS.

Additional HMIS Resources

- There are a variety of documents available on the HUD Exchange <u>HMIS</u> page that detail all HMIS Data and Technical Standards, Federal Partner Information, and information about HMIS forums for HMIS Leads, System Administrators, and Vendors.
- The <u>HMIS Data Standards</u> page contains a suite of HMIS Data Standard resources, which are briefly described below. Each of the documents has a specific purpose and intended audience. The HMIS Lead should be familiar with all the documents and collectively use them as their HMIS reference materials along with specific materials provided by the software provider.
 - <u>FY 2024 HMIS Data Manual</u> represents the foundation for the data contained within an HMIS, project setup instructions, and data collection instructions.
 - FY 2024 HMIS Data Dictionary Table Shells contain the data element tables with relevant programming instructions, system logic and other issues to be used by vendors for HMIS programming. The information in the table shells aligns with the information contained herein.
 - <u>FY 2024 CSV Programming Specifications</u> provides specifications for a standard set of comma-separated values (CSV) files that include all data elements and fields defined by the FY2024 HMIS Data Standards, along with information that describes an exported data set.
 - <u>HMIS Federal Partner Participation Resources</u> Each link on this page contains resources and materials for following the HMIS requirements of HUD and other federal partners.
 - <u>HMIS Project Setup Tool</u> provides a general framework to support project setup in HMIS by system administrators. It assists system administrators in ensuring that all HMIS participating projects are set up using the appropriate HMIS project types and are collecting the required data elements.

RHY Grantee Requirements and Expectations Regarding RHY-HMIS Data Collection

Using the CoC-Designated HMIS Software Package

All active RHY grantees are required to use their Continuum of Care (CoC)-designated web-based HMIS. The HMIS lead in each CoC is expected to set up all RHY projects and user access in HMIS and provide training to RHY grantees on how to use HMIS to enter data and generate reports. To find contact information for the HMIS lead in your CoC, use the <u>HUD Exchange Contact CoC</u> page.

As HMIS users in their CoC, RHY grantees are expected to pay for costs related to HMIS use, including HMIS licensing fees, CoC membership fees, Internet access, and computer hardware and software. These costs associated with the use of HMIS may be covered by the RHY program grant funding. Contact the RHYMIS/HMIS help account at <u>RHYMIS@acf.hhs.gov</u> for any questions or concerns related to HMIS cost eligibility.

RHY grantees operating several programs over multiple CoC jurisdictions need to join the Continuums of Care that correspond to the location of each program and use the HMIS software in that CoC in order to maximize coordination with other local service providers. This also ensures that housing availability and service volumes are accurately reflected for the local area. In cases where an individual RHY program spans multiple COCs, grantees should contact the <u>RHY-HMIS Service Desk</u>.

RHY grantees will continue to use definitions as specified in the Runaway and Homeless Youth Act which was reauthorized through FY 2019 through the Juvenile Justice Reform Act. (34 U.S.C. §11279).

Data quality is an important aspect of RHY data collection. To maximize accuracy, RHY grantees are expected to enter and update records as soon as possible after collecting information. This is especially important as it pertains to shelter entries and exits which allow administrators to maintain 'real-time' shelter utilization and availability.

Rules on Confidentiality of Data Collection and Sharing

No Consent Required for Data Collection

Data collection refers to the process of entering information in an HMIS by program staff or another authorized user. All RHY projects are required to collect all the Universal Data Elements and the RHY-Program Specific Data Elements for the type of project (Street Outreach Program, Basic Center Programprevention, Basic Center Program-emergency shelter, and Transitional Living Program, including Maternity Group Homes). Detailed information about each data element is found in this manual. The Runaway and Homeless Youth Act requires that a RHY grantee "keep adequate statistical records profiling the youth and family members whom it serves (including youth who are not referred to out-ofhome shelter services)."

RHY programs funded by FYSB are not required to obtain youth or parental consent to collect and enter youth data into HMIS or upload to the RHY-HMIS Repository **Note:** In a few states, consent to *enter* data into RHY-HMIS data may be required, however it is not required by federal law or by the RHY Program.

Consent Needed for Data Sharing

Data sharing refers to the electronic sharing of client information via an HMIS. Data sharing can have some important advantages for communities who want to learn more about the experiences of their homeless population and can help improve coordination of services for youth. However, data can only be shared if written consent is obtained from the parent or legal guardian of a youth who is under age 18 or with written consent from a youth who is eighteen and older. RHY grantees are encouraged to share identifiable data with other programs using the same HMIS system within a CoC where there is consent but are not required to do so.

The RHY rule states the following regarding data sharing:

Pursuant to the Act, no records containing the identity of individual youth, including but not limited to lists of names, addresses, photographs, or records of evaluation of individuals served by a Runaway and Homeless Youth project may be disclosed or transferred to any individual or to any public or private agency except:

- (1) For Basic Center Program grants, records maintained on individual runaway and homeless youth shall not be disclosed without the informed consent of the individual youth and parent or legal guardian to anyone other than another agency compiling statistical records, or a government agency involved in the disposition of criminal charges against an individual runaway and homeless youth.
- (2) For Transitional Living/Maternity Group Home Program, records maintained on individual homeless youth shall not be disclosed without the informed consent of the individual youth to anyone other than an agency compiling statistical records.
- (3) Research, evaluation, and statistical reports funded by grants provided under section 343 of the Act are allowed to be based on individual data, but only if such data are de-identified in ways that preclude disclosing information on identifiable individuals.
- (4) Youth served by a Runaway and Homeless Youth project shall have the right to review their records; to correct a record or file a statement of disagreement; and to be apprised of the individuals who have reviewed their records.
- (5) State law protection. HHS policies regarding confidential information and experimentation and treatment shall not apply if HHS finds that state law is more protective of the rights of runaway or otherwise homeless youth.
- (6) Procedures shall be established for the training of project staff in the protection of these rights and for the secure storage of records. 45 CFR §1351.21.

