DATA EVALUATION SHELTER EMERGENCY COLLABORATION PROTECT RHYTTAC TEENS DEPARTMENT STATISTICS HELP MGH

BCP RESOURCES SURVIVORS STABLE HOUSING

1800RUNAWAY VISION SUPPORT COMMUNITIES TXT 4 HELP ADOLESCENT HOMELESSNESS FUTURE LEADERSHIP OUTCOMES SUSTAINABILITY ACTION TEAM INNOVATION STRATEGIES FEDERAL ADMINISTRATE COUNSTITUTE COUNTRIES C

# A FRAMEWORK FOR SUCCESS: RESILIENCY OF RHY

2018 NATIONAL RHY GRANTEES TRAINING AUSTIN, TX | OCTOBER 31 – NOVEMBER 2

SERVICES SCREENING ASSESSMENT A

CONFIDENTIAL HOME FEELINGS RESPONSE CONSISTENCY RHYPN ENVIRONMENT COMMUNITY-WIDE STRATEGY

COORDINATION RETURN ON INVESTMENT NRS IMPLEMENT

ACCOUNTABILITY ADVOCATE KINDNESS ENGAGE SME

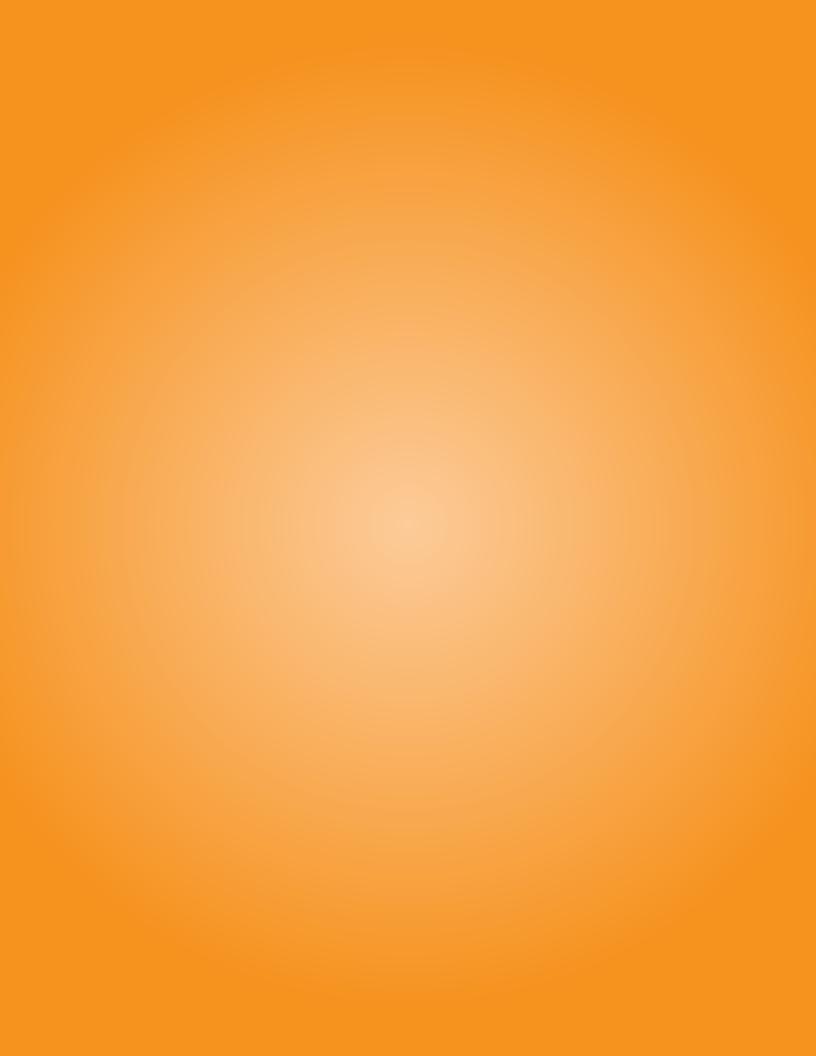
RESOURCES SAFE PLACE INCLUSION MBA COLLABORATION

