

Street Youth Outreach on Wheels

Michelle L. Tutunjian, Enterprise Officer
Fresno Economic Opportunities Commission
michelle.tutunjian@fresnoeoc.org

Peter Ducharme, Director of Programs
Bridge Over Troubled Waters
pducharme@bridgeotw.org

Michelle Gorman, M.Ed, LPC, Vice President – Youth Programs
Youth In Need
mgorman@youthinneed.org

Street Youth Outreach on Wheels Presentation

Presenter: Michelle L. Tutunjian,
Enterprise Officer
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Sanctuary and Support Services



Basic Center
Program

24/7 emergency youth
shelter and designated
Safe Place

35 Other Fresno EOC Programs



Summer Food
Service Program

Innovation: A New Approach to Combat Hunger & Homelessness



Fresno **Economic Opportunities Commission**
Innovation Team

Think differently, be creative, ideate, innovate and drive innovation into the culture of the agency.

A brainstorm
sparked ideas



Funding Our Vision



- GoFundMe Campaign
- Customized videos featuring local elected officials and community members
- Presentations and phone calls

Youth Engagement

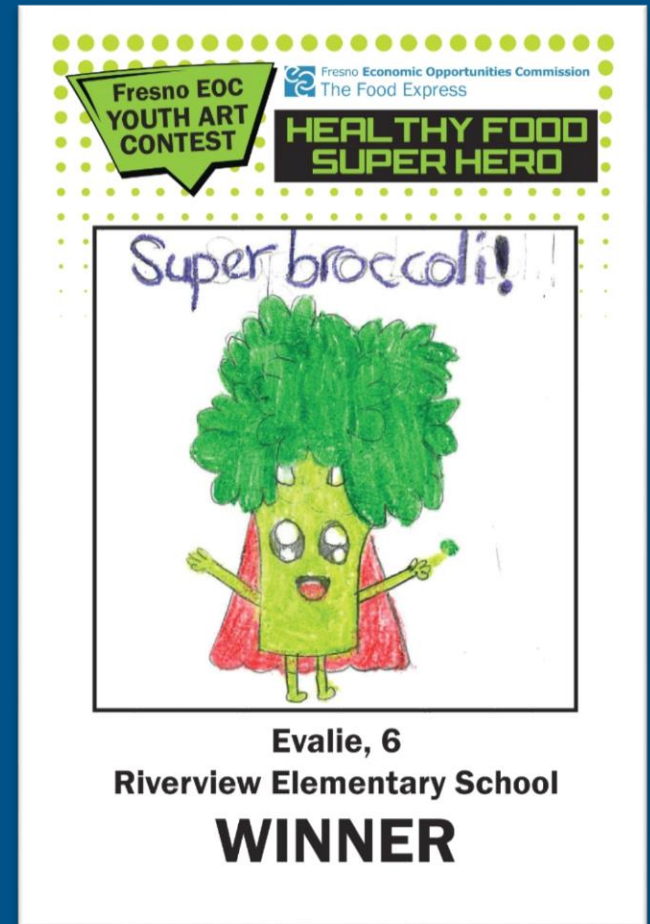


Youth Art Contest “Healthy Food Super Hero”. Winners to be featured on the bus.

Maintaining Community Momentum



Community voted for Youth Art Contest entries by age groups.



Dedication of Mobile Safe Place Site and Contest Winners



Press conference with Youth Art Winners during National Safe Place Week

Community voted for Youth Art Contest entries by age groups.



Launch: The Food Express Bus

[Launch Video](#)

Program staff
outside of
completed bus



Meeting Youth Where They Are

This collaborative approach has made a positive impact on the youth and has helped to build relationships between street outreach workers and runaway, homeless, and street youth.

The Food Express Bus distributed **1,898 healthy meals** from June 11 to August 9, 2019.



Helpful Resources

- Fresno EOC: www.fresnoeoc.org
- USDA Summer Food Service Program:
www.fns.usda.gov/sfsp/summer-food-service-program
- National Safe Place Network:
www.nationalsafeplace.org

Mobile Medical Street Outreach

is at the heart of effective, responsive services
for runaways and homeless youth

Bridge Over Troubled Waters started as a Mobile Medical Street Outreach Program in 1970 and evolved from there, basing program development on input from youth on the street and the assessment of their needs.



By bringing services directly to youth on their own turf, Streetwork has helped to ensure that Bridge programs remain flexible and viable in responding to the ever-changing needs of vulnerable young people.



The Bridge Medical Van



..... throughout the decades



Why is Street Outreach essential?



- Runaways and homeless youth are isolated and hidden from view
- Many, if not most, have had difficult or negative experiences with service providers and adults who should have cared for them
- Street youth are vulnerable and generally will not seek services or assistance away from the streets
- Good Streetwork builds trust and can be the most important source of referrals to in-house services

The Role and Benefit of the Mobile Medical Van



- We're here right now.
- Headache, injury, infection? We can take care of that!
- Worried about HIV/AIDS, Hep-C? We can help.
- Need a warm cup of cocoa? A sandwich? We've got that!
- Afraid of the hospital? Our doctor is non-threatening and respectful.

How do you know where the youth are?



- You know the City, its culture and geography.
- You learn from the kids themselves.
- You walk the streets.
- Visit the shelters.
- Collaborate and connect with other providers.
- Know the police around the streets.
- You're out there every day.

Hot Spotting: Narcotic Related Incidents Around Boston



- Nearly every Boston neighborhood affected
- Fentanyl present in the majority of deaths
- Significant number of OUD victims were homeless

CareZONE Mobile Health Van

CareZONE Mobile Health Van



Clinical Partners
Community Health Centers



Harm Reduction Partners
Needle Exchange Programs, Nonprofits



Mobility
Customized Medical Vans



Hotspotting
Target areas with largest number of opioid overdose deaths



How do you engage in the Medical Van Drop-In?