HMIS System Administration Application

HMIS Leads are required to work collaboratively with their Continuum of Care (CoC) to establish data sharing protocols as part of their HMIS policies and procedures. Established protocols must address requirements for all programs using the HMIS. These protocols for projects receiving RHY funding must conform to the data sharing requirement of the RHY regulations as follows:

- The RHY Act requires that RHY grantees agree not to disclose records on individual youth (with a limited exception of sharing de-identified data for purposes of compiling statistics). See Sec 312(b)(7) and 322(a)(13) of the RHY Act.
- Thus, absent consent, multiple agencies sharing a single HMIS implementation should not share identifying information between them.
- In CoCs where data are shared automatically after they entered (i.e., an open system), RHY client records CANNOT be shared unless written consent is obtained.

RHY-HMIS Repository

On the <u>RHY-HMIS Repository home page</u>, RHY Grantees will be able to find a login link to the RHY-HMIS data collection site, links to RHY-HMIS User Resources, and RHYTTAC Resources. Additionally, RHY Grantees will be able to contact the <u>RHY-HMIS Service Desk</u> and other FYSB contacts from the RHY-HMIS Repository home page.



RHY-HMIS User Account Management

RHY-HMIS Roles and Permissions

The table below outlines permissions each user type has in the repository.

Permission	Grantee User	Grantee Manager	Federal Project Officer (FPO)
Upload data	х	Х	х
View reports (Data Quality, Status Summary Report, and Report Dashboard)	x	x	X
Create or remove Grantee Users within agency/organization		x	
Unlock/lock Grantee User accounts		Х	
View grant(s)	х	Х	
Add project-specific information to agency grant	x	x	

Review the RHY-HMIS <u>Frequently Asked Questions (FAQs)</u> for more specific questions on each role/permission.

Requesting a RHY-HMIS Account

View <u>https://rhy-hmis.acf.hhs.gov/request-account</u> for step-by-step instructions to request an account.

Due to the system's security requirements, all new users are required to submit a 'User Access Request Form' and take a security awareness training and submit the certificate of completion to gain access to the system.

1. Step 1: User Access Request Form:

- a. All new users download and complete the User Access Request Form
- b. Who approves Part D on my form?
 - i. If you request a Grantee User account \rightarrow your agency's designated Grantee

Account Type	Approver's Signature	Date
Grantee User account	Grantee Manager: Your Grantee Manager's signature goes here	Date: Select Date

Manager or the Grantee Administrative Official (GAO)/Grantee Authorizing Representative (ADO) in Grant Solutions will sign and approve.

Account Type	Approver's Signature	Date
Grantee User account	Grantee Manager: This is left blank – the signature goes below	Date: Select Date
Grantee Manager account Federal Project Officer account (FPO) FYSB Lead account	ACF/FYSB Federal Staff/System Owner: Your FPO's signature goes here	Date: Select Date

ii. If you request a Grantee Manager account \rightarrow your regional Federal Project Officer (FPO) will sign and approve.

If you are not sure of who your Grantee Manager or FPO is, please reach out to the <u>RHY-</u><u>HMIS Service Desk</u> to inquire.

2. Step 2: Security Training/Certificate: Obtaining an account with the RHY-HMIS requires you to take the <u>HHS Cybersecurity Training</u> and submit a certificate upon completion. If your grantee organization offers a different security training, you can also complete and submit that certificate.

3. Step 3: Submit Documents

- a. For new users requesting a Grantee User account:
 - i. If there is a Grantee Manager account holder in your organization, submit your documents to them. They will approve, upload your documents, and create a Grantee User account for you.
 - ii. If there is not a Grantee Manager account holder in your organization, submit both documents for review and approval to the <u>RHY-HMIS Service Desk</u>.
- b. For new users requesting a Grantee Manager account: Submit both documents for review and approval to the <u>RHY-HMIS Service Desk</u>.

If you have not used the **RHY-HMIS Service Desk, you will need to create a username and password the first time you visit. This username and password will be different than your RHY-HMIS Repository username and password.

0

Account Management

- 1. **Grantee Managers:** Grantee Managers can view, edit, add, and remove the Grantee User accounts for their organization.
 - a. Once logged in, click on 'Users.'
 - b. To view the account information for a specific user in your organization, click on the icon under 'Tools.'

Create New Upload		L.							
Past Uploads	Create	New						Ma	
Reports	Upload		Past Up	oloads	Reports		Users		
Report Dashboard >				144.0	6		1 1 1 1 1		-
Users			(AA)	Q	3	i			?
Projects	Project	ts	Grants	272	About	1	Reso	aurces	
Grants									
About	140								
Help & Resources	Report Dashb	oard							
Help & Resources	Report Dashb	t oard							
Help & Resources	Report Dashbo Users	t oard						Create	New
Help & Resources	Report Dashbo Users	t oard entries				Search		Create	New
Help & Resources	Report Dashbo Users Show 10 +	oard				Search:		Create	New
Help & Resources	Report Dashb Users Show 10 \$	entries	e 11 E-mail		Role	Search:	Enabled	Create	New
Help & Resources Jusers Create New Upload Past Uploads Reports Report Dashboard Users Users	Report Dashbo Users Show 10 + Name	entries	e ₁₁ E-mail	@abtassoc.com	Role and Grantee	Search:	Enabled	Create Tools	New s
Help & Resources Help & Resources Users Create New Upload Past Uploads Reports Report Dashboard > Users Projects	Report Dashbo Users Show 10 ¢ Name	entries † Username grant Username	e 11 E-mail lee E-mail	@abtassoc.com	n Grantee Role	Search: Locked Locked	Enabled Yes Enabled	Create Tools © E ² Tools	New

- c. To edit the account information for a specific user in your organization, click on the icon under 'Tools.'
- d. To delete the account information for a specific user in your organization, click on the

icon under 'Tools.'