# PERMANENT CONNECTIONS

KNOWLEDGE INDEPENDENCE

HARM-REDUCTION CRISIS STABILIZATION POLICY SOP — ZUFAMILY NETWORK PREVENTION CARE GRANT VOICE CAPACITY

MANAGEMENT





October 31, 2018

Dear Runaway and Homeless Youth Partners:

Welcome to the 12th annual Family and Youth Services Bureau (FYSB) Runaway and Homeless Youth (RHY) National Grantees Training. On behalf of the Administration on Children, Youth and Families at the U.S. Department of Health and Human Services, we look forward to the next few days as a chance to share knowledge, experiences, and creativity in pursuit of our common goal of providing effective services to the nation's runaway, homeless, and street youth. As stakeholders in the well-being and positive development of youth, we embrace this exciting opportunity for all of us to hear from experts in the field, to learn about promising and emerging practices from across the country, to collaborate in the exploration of effective ways to work with youth, and to learn about local programs and approaches by participating in a site visit — all organized by FYSB partner, the Runaway and Homeless Youth Training and Technical Assistance Center (RHYTTAC).

When I first arrived at FYSB about a year ago, I came in with the two pillars of **accountability** and **collaboration**. It has evolved from that to a three-legged stool, with **sustainability** serving as the third leg.

Together, **collaboration**, **accountability**, and **sustainability** provide a stable foundation for the RHY program and RHY grantees. **Collaboration** can be described as combating the tendency to "protect our turf" and focusing instead on partnerships and maximizing positive outcomes for the population served. We at FYSB and RHYTTAC want to understand the major barriers and challenges you face in your work, and what we can do at a national level and through the training and technical assistance services we provide to improve your effectiveness. A dialogue on collaboration is also about helping you become aware of the "co-laborers" in the field of runaway and homeless youth, including faith-based and community organizations that do not receive public funds. During many of the Regional Technical Assistance (TA) meetings we held the past year, RHY grantees had the opportunity to meet and speak with these co-laborers, many of whom were involved in serving victims of human trafficking. Our goal in these efforts is to identify key models and metrics that are the result of successful collaborations in order to maximize our impact on serving vulnerable youth.

Another building block of the RHY program foundation, **accountability**, is a focus on how grantees perform, providing taxpayers a return on investment (ROI) from the resources they provide. This means continuing to shift our measures of effectiveness from outputs (what we do) to outcomes (what actually changes in the lives of runaway and homeless youth, including attitudes, beliefs, behaviors, and living conditions), in order to better demonstrate our impact on youth and their communities. We will be focusing our attention on the 'core four' outcomes framework: 1) education/employment; 2) safe and stable housing; 3) well-being; and 4) permanent social connections as a guide in this effort. There are significant challenges in the area of data collection around those key outcomes. We need your help and input to properly evaluate both the burden (cost) and the value of data, in terms of both actual and potential benefits associated with the Runaway and Homeless Youth-Homeless Management Information System (RHY-HMIS) for which you are currently providing data.



Accountability also involves increasing the capacity of organizations to collect, report, and use data on your program to improve sustainability. **Sustainability** is about prioritizing limited resources to maintain maximum positive impact by a program on the target population. It is also about providing our grantees with the tools to identify additional supports and stakeholders to ensure the continuation of these important programs. We have implemented some exciting new tools and ideas, including a new way to use logic models to identify outcomes and, ultimately, communicate your program's value through such measures as calculating ROI associated with the positive outcomes you generate. We will build on this foundation supported by collaboration, accountability, and sustainability during the three days we have together.

These are ambitious goals, and our work toward them will neither begin, nor end, with this national training. But taking the time out of our schedules and the daily demands of programming to come together here gives us the chance to strengthen our work together and collaborate in the best local tradition by bringing our own personal experiences and creativity to the table.