- Don't be judgmental
- Get to know youth
- Engage with a “respectful curiosity”
- Be there when they're there
- Respect them

Characteristics of a Great Street Outreach Worker!



- Acceptance and tolerance
- Reliable and unpretentious
- Comfortable on the streets
- Peer-like, but professional
- Not easily intimidated
- Adaptable and aware
- Perceptive and intuitive
- Independent and collaborative
- Only some of this is about training; the rest is innate

Training a Street Outreach Worker



- Characteristics of street youth
- On-street assessment methods
- Crisis intervention
- Referral sources
- Limit-setting
- Substance abuse issues and responses
- Trauma-informed approach

The Training Curriculum



- **Streetwork I:**
Understanding Street Youth
- **Streetwork II:**
Street Survival/Street Life
- **Streetwork III:**
Intervention on the Streets
- **Streetwork IV:**
On-Street Assessment
- **Streetwork V:**
Referring and Transferring Youth

The Challenges of Street Outreach



- The balance of relationships
- The dilemma of confidentiality
- Streetwork can be lonely
- Vicarious Trauma

Where do you go from here?



- Bridge's Multi-Service System:
- Survival aid and drop-in services
- Emergency overnights
- Counseling and Support
- GED prep, College and Career Services
- Transitional Housing

- *If you can't make referrals in-house to your own agency, you've got to make referrals to others.*

Monthly Stat Sheet

Bridge Over Troubled Waters, Inc.
Street Outreach Monthly Statistics

Outreach Worker: _____

Month/Year: _____

GENDER	NEW	INVOLVED	RE-ENTRY
Male			
Female			
Other			

RACE	NEW	INVOLVED	RE-ENTRY
White			
Black			
Hispanic			
Asian			
Other			

AGE	NEW	INVOLVED	RE-ENTRY
14-17			
18			
19			
20			
21			
22			
23-24			
25+			
Unknown			

RESIDENCE	NEW	INVOLVED	RE-ENTRY
Boston			
Cambridge/Somerville			
Other			
Out-of-State			
Unknown			

PLACES OF CONTACT	NEW	INVOLVED	RE-ENTRY	PLACES OF CONTACT	NEW	INVOLVED	RE-ENTRY
Harvard/Central Square				Meals			
Common				Day Program/St. Francis House Shelters			
Copley				Other			
Chinatown/Downtown							

LIVING SITUATION	
Street Shelter	
Dependent on Friends	
Independent Living	
On the Run With Family Residential Program	
Foster Care	
Unknown	

REFERRALS	
Bridge General	
Assess/Counseling	
Runaway/Adolescent	
TDP	
Medical/Van	
Dental	
GED/Tutoring/Voc	
Housing	
Outside Referrals	
TOTAL	

OVERALL TOTALS	
New	
Involved Intakes	
Re-entry	
25+	
TOTAL	

IN-HOUSE AND OUTSIDE TRAININGS/WORKSHOPS, NETWORKING/AGENCIES VISITED, CONTACTS PRESENTED AT CONSULTATIONS

Topic	Date	Notes

Street Outreach on Wheels – Model 3

Michelle Gorman

Vice President of Youth Programs

Youth In Need

St. Louis, MO

mgorman@youthinneed.org

Street Outreach on Wheels – Model 3

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- ▶ RHY funded programs –
 - ▶ Basic Center
 - ▶ Transitional Living
 - ▶ Street Outreach
 - ▶ Maternity Group Home

Street Outreach on Wheels – Model 3 pg. 3

- ▶ Street Outreach
 - ▶ FYSB - 1996



Street Outreach on Wheels – Model 3 pg. 4

- ▶ Barriers

- ▶ Where were youth?

- ▶ Site based Outreach

- ▶ Word of mouth



Street Outreach on Wheels – Model 3

pg. 5

- ▶ Safe Place – 2006

- ▶ Today – 504 stationary sites and 379 mobile sites



Street Outreach on Wheels – Model 3


pg. 6

- ▶ Barriers:
 - ▶ Long term relationship for services
 - ▶ Access to long term resources
 - ▶ Youth following through on referrals
 - ▶ Mistrust, lack of transportation


Street Outreach on Wheels – Model 3

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**St. Louis County
Youth Connection Helpline**
crisis and referral help for
children, teens, and families




call.
314-628-2929
1-877-928-2929



chat.
get help now
chat online at
keepingkidsfirst.org




text.
4HLP to
31658




go.
to your local
Safe Place
site

Message and data rates may apply. 1 message/query. Text HELP for help or STOP to cancel.
View the privacy statement and the Terms and Conditions at <http://www.oesluc.com/oes>






STDS, thoughts, depressed, eating, bullied, job, school
sad, of suicide, disorder, abusive, boyfriend, loss, problems
angry, homeless, rape, drugs, child
family violence, alcohol, abuse, LGBTQ, abuse
runaway, pregnancy, family conflict

funded by



St. Louis County
Children's Service Fund
Keeping Kids First

in partnership with

Street Outreach on Wheels – Model 3

pg. 8

- ▶2010
- ▶Established call center
- ▶Local funding through a sales tax initiative
- ▶Additional funding for case management
- ▶“Warm transfers”

Street Outreach on Wheels – Model 3

pg. 9

- ▶ CoC's
 - ▶ St. Louis City
 - ▶ St. Louis County
 - ▶ TriCounty (St. Charles, Lincoln and Warren Counties)
- ▶ Coordinated entry - 2017

Street Outreach on Wheels – Model 3

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▶ Questions?