Creating a RHY-HMIS Account: Grantee Managers have the function to create Grantee User accounts for their organization. Once Grantee managers have received the completed the User Access Request form and the certificate of completion for security training, they can create a Grantee User account.

a. Navigate to the 'Users' page. Click on 'Create New.'

Create New Upload	Users							Create	New
Past Uploads									
Reports	Show 10 ¢ er	itries				Search:			
Report Dashboard >	Name _{↑↓}	Username 🌐	E-mail	ţ1	Role _{î↓}	Locked	Enabled	Tool	5
Users		grantee		@abtassoc.com	Grantee	No	Yes	0 Z	Î
Projects	Name	Username	E-mail		Role	Locked	Enabled	Tool	s
Grants									
About	Showing 1 to 1 of 1 e	entries					Provid	1	Nevt

- b. Complete the requested information on the form.
- c. Upload the required documents.
- d. Click 'Create'

Create New	Users » Cre	eate New		Complete information
Past Uploa	ds Name			
Reports				
Report Day	Username			
Users	Enal			
Projects				
Grants	Phone			
About	2fA Method	CEmail Call SMS (mobile only)		
Help & Hes	Role			
		Grantee		
	Organizations			
	Do you confirm the user h Security Assembles Training is	has completed the required annual security awaren a Retrictus user requirement prior to account creation.	ess training?	
	○ No ○ Yes: Comp	pletion Date Select a date	Choose File No file chosen	
	Do you confirm the user of	completed (with all necessary signatures) the requi	red user access request form and RHY at	ItS rules of
	A complete user access request	d form and rules of behavior with signatures is a requirement p	rior to account oreafter.	
Upload documents	○ No ○ Yes			
		provide the tests		
		Locked		
		Enabled		
		El Sand a Welcome Ernall	e	
		Cancel Create		

- 2. Account Lockout: If you lock yourself out: please open a ticket at the <u>RHY-HMIS Service Desk</u> and navigate to the category 'User Accounts & MFA/Passwords' then 'Blocked Account.'
- 3. **Reset Your Password**: You can reset your own password using the "Forgot Your Password?" functionality provided on the login screen, which will allow you to reset your account and login with a new password.

	Login
	Username
	Password Login Forgot Your Password?
This warning provides privacy and security r which includes (1) this computer network, (2 this network. This system is provided for Government-aut	iotices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system,) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on horized use only.
Unauthorized or improper use of this system	is prohibited and may result in disciplinary action and/or civil and criminal penalties.
Personal use of social media and networkin	g sites on this system is limited as to not interfere with official work duties and is subject to monitoring.
By using this system, you understand and c	onsent to the following:
 The Government may monitor, recor business. Therefore, you have no re any lawful Government purpose, the 	d, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS asonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.

RHY-HMIS Security & Privacy Protocols

There are several security protocols that have been established for the RHY-HMIS Repository:

- RHY Grantee Users *cannot* have a RHY-HMIS account without their Grantee Manager's approval.
- Grantee Managers *cannot* have a RHY-HMIS account without their Federal Project Officer's approval.
 - Completing the <u>User Access Request Form</u> (see <u>Account Request</u>) is the proper protocol for establishing the appropriate approvals for each authorized user account.
- RHY-HMIS accounts are one-way uploads of client data from the local HMIS. In other words, authorized users will not be able to extract client level data from RHY-HMIS.
- Two factor authentication (2FA) is required for RHY-HMIS Repository access. Two Factor Authentication is often described as "something you know" (Factor 1) and "something you have" (Factor 2). The two factors are "linked" to the RHY-HMIS Repository through the user interface, resulting in a double-verification of each User. This is far superior security to single factor authentication.

Γ	Identity Verification
	A message with a verification code has been sent to (XXX) XXX-XX35.
	Verify Resend the code
	If you wish to update your phone number (different from what you originally provided when onboarding through the Service Desk), you can change your phone number in your user profile upon logging in. If you have any issues with two-factor authentication (2FA), please raise an issue request at the RHY-HMIS Service Desk or for immediate assistance, please dial 1-800-883-3179.

- Documentation of your **User Access Request Form** and the certificate with the date you took the Security Awareness Training (a local requirement of HMIS) will be stored in the RHY-HMIS alongside your account information.
- Your username/password is valid for 60 days. The password must be at least fifteen characters long and contain at least one character from each of the four lists of characters:
 - Uppercase alphabet: A through Z
 - Lowercase alphabet: a through z
 - Numbers: 0 through 9
 - Special Characters: !@#\$%^&*
- All users receive "Reminder Password Reset" notifications from the system to their emails at set intervals (14-7-3 days) reminding them to reset their password.

- An account will get locked out if a user fails to reset their password after 60 days regardless of how long it has been since they have last logged into RHY-HMIS. At any point in time, users have the option to 'Reset Password' on their own thereby eliminating their need to contact the Service Desk for assistance unless their account gets disabled (i.e., they have not logged into the application within the last 60 days due to the automatic account disabling).
- An account will become locked after 3 unsuccessful login attempts.
- An account will become inactive if you have not logged in in 120 days. Only a RHY-HMIS Admin can re-enable a disabled user account; a user will have to put this request in to the <u>RHY-HMIS</u> <u>Service Desk</u> for assistance.
- The system will log you out after 15 minutes idle.
- As privileged users, all Grantee Managers are required to login to the RHY-HMIS data upload repository every 90 days to review and assess the current list of users who have accounts for their organization. This is to ensure security compliance with the Family and Youth Services Bureau's Runaway and Homeless Youth – Homeless Management Information System (RHY-HMIS). Grantee managers will remove users that no longer need access and ensure remaining users at still active for their organization and require a RHY-HMIS account.