In partnership,

21 21k

William Wubbenhorst

**Associate Commissioner** 

Family and Youth Services Bureau



### **GENERAL INFORMATION**

#### **National RHY Grantees Training App**

Attendees can use the 2018 National RHY Grantees Training application (app) to view training session descriptions and create a personalized schedule; learn about speakers and exhibitors; provide feedback; quickly access floor plans, connect with RHYTTAC through the social media widget, create an attendee profile, see who's at the event, network, and receive personalized messages – including door prize winner notifications, invites to exclusive events, and up-to-date event notifications. The app may be downloaded to a mobile device. It is also accessible through a browser on a phone, tablet, laptop, or desktop. Download or view the app now at: <a href="https://www.rhyttac.net/training-app">www.rhyttac.net/training-app</a>.





#### **Evaluations**

Session feedback and overall evaluations for the 2018 National RHY Grantees Training will be collected through the training app which can be accessed on your smart phone or at <a href="https://www.rhyttac.net/training-app">www.rhyttac.net/training-app</a>. As personalized schedules are created in the app, a "Session Feedback" section

is made available beneath the details and description of each session. Feedback may be shared following each topical institute, workshop, or general session. At the close of the 2018 National RHY Grantees Training, please tap, "Share your experience," on the app home page to complete an overall evaluation of the event.

#### **CEUs**

All participants attending the national training will receive a certificate which includes the number of contact hours earned for their attendance. The certificate of attendance does not need to be requested.

Continuing Education Units (CEUs) are for individuals whose license or credentials require a certain number of training hours annually. CEU requests were included in the online registration form for the 2018 National RHY Grantees Training. The cost of CEUs for the national training is \$25. RHYTTAC will cover this expense for attendees requiring CEUs who are currently employed in a FYSB-funded RHY program. For participants not currently employed in a FYSB-funded RHY program and who did not request CEUs when registering online, you must submit your \$25 payment along with your paper CEU request form. If you have questions or need assistance regarding CEUs, please stop by the Training Information Center and request additional information.

#### **Door Prizes**

Door prize winners will be drawn periodically and announced via the training app through a push notification. If a notification is received, stop by the Training Information Center to claim a prize.

#### **Stipend Information**

Stipends are made available to FYSB-funded RHY agencies who attend the National RHY Grantees Training. These stipends are not intended to fully cover the cost of participation for the training. Organizations receiving RHY funding are required to include costs in their RHY program budget for at least one attendee.

#### In order to receive stipend reimbursement:

- 1. Agencies must be a current recipient of FYSB funds to operate an RHY program.
- 2. Attendees must attend the training in its entirety (October 31-Nov 2).
- 3. One representative from the FYSB-funded RHY agency must complete and submit the reimbursement form and receipts by the deadline of December 3, 2018.

#### To submit a stipend request, grantees should:

Complete the online stipend request form at: <a href="www.rhyttac.net/stipend-request-18">www.rhyttac.net/stipend-request-18</a>. All copies of receipts must be uploaded to the request form. Stipend requests will not be processed after December 3, 2018. Approved stipends will be submitted to the agency, and under no circumstance will the stipend be issued to an individual.

#### **Stipend Form Requirements**

- 1. One stipend form is permitted per agency.
- 2. The maximum stipend amount per agency is \$600.
- 3. The form must include the following: attendee(s) name(s), RHY grantee agency name and contact information, signature of authorized organizational leader (Executive Director, Chief Executive Officer, Chief Operating Officer, Chief Financial Officer, etc.), and applicable receipts for allowed costs (airfare, mileage at .535 per mile, taxi or shuttle fares, parking or baggage fees, and hotel costs, excluding incidentals).
- 4. Travel and lodging receipts must have a zero balance and include payment information. Confirmation emails will not be accepted.

### FEDERAL REPRESENTATIVES



William Wubbenhorst
Associate Commissioner
Administration on Children, Youth and Families
Family and Youth Services Bureau

William Wubbenhorst has worked in state government and consulted with state and federal governments for almost 30 years. During this time, he has also served as a consultant to, and researcher of, faith-based and community organizations. Mr. Wubbenhorst currently serves as a Non-Resident Fellow for the Institute for Studies of Religion (ISR) at Baylor University and Senior Fellow with the Sagamore Institute. Mr. Wubbenhorst is also Principal for Harvest Home

Institute, LLC, and Co-founder of Social Capital Valuations, LLC.

Previously, Mr. Wubbenhorst served a total of 13 years as a Senior Management Consultant and Return On Investment (ROI) Specialist for ICF International and Macro International. He specialized in developing ROI measures for federal government programs that assist low-income and at-risk populations. During this time, he provided technical assistance to federal grantees funded through the U.S. Department of Labor, Department of Health and Human Services, and the Corporation for National and Community Service, and he served as a Project Director for Training and Technical Assistance to the 98 National Responsible Fatherhood Grantees funded through the U.S. Department of Health and Human Services' Administration for Children and Families (HHS/ACF).

In addition to Mr. Wubbenhorst's technical assistance skills, he also has extensive knowledge of health care delivery systems. While at ICF International, Mr. Wubbenhorst served as Senior Performance Management Specialist for a project with the Agency for Healthcare Research and Quality (AHRQ) to help the agency identify cost-benefit impacts for the research projects and tools it developed for a variety of heath care stakeholders, including state governments and health care providers. Prior to his work with ICF International, Mr. Wubbenhorst also served as Project Director for a three-year national study of clinical service lines for the Veterans Health Administration's 22 regional health networks and 140 medical centers. These consulting engagements with various health and social programs were designed to help these organizations identify, understand, and communicate their innovative practices to the public and peer organizations.

Over the years, Mr. Wubbenhorst has collaborated with professors from several prestigious academic institutions, including Baylor University, Boston University, and Harvard University, and he has published a variety of peer-reviewed journal publications and case studies. Most recently, Mr. Wubbenhorst co-authored a national study entitled "Assessing the Faith-Based Response to Homelessness in America: Findings from Eleven Cities," published through Baylor University's ISR. He also co-authored "Demonstrating the Value of Social Service Programs: A Simplified Approach to Calculating Return on Investment," a peer-reviewed article published in The Foundation Review (September 2010). Mr. Wubbenhorst also co-authored an article entitled "Assessing the Effectiveness of the Violence Free Zone in Milwaukee Public Schools," published in the Journal of Knowledge and Best Practices in Juvenile Justice & Psychology (2013). In total, Mr. Wubbenhorst has co-authored over 20 journal articles and evaluation case studies on subjects ranging from prisoner re-entry, faith and health initiatives, sexual risk avoidance programs, high-risk youth mentoring, and marriage and family strengthening.

Mr. Wubbenhorst attended Trinity College in Hartford, Connecticut, and received a BA in Intercultural Studies. He received an MBA with a concentration in Public and Non-Profit Management (Beta Gamma Sigma honors society) from Boston University, Massachusetts. Mr. Wubbenhorst has been married for over 31 years to Alfreda Alvarez, and they have two adult children.



**Debbie A. Powell**Deputy Associate Commissioner
Administration on Children, Youth and Families
Family and Youth Services Bureau

Debbie A. Powell is the Deputy Associate Commissioner for the Family and Youth Services Bureau (FYSB), where she is the principal adviser to the FYSB Associate Commissioner on family and youth issues. Before coming to FYSB, Ms. Powell held various senior leadership positions at the Centers for Medicare and Medicaid Services, the Indian Health Service, and the Food and Drug Administration, where she held senior acquisition management and policy positions for more than 20 years. Most recently at the Administration for Children and Families (ACF), Ms. Powell has held senior positions as the Director of Technical

Assistance at the Child Care Bureau, the Director of Discretionary Grant Programs at the Office of Community Services, Deputy Commissioner at the Administration on Developmental Disabilities, and Branch Chief in the Division of Acquisition Management. Ms. Powell has provided sustained leadership for national and community-based programs that serve and support individuals with developmental disabilities and low-income individuals and families.