Grant/Project Dropdown Management

- Reporting Periods, Grants and Organizations information are imported from the Grant Solutions database to coincide with fiscal reporting year/quarter information.
- Before each grantee can upload their data, Grantee Managers or Grantee Users will need to log into the RHY-HMIS Repository and establish Project dropdown slot option(s) for every HMIS Project within their organization that the RHY Program funds.
- If a project has been set up previously, do not create a new project for each upload period. This will only create duplicates that will be deleted.

Create New Upload				
Past Uploads	Create New			
Reports	Upload	Past Uploads	Reports	Users
Report Dashboard >	C			
Users			G I	
Projects	Projects	Grants	About	Resources
Grants				
About				
Help & Resources	Report			

• Click "Projects" from either the left-hand menu or the "Projects" button on the home page.

• Either edit an existing item displayed in the table by clicking on the 'edit' icon under Tools or click on the 'Create New' button in the upper right-hand side of that screen to get to the following screen. Remember to establish a Project for every HMIS Project that the RHY Program funds. Users will not be able to upload their data files if the project-type information is missing for each grant.

Show 10 entries			Search:	Create New
Organization ↑↓	Grant ĵ↓	Project Name $_{\uparrow\downarrow}$	Project Type	Tools
1736 Family Crisis Center	90YO2332 YO - Street Outreach	SOP Test Project	Transitional Housing	•
Organization	Grant	Project Name	Project Type	Tools
Showing 1 to 1 of 1 entries			Previ	ous 1 Next

<u>Projects</u> » Create	New
Project Name	
Project Type	Select a project type
Organization	MFSTest ~
Grant	Select a grant
	Cancel Create

Uploading RHY-HMIS CSV Files

• Once you have a file extracted from your HMIS, saved locally, and named using this suggested naming convention, you may begin the upload process:

File Name Part 1	File Name Part 2	File Name Part 3	File Name Part 4	File Name Part 5
Grantee ID	RHY Program Name	HMIS Project Type	Report Period	User

- Example file name: 100_TLP_TH_FY2024Fall_JDoe
- Click "Create New Upload" from either the left-hand menu or the button on the home page or the "Create New" button on the top right of the "Past Uploads" page.



Create New Upload	Past Uploads
Past Uploads	Welcome to the Past Liploads page of the RHY-HMIS Repository where you can create a new upload and view uploaded datasets. A summary is a summary
Reports	progress for all dataset submissions is displayed below.
Report Dashboard	In the table, you can see the status for each uploaded dataset as either accepted or rejected. To review the Data Quality Report Summary for each uploaded dataset, click the "View" icon.
Users	To upload a new dataset in this reporting period, click on "Create New Upload". When the reporting period has closed, you are not permitted to
Projects	upload any new datasets. The "Create New Upload" button will be no longer visible until the next reporting period.
Grants	Filter by Reporting Year: FY2023_4a +
	Show 40 A entries Search:

• Either "Drag and Drop a File" OR click "Select a File"

Past Uploads	e produits // er card		
Reports	Step 1: Upload ZIP File	Step 2: Data Processing	Step 3: Completio
Report Dashboard >			
Users			
Projects			
Grants	Drag and drop a file		
About			
Help & Resources	Select a file		
	Select a project -		

- Choose the correct file from your local computer (matched to the project type you will upload to)
- Choose the correct "project" option from the drop down (by project type, matched to the file you have chosen) to upload file into (Note: The project must be set up ahead of time. If not, click 'Add Project').

Create New Upload	Uploads » Create New	,	
Past Uploads	Step 1: Upload ZIP File	Step 2: Data Processing	Step 3: Completion
Reports			
About			
Help			
Report Dashboard	123_BCP_ES_FY2020_MaryS.zip		
	Select a file		
	MFS_Test_ESProject -		
	Upload		

- Once you have paired/associated the correct file with the correct upload/grant/project, click "Upload."
- **Pro Tip:** Did you forget something? Need to fix something? Mess something up? You can start over; just click "Create New Upload" again on the menu on the left to reset the file upload page.

The upload process will follow three steps:

1. Uploading the file to the data validation/data processing step.

About Help Report Dashboard	123_BCP_ES_FY2020_MaryS.zip Select a file	
i.	MFS_Test_ESProject -	

2. Processing the data for validation & completion.

Create New Upload	Uploads » View		
Past Uploads	Step 1: Upload ZIP File	Step 2: Data Processing	Step 3: Completion
Reports			
About		•	
Help		• •	
Report Dashboard	123_BCP_ES_FY2020_MaryS.zip	In Progress	
	Uploaded By: mfsgrantee2 Uploaded At: 2020-06-24 16:59:39 Organization: MFS Organization Grant Number: 123MFS Grant Program: MFS_Grant1 Project: MFS_Test_ESProject	Once the data processing is complete, you will be sent a notification via email.	

3. Completing the upload. The "Data Quality Report" will appear whether you have an "Accepted" or "Rejected" upload.

Create New Upload	Uploads » View		
Past Uploads	Step 1: Upload ZIP File	Step 2: Data Processing	Step 3: Completion
Reports			
About			
Help			
Report Dashboard	123_BCP_ES_FY2020_MaryS.zip	Completed	Accepted
	Uploaded By: mfsgrantee2 Uploaded At: 2020-06-24 16:58:47 Organization: MFS Organization Grant Number: 123MFS Grant Program: MFS_Grant1 Project: MFS Test ESProject	You will be sent a notification via email.	Review Data Quality Report



'0' Clients Served During the Reporting Period

If no clients were served during the reporting period, you will still need to upload a file with zero clients. The Repository will accept files with zero clients.

Data Quality R	eport Sur	nmary		Export
Organization: Vendor (Grant Number: AAAAA Grant Program: Test A Project: A: Street Outre Project Type: Street Ou Status: O Accepted : I	Organization # AAAA Grant each utreach Empty Datase	10 t	File Name: 074cde9e-empty-4e1 Uploaded By: Bongwook Lee Uploaded At: 2024-02-16 15:25:1 Processing Started: 2024-02-16 Processing Ended: 2024-02-16 1	3-ac8d-7d3a6be63262.zip 0 15:25:12 15:25:20 Export Log
Data Files Data	Validation	Data Quality		

You will need to notify your FPO that zero clients were served for the project and provide an explanation why 0 clients were served during the reporting period. Then contact the <u>RHY-HMIS Service Desk</u> to explain that 0 clients were served for the project and that the FPO has been notified. Attach the email exchange with your FPO to the ticket submitted to the <u>RHY-HMIS Service Desk</u>.

Unable to Upload Data During the Reporting Period

You will need to notify your FPO that an upload will not be completed for the reporting period and provide an explanation why no upload will be made. Then contact the <u>RHY-HMIS Service Desk</u> that the FPO has been notified that no upload will be made for the project. Attach the email exchange with your FPO to the ticket submitted to the <u>RHY-HMIS Service Desk</u>. The Service Desk will mark the project as not having an upload for the reporting period.

RHY-HMIS Repository Reports

Either during the upload process, or by going to the menu item(s): "Past Uploads" or "Reports," you can view the upload status or data quality reports to help get you to 100% successful data submissions. You can "Export" results to MS Excel for easier viewing/tracking and you can navigate back to your data quality reports anytime.

"Data Files" Report

This report will tell you what files were present in the CSV file you uploaded. This can give insight into a Rejected file or give insight about the size of your upload for an Accepted file.

- Any discrepancy with your expectations for clients included in the upload file needs to be addressed locally with the HMIS Lead/Admin. There is either a data collection, project set up, or export issue.
- **Pro Tip**: Count of Client.csv (minus one) should roughly match your client counts of people served by that project Grant Year to Date (GTD).

Accepted File Example:



Rejected File Example:

Create New Upload	Uploads » View	
Past Uploads		
Reports	Data Quality Report Summary	Export
About	Organization: MFS Organization Grant Number: 123MES	File Name: 123_BCP_ES_FY2020_MaryS - Reject.zip
Help	Grant Program: MFS_Grant1 Project: MFS_Test_ESProject	Uploaded At: 2020-06-24 17:22:42 Processing Started: 2020-06-24 17:22:45
Report Dashboard	Project Type: Emergency Shelter	Processing Ended: 2020-06-24 17:22:48
	Suitus. • Rejected	
	Data Files Data Validation Data Quality The Data Files view displays the csv files and record place rafes to the PUX UM2 flace Quide Puide Place Pla	counts contained in your uploaded ZIP file. For more information about this view,
	please refer to the RHY-HMIS User Guide.	Managan
	* Client.csv	File is missing.
	CurrentLivingSituation.csv	10 records found in file.
	Disch Witer and	
	Disabilities.csv	95 records found in file.

• **Pro Tip**: The project type of the CSV file uploaded must match the project type slot selected in the repository. For example: an <u>ES</u> CSV file will be rejected when uploaded to a <u>TLP</u> project slot in the repository.

aet Unioade			
eports	Data Quality Report Summary	Export	
sers	Organization:	File Name: Test 3 - ES Project Only but NO clients or	
rojects	Grant Number: T Grant Program: YO - Street Outreach Project: Thuan Test Outreach 03 04 21	enrolls.zip Uploaded By: Uploaded At: 2021-03-04 17:55:33	
rants	Project Type: Street Outreach	Processing Started: 2021-03-04 17:55:33 Processing Ended: 2021-03-04 17:55:34	
bout	Status: 3 Rejected		
elp & Resources			- 11
eport Dashboard	Data Files Data Validation Data Quality		
	not, you'll need to find out from your HMIS Lead/HMIS V	/endor why your exported file doesn't contain the right dataset for your project	
	not, you'll need to find out from your HMIS Lead/HMIS V unload. For more information about this view, please ref	/endor why your exported file doesn't contain the right dataset for your project	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref	/endor why your exported file doesn't contain the right dataset for your project er to the RHY-HMIS User Guide.	L
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client csv	fendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMIS User Guide. Message 0 records found in file	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv Currenti ivinoSituation.csv	(endor why your exported file doesn't contain the right dataset for your project er to the RHY-HMIS User Guide. Message 0 records found in file. 0 records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv	Vendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMIS User Guide. Vessage 0 records found in file. 0 records found in file. 0 records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv	Verdor why your exported file doesn't contain the right dataset for your project er to the RHY-HMIS User Guide. Versage O records found in file. O records found in file. O records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv	Verdor why your exported file doesn't contain the right dataset for your project er to the RHY-HMI'S User Guide. Verdords found in file. O records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv Enrollment.csv	Vendor why your exported file doesn't contain the right dataset for your project re to the RHY-HMIS User Guide. Vessage O records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv Enrollment.csv Ext.csv	Vendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMI'S User Guide. Vecsage O records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv Enrollment.csv Ext.csv Export.csv		
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref File Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv Enrollment.csv Ext.csv Ext.csv Export.csv Funder.csv		
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv Enrollment.csv Ext.csv Ext.csv Export.csv HealthAndDV.csv	Vendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMI'S User Guide. Message 0 records found in file. 1 records found in file. 0 records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv EnrollmentCoC.csv Exit.csv Exit.csv Export.csv HealthAndDV.csv IncomeBenefits.csv	Vendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMI'S User Guide. Message O records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file. 0 records found in file.	
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv EnrollmentCoC.csv Exit.csv Exit.csv Export.csv HealthAndDV.csv IncomeBenefits.csv * Project.csv		
	not, you'll need to find out from your HMIS Lead/HMIS V upload. For more information about this view, please ref Client.csv CurrentLivingSituation.csv Disabilities.csv EmploymentEducation.csv Enrollment.csv EnrollmentCoC.csv Exit.csv Export.csv Funder.csv HealthAndDV.csv IncomeBenefits.csv * Project.csv	Vendor why your exported file doesn't contain the right dataset for your project er to the RHY-HMI'S User Guide. Message 0 records found in file. 1 record found in file. 0 records found in file. 1 record found in file.	