**Resa Matthew, PhD, MPH**Director, Division of Adolescent Development and Support Administration on Children, Youth and Families

Family and Youth Services Bureau

Dr. Resa Matthew has over 20 years of experience working with federal, state, and local governments on public health and behavioral health-related initiatives, including large, complex research and evaluation projects. Her work has focused on adolescent pregnancy prevention, homelessness among youth, HIV/AIDS to include rapid HIV testing, substance abuse, maternal and child health, mental health, and knowledge dissemination. She has published in peer-reviewed journals, presented at numerous conferences, and received several awards, including the Distinguished Service Award for Evaluation.

Dr. Matthew currently serves as the Family and Youth Services Bureau's Director for the Division of Adolescent Development and Support in the Administration for Children and Families. She provides oversight for the Adolescent Pregnancy Prevention and Runaway and Homeless Youth programs that prevent pregnancy and the spread of sexually transmitted infections and promote safety, stability, and well-being for young people who have experienced or been exposed to violence, neglect, or trauma. Dr. Matthew has a PhD in Family Studies from the University of Maryland and an MPH in Health Promotion/Disease Prevention from The George Washington University.

#### **Christopher Holloway**

Program Manager Runaway and Homeless Youth Program Family and Youth Services Bureau

Christopher Holloway is a Program Manager in the Administration for Children and Families' Family and Youth Services Bureau (FYSB), where he is responsible for managing training and technical assistance, research, evaluation, and program support for the Runaway and Homeless Youth (RHY) Program. Prior to joining FYSB and the RHY Program, Holloway served for more than 15 years in the Department of Justice (DOJ), where he led efforts in the Office for Victims of Crime (OVC) to provide support to victims of federal crime, terrorism, and incidents of mass casualty, and to those living in American Indian/Alaska Native communities.

During his tenure at the DOJ, Holloway served 12 years with the Office of Juvenile Justice and Delinquency Prevention (OJJDP), developing and managing initiatives to prevent and respond to missing and exploited children, to include the Internet Crimes Against Children Task Force Program and programs designed to address the commercial sexual exploitation and trafficking of children.

#### **Keith Wallace**

Regional Program Manager Runaway and Homeless Youth Program Family and Youth Services Bureau

Keith Wallace serves as the Regional Program Manager for Regions 1, 2, 3, and 6. He began his federal service in 2016. Wallace served as the Executive Director of a runaway and homeless youth program that provided services to children and youth. He has over 20 years of experience as a grant writer and reviewer, peer reviewer, and training and technical assistance provider. Wallace was a 16-year-old runaway that never returned home, providing a unique perspective to his position. He received his Bachelor's Degree in Psychology from Hardin-Simmons University (HSU) and continued graduate studies in Family Therapy at HSU.

#### **Areon Kelvington**

Regional Program Manager Runaway and Homeless Youth Program Family and Youth Services Bureau

Areon Kelvington is the Regional Program Manager for Regions 4, 5, and 7. His personal experiences as a young adult and serving around the world as a Behavioral Health Clinician in the Army, established a strong desire to be a difference maker. For over 20 years, he has been working with youth, families, and organizations to achieve their ambitions by providing resourceful enterprising solutions that generate transformative results. Kelvington is a former Program Director of Basic Center and Street Outreach Programs. He comes to Family and Youth Services Bureau (FYSB) from the Department of Labor (DOL), Veterans' Employment and Training Service (VETS), where he was a two-time recipient of the Secretary's Award for Leadership. During his tenure with the agency, he served as the (State) Director at the regional level, as well as in the National Office as the Executive Officer for Administrative Operations and Budget, and as the Director of the Office of Strategic Outreach and Legislative Affairs. He has a Master's Degree in Counseling, completed the academic requirements of a Doctorate in Psychology, and has a professional Doctorate in Human Services, along with advanced professional graduate certificates in Coaching, Organizational Leadership, and Entrepreneurship.

#### **Jeff Daniels**

Regional Program Manager Runaway and Homeless Youth Program Family and Youth Services Bureau

Jeff Daniels is currently in the Dallas Regional Office, and in the near future he will be moving to the Denver Regional Office. Daniels has over 22 years of leadership, management, and administrative experience in government and with the Department of Defense, with expertise in leadership development, strategic planning, RHY program partnership, policy development, grant management, budget oversight, and Congressional finance. He has held leadership positions as the Family Service Center Director, Community Service Center Director, Youth Program Director, and Commanding Officer of a Transition Team. In his previous position while serving on active duty in the Marine Corps, Daniels was responsible for all fiscal, administrative, and management duties for an agency with a budget in excess of \$14 million annually. He led and supervised over 50 military and civilian personnel in a seven-state region, encompassing the Southwestern United States. Additionally, while serving as the Transition Team Commanding Officer, Daniels worked with the Iraqi Government, establishing runaway and homeless youth shelters, emergency clinics, and training procedures for over 100 personnel. He has a Bachelor of Science Degree in Government, a Master of Science Degree in Human Development from Texas A&M University, and an MBA from Webster University.

Daniels brings a wealth of skills and knowledge to the RHY program and is ready to utilize them to ensure continued success in the work RHY programs do to serve our nation's most vulnerable youth.

#### LaKesha Pope Jackson

Region 6 Regional Administrator Administration for Children and Families

Ms. Jackson works for the U.S. Department of Health and Human Services, Administration for Children and Families (ACF) with 20 years of experience working on behalf of marginalized youth and families in multiple social services systems. As the Region 6 Regional Administrator, Jackson is responsible for the ACF's national initiatives and priorities in Arkansas, Louisiana, New Mexico, Oklahoma, Texas, Arizona, and Nevada as well as 68 federally recognized tribes.

Previously, she worked as Senior Director of Operations Management at a large nonprofit agency with a \$150 million budget headquartered in Austin, Texas. There, she led strategic operations and management to ensure optimal organizational efficiency and performance, including successfully earning national accreditation status.

Jackson also served in a senior role at the National Alliance to End Homelessness where she introduced and implemented a homeless youth federal policy agenda with emphasis on housing young adults and families transitioning out of the child welfare system, exiting juvenile corrections, or living on the streets.

Her career includes experience at Fannie Mae, Public Strategies, Inc. and the Texas Commission on Volunteerism and Community Service (OneStar Foundation) within the Office of the Governor George W. Bush.

Jackson has a Bachelor of Science degree in Business Administration/Marketing from Xavier University of Louisiana and a Masters of Public Affairs from the University of Texas, Lyndon Baines Johnson School of Public Affairs with a Concentration in Nonprofit Management.