"Data Validation" Report

This report will look at an Accepted or Rejected file and compare it to the expectations established in the RHY Program HMIS Manual (and HMIS Data Standards and CSV Programming Specifications).

- Any issue on "Data Validation" means a standard expectation for the data was not followed (date out of format, data element missing, etc.) and may cause a file to be rejected.
- "Data Validation is the key to a successful upload. It will tell you what is missing or wrong with your data.



"Data Quality" Report

- "Data Quality" looks at the overall completeness of the data elements and provides a score (up to 100%) for complete data.
- The view displays the overall *quality* of the data submitted. Files will not be uploaded with more than 5% missing data. These scores represent either missing data (up to 5%) or "Unknown" data (things like "Client Refused," "Client Doesn't Know," and "Data Not Collected").
- A score of 75% or greater is highly recommended, and up to 100% complete is the goal for each grantee.
- <u>Data may be missing from an upload but not cause the file to be rejected</u>. "Data Quality" serves a different purpose than "Data Validation" in the sense that you will not get your "Data Quality" score without first passing the "upload test."

Data Files Data Validation	n Data Quality			
The Data Quality view displays the more information about this view	ne overall quality of the data subr , please refer to the RHY-HMIS U	nitted. To view the issue details, Iser Guide.	reference the Data Validation vi	ew. For
Field	Demographics	Iotal	Match	Score
Name	All Clients	82	66	80.5%
* Social Security Number (SSN)	All Clients	82	45	54.9%
Date of Birth	All Clients	82	80	97.6%

Exporting Data Quality Reports

You can export all of the Data Quality reports into an Excel file and save to your computer. The exported Excel file has the Summary, Data Files, Data Validation, and Data Quality reports. Additionally, the file also has a Data Quality Errors report that has the Personal ID for you to locate the client record in your local HMIS.

Uploads » View

Data Quality Report Summary

Organization: Grant Number: 90CY Grant Program: CY - Basic Centers Project: Thuan Test 5 03.04.21 Project Type: Emergency Shelter File Name: 38d406a1-c5bf-450d-8090-58004bc49a9c.zip Uploaded By: Uploaded At: 2021-09-03 10:13:56 Processing Started: 2021-09-03 10:13:58 Processing Ended: 2021-09-03 10:14:07

Export

2 So	ocial Security Number (SSN)					
		All Clients	Client.csv	41	172523	0BDD5A11-A512-4A78-9D51-E9238225
3 Sc	ocial Security Number (SSN)	All Clients	Client.csv	36	171882	
4 So	ocial Security Number (SSN)	All Clients	Client.csv	41	172523	
46 R	lace	All Clients	Client.csv	85	49205	
47 D	ate of Engagement	HoH and Adults	Enrollment.csv	9	173887	
62 La	ast Grade Completed	HoH and Youth	EmploymentEducation.csv	33	81007	
63 La	ast Grade Completed	HoH and Youth	EmploymentEducation.csv	62	91653	
64 La	ast Grade Completed	HoH and Youth	EmploymentEducation.csv	122	157693	
65 La	ast Grade Completed	HoH and Youth	EmploymentEducation.csv	135	138143	
66 La	ast Grade Completed	HoH and Youth	EmploymentEducation.csv	205	91653	
67 So	ichool Status	HoH and Youth	EmploymentEducation.csv	33	81007	
68 So	ichool Status	HoH and Youth	EmploymentEducation.csv	62	91653	
69 So	ichool Status	HoH and Youth	EmploymentEducation.csv	122	157693	
70 So	ichool Status	HoH and Youth	EmploymentEducation.csv	135	138143	
71 Sc	ichool Status	HoH and Youth	EmploymentEducation.csv	205	91653	
72 Er	mployment Status	HoH and Youth	EmploymentEducation.csv	33	81007	
73 Ei	mployment Status	HoH and Youth	EmploymentEducation.csv	62	91653	
74 Ei	mployment Status	HoH and Youth	EmploymentEducation.csv	122	157693	
75 Ei	mployment Status	HoH and Youth	EmploymentEducation.csv	135	138143	
76 Ei	mployment Status	HoH and Youth	EmploymentEducation.csv	205	91653	
77 G	General Health Status	HoH and Youth	HealthAndDV.csv	63	81007	
78 G	General Health Status	HoH and Youth	HealthAndDV.csv	66	91653	
79 G	General Health Status	HoH and Youth	HealthAndDV.csv	220	81007	
80 G	General Health Status	HoH and Youth	HealthAndDV.csv	235	91653	
81 G	General Health Status	HoH and Youth	HealthAndDV.csv	275	138143	
82 D	ental Health Status	HoH and Youth	HealthAndDV.csv	63	81007	
83 D	ental Health Status	HoH and Youth	HealthAndDV.csv	66	91653	
84 D	ental Health Status	HoH and Youth	HealthAndDV.csv	220	81007	
85 D	ental Health Status	HoH and Youth	HealthAndDV.csv	235	91653	
	Summary Data F	iles Data Validation	Data Quality Data Quality	/ Errors	120142	

Report Dashboard

The Report Dashboard allows users to visualize data that has been uploaded to the Repository. The Dashboard creates charts and graphs to help users analyze performance trends, data quality, and equity in the provision of services through RHY funded programs. Any data uploaded can be viewed in the Report Dashboard as soon as it is accepted by the Repository.