# **FYSB RHY STAFF**

| Title   | Name  | Email  | Attending?          |  |  |  |
|---|---|--|---------------------|--|--|--|
| Division of Adolescent Development and Support  |   |  |                     |  |  |  |
| Director  | Resa Matthew  | resa.matthew@acf.hhs.gov   | Yes                 |  |  |  |
| Runaway and Homeless Youth Program Central Office   |   |  |                     |  |  |  |
| Program Manager Program Specialist Program Specialist Program Specialist Program Specialist | Christopher Holloway<br>Toyin Akintoye<br>Karal Busch<br>Ana Cody<br>Gloria Watkins | christopher.holloway@acf.hhs.goluwatoyin.akintoye@acf.hhs.gkaral.busch@acf.hhs.govana.cody@acf.hhs.govgloria.watkins@acf.hhs.gov | •                   |  |  |  |
| Program Specialist  | Angie Webley  | angie.webley@acf.hhs.gov   | Yes                 |  |  |  |
| Runaway and Homeless Youth Program Regional Office – 1, 2, 3, & 6                           |   |  |                     |  |  |  |
| Program Manager<br>Program Specialist R2<br>Program Specialist R2                           | Keith Wallace<br>Danny Balkcom<br>Esceta McGee                                      | keith.wallace@acf.hhs.gov<br>danny.balkcom@acf.hhs.gov<br>esceta.mcgee@acf.hhs.gov   | Yes                 |  |  |  |
| Program Specialist R2 Program Specialist R3 Program Specialist R6 Program Specialist R6     | Myrna Quintana<br>Habibah Sulayman Smith<br>Rebecca Eichelberger<br>Paul Bowser     | myrna.quintana@acf.hhs.gov<br>habibah.sulayman@acf.hhs.gov<br>rebecca.eichelberger@acf.hhs.gov<br>paul.bowser@acf.hhs.gov        |                     |  |  |  |
| Runaway and Homeless You  | Runaway and Homeless Youth Program Regional Office – 4, 5, & 7                      |  |                     |  |  |  |
| Program Manager<br>Program Specialist R4<br>Program Specialist R4<br>Program Specialist R5  | Areon Kelvington<br>Carolyn Bates<br>Alicia Parks<br>Niki Lee                       | areon.kelvington@acf.hhs.gov<br>carolyn.bates@acf.hhs.gov<br>alicia.parks@acf.hhs.gov<br>niki.lee@acf.hhs.gov                    | Yes<br>Yes          |  |  |  |
| Program Specialist R5<br>Program Specialist R5  | Jenny Weiser<br>Jessica Drazenovich   | jenny.weiser@acf.hhs.gov<br>jessica.drazenovich@acf.hhs.gov  | Yes<br>Yes          |  |  |  |
| Runaway and Homeless Youth Program Regional Office – 8, 9, & 10                             |   |  |                     |  |  |  |
| Program Manager<br>Program Specialist R8<br>Program Specialist R9<br>Program Specialist R9  | Jeffrey Daniels<br>Deb Yatsko<br>Deborah Oppenheim<br>Petrina Winston               | jeffrey.daniels@acf.hhs.gov<br>deborah.yatsko@acf.hhs.gov<br>deborah.oppenheim@acf.hhs.gov<br>petrina.winston@acf.hhs.gov        | Yes<br>Yes<br>v Yes |  |  |  |
| Program Specialist R10<br>Program Specialist R10<br>Program Specialist R10                  | Thomas Bonnington<br>Janice Holt<br>Steve Ice                                       | thomas.bonnington@acf.hhs.gov<br>janice.holt@acf.hhs.gov<br>steve.ice@acf.hhs.gov  | Yes                 |  |  |  |

#### **2018 National Runaway Prevention Month**

National Runaway Prevention Month is the annual awareness and prevention campaign for runaway and homeless youth issues. Every November, participants across the country host activities and events that amplify the experiences of runaway and homeless youth and the role everyone plays in ending youth homelessness.

Runaway Prevention Month is spearheaded each year by the National Runaway Safeline (NRS), the federally designated communication system for runaway and homeless youth, with the support of the Family and Youth Services Bureau (FYSB).

#### **NRPM GOALS**

- 1. To raise awareness of the runaway and homeless youth crisis and the issues that these young people face
- 2. To educate the public about solutions and the role they can play in ending youth homelessness

#### **2018 THEME: SHINE A LIGHT**

This year's theme is "Shine a Light." NRPM is not only shining a light on the issues runaway and homeless youth (RHY) face every day, but also shines a light on the resources available to youth in crisis and those experiencing homelessness.



#### **NATIONAL EVENTS**



#### <u>Facebook Profile Picture – November 1 – 30, 2018</u>

The kickoff for NRPM will allow you to add a "Shine A Light" filter to your Facebook profile picture so you can show your support of runaway and homeless youth for the entire month of November. NRS will make the link available for this closer to the date.



#### Wear Green Day - November 6, 2018

This is a fun and easy way for you to get involved and raise awareness for NRPM. Wear green and post your pictures on social media using the hashtag #NRPM2018.



#### <u>Light the Night – November 13, 2018</u>

Youth service agencies, community groups, and individuals across the country host candlelight vigils to "shine a light" on the issues and show solidarity with youth in crisis.



#### <u>Teachable Tuesday – November 20, 2018</u>

NRS will have current runaway and homeless youth statistics available for individuals and organizations to share on social media to raise awareness about RHY issues. Share with your networks using the hashtag #NRPM2018. Follow us on Facebook, Twitter, and Instagram ahead of time.



#### NRPM Twitter Chat – November