To access the reports in the Dashboard, log into the RHY-HMIS Repository. Click on "Report Dashboard" from either the left-hand menu or the "Report Dashboard" button on the home page.

Create New Upload	The Car			- A.
Past Uploads	Create New			
Reports	Upload	Past Uploads	Reports	Users
Report Dashboard +				the Type of the State
Users		8	- G I	Help &
Projects	Projects	Grants	About	Resources
Grants				
About				

The Dashboard has six pages:

- Summary
- Outcomes and Outputs
- Trends

- Overview
- Exits
- Characteristics

All Repository users can view all six pages. Grantee and Grantee Managers account holders can only run reports from data for their organization. Federal Project Officers (FPOs) can run reports from data for all the grantees in their region. On all the pages, users can run reports for data from each year that data has been uploaded.

Summary

The landing page for the Report Dashboard is the Summary. It provides the number of:

- Clients served by project type TLP, BCP-ES, BCP-P, MGH, and SOP
- Clients exited by project type
- Grants by project type

Create New Upload			
Past Uploads	Report Dashboard	đ	
Reports	Summary		
Report Dashboard 👻			
Overview			
Dutcomes & Dutputs	FY 2020 🗸	All Grantees 🗸	
Exits			
Frends	In FY 2020,		
Characteristics	59 clients entered TLP projects. 374 clients entered SOP projects.		
Goal Setting	1 clients entered BCP-P projects.		
Jsers			
Organizations	59	26	6
Projects	Clients were served by TLP	Clients exited from TLP	Grants for TLP
Grants			
Reporting Periods			
Nessages	274	50	2
Activities	Clients were served by SOR	Olionto avitad from SOR	Crante for SOR
About	Clients were served by SOP	Clients exited from SOP	Grants for SOP
lelp & Resources			
	1	0	1
	Clients were served by BCP-P	Clients exited from BCP-P	Grants for BCP-P
	Transitional Living Program (TLP) is a transitional Basic Center Program - ES (BCP-ES) is an emerg Basic Center Program - P (BCP-P) is a homeless Maternity Group Home (MGH) is a transitional hou	housing project. ency shelter project. ess prevention project. sing project.	

Users can see the numbers for each fiscal year that has uploaded data. FPOs can see the total numbers for all the grantees in their region or by each grantee organization. Grantees can only see data for their organization.

Overview

On the Overview page, users can select to run reports by:

- Fiscal year (FY)
- Project Types TLP, BCP-ES, BCP-P, MGH, and SOP
- Organization For FPOs, by all grantee organizations or a specific grantee organization in their region
- Races

• Ethnicities

• Genders

• Ages

Create New Unload						
Past Unloads	Report Da	shboard	đ			
Reports	Overview	,				
Report Dashboard 👻						
Overview						
Outcomes & Outputs	FY 2020	~	All Grantees	~	All Project Types	
Exits	All Races	~	All Ethnicities	~	All Genders	

There are five sections in Overview. The first section reports on:

- Total clients served by RHY during the FY •
- Clients entered prior to the FY and still being served by RHY ٠
- Clients entered during the FY •
- Clients entered, exited, and entered again during the FY •

The numbers below the top line will not sum to the top line because clients can appear in more than one 2nd line sum, but the top line is a deduplicated count of youth regardless of entry, exits, and re-enrollments.

Please note, this data cannot be exported to Excel. Should you need this detailed data, please contact your HMIS Lead for available HMIS reporting locally. All data in the RHY Dashboard comes directly from HMIS data uploaded by RHY Grantees and should be available locally.

434

Total clients served by RHY during the FY

358

Clients entered prior to the FY and still being served by RHY

Clients entered during the FY

76

1

Clients entered, exited, and entered again during the FY



The second section is a bar graph reporting on the Referrals to RHY Programs that Track Referrals.

The third section reports on Average and Median Days in Program for All Clients Served.



The fourth section reports on Prior Living Situation at Project Entry and Length of Stay in Prior Living Situation at Project Entry.



The fifth section reports on RHY Services Accessed.



Outcomes & Outputs

On the Outcomes and Outputs page, users can select to run reports by:

- Fiscal year (FY)
- Project Types TLP, BCP-ES, BCP-P, MGH, and SOP
- Ethnicities

- Organization For FPOs, by all grantee organizations or a specific grantee organization in their region
- Races
- Genders

• Ages	
--------	--

Create New Upload						
Past Uploads	Report Da	shboar	b			
Reports	Outcome	s & Ou	tputs			
Report Dashboard 👻			•			
Overview						
Outcomes & Outputs	FY 2020	~	All Grantees	~	All Project Types	
Exits	All Races	~	All Ethnicities	~	All Genders	

There are three sections in Outcomes and Outputs. The first section reports on:

- Number of clients exiting from BCP-ES and TLP/MGH that were living in a safe and appropriate setting and with a permanent positive community connections
- Number of clients exiting from BCP-ES and TLP/MGH that were attending school regularly, graduated from high school, or obtained a GED, and employed or looking for work.

In FY 2020, 26 clients exited BCP-ES and TLP/MGH projects and of those, 26 were living in a safe and appropriate setting for a 100% successful exit rate, and 22 exited with a permanent positive community connection (84.6%). In FY 2020, 26 clients exited BCP and TLP/MGH projects and of those, 16 were attending school regularly (61.5%), graduated from high school, or obtained a GED, and 21 were employed or looking for work (80.8%).

The second section is Outputs. It reports on the percentages of client with the following outcomes:

- Clients living in safe and appropriate settings after exit
- Clients that are attending school regularly, have graduated from high school, or obtained a GED at exit
- Clients that are employed or looking for work at exit ٠
- Positive ongoing attachments to families, communities, schools, and other social networks •

The success of RHY funding for BCP and TLP/MGH is measured in part by client outcomes such as safe exits, increases in education, and increases in employment. These data are reported annually to Congress.

	10	20	30	40	50	60	70	80	90	10
ease	e the percentag	ge of clients t	hat are atten	ding school re	egularly, have	graduated fro	om high schoo	ol, or obtained	l a GED at ex	iit.
	10	20	30	40	50	60	70	80	90	10
								A		
ease	e the number o	of clients that	are employed	d or looking fo	or work at exit					
				-						
	10	20	30	40	50	60	70	80	90	10
ease	e positive ongo	ing attachme	ents to familie	s, communiti	es, schools, a	nd other socia	al networks.			
ease	e positive ongo	ing attachme	ents to familie	s, communiti	es, schools, a	nd other socia	al networks.			

The third section is Outputs. It reports on 1) the Number of Grants with Upload Data and 2) Number of Youth Served, providing a trend analysis across fiscal years.



Exits

The Exits page has a Sankey diagram and shows flow through a system for clients exited from RHY funded projects. The middle column is the RHY Program and interventions offered. The left side shows inputs into the different projects by race. The right side shows outputs from the different projects by destination. Users can select to filter the graph by:

- Fiscal year (FY)
- Project Types TLP, BCP-ES, BCP-P, MGH, and SOP
- Ethnicities
- Ages

- Organization For FPOs, by all grantee organizations or a specific grantee organization in their region
- Races
- Genders

Past Uploads Reports	Report Da Exits	shboard	1			
Report Dashboard 👻						
Overview						
Outcomes & Outputs	FY 2020	~	All Grantees	~	All Project Types	
Exits	All Races	~	All Ethnicities	~	All Genders	
Trends	All Ages	~				

Black, African American, or African		
White	Street Outreach	Temporary Unknown Homelessness Prevention Permanent Institution
Unknown Race		
Asian or Asian American Native Hawaiian or Pacific Islander		
Multiple Races	Transitional Housing	
American Indian, Alaska Native, or		

* All projects are included in Exits analysis.

Trends

The Trends page has six charts that provide analysis across fiscal years for:

- Total Clients Homeless
- Median Days in Program
- Exits with Education Improvements

Users can filter the charts by:

- Fiscal year (FY)
- Project Types TLP, BCP-ES, BCP-P, MGH, and SOP
- Ethnicities

Home > Report Dashboard > Trends

Ages

- Average Days in Program
- Exits to Permanent Destinations
- Exits with Employment Improvements
- Organization For FPOs, by all grantee organizations or a specific grantee organization in their region
- Races
- Genders

Create New Upload Past Uploads Reports	Report Da Trends	shboar	d			
Report Dashboard 👻						
Overview						
Outcomes & Outputs	FY 2020	~	All Grantees	~	All Project Types	~
Exits	All Races	~	All Ethnicities	~	All Genders	~
Trends	All Ages	~				
Characteristics						



This is a total count of youth served in RHY projects (BCP-ES, BCP-P, TLP, MCH, SOP) according to the filters selected and for the fiscal year indicated by the chart. The red star marker indicates the selected fiscal year from the filter. Trend lines are drawn automatically by the software based on all data chosen. Count is deduplicated and reflects FY data uploaded in the final upload of each FY indicated.



This is an average of the days all youth spent in RHY projects according to the filters selected and for the fiscal year indicated by the chart. The red start marker indicates the selected fiscal year from the filter. Trend lines are drawn automatically by the software based on all data chosen. Count is of days between start and end of project or end of report, whichever is first then divided by all youth served.





This is a measure of all exits from RHY programs indicated by the filter for the specified fiscal year that had a higher Employment status at exit than at start. Red start indicates Fiscal Year selected in filter.



This is the median of the days all youth spent in RHY projects according to the filters selected and for the fiscal year indicated by the chart. The red start marker indicates the selected fiscal year from the filter. Trend lines are drawn automatically by the software based on all data chosen. Count is of days between start and end of project or end of report, whichever is first then divided by all youth served.



This is a measure of all exits from RHY programs indicated by the filter for the specified fiscal year that were to a permanent housing destination. Red start indicates Fiscal Year selected in filter.

Characteristics

The Characteristics page has three charts: Characteristics, Entry Information, and Health Information at Entry. Users can filter the charts by:

- Fiscal year (FY)
- Project Types TLP, BCP-ES, BCP-P, MGH, and SOP
- Ethnicities
- Ages

- Organization For FPOs, by all grantee organizations or a specific grantee organization in their region
- Races
- Genders

Create New Upload						
Past Uploads	Report Da	shboar	b			
Reports	Characte	ristics				
Report Dashboard 👻						
Overview						
Outcomes & Outputs	FY 2020	~	All Grantees	~	All Project Types	
Exits	All Races	~	All Ethnicities	~	All Genders	

The first chart is Characteristics. It provides the Age, Gender, Ethnicity, Race, and Sexual Orientation for clients served for the selected fiscal year.



The second chart is Entry Information. It provides School Status, Last Grade Completed, Employment Status, Employment Type, Formerly a Ward of a Child Welfare/Foster Care Agency, and Formerly A Ward of the Juvenile Justice System collected for all clients in BCP and TLP/MGH at entry for the selected fiscal year.



The third chart is Health Information at Entry for all clients for the selected fiscal year. It has charts for Disability, General Health Status, Dental Health Status, Mental Health Status, and Pregnancy Status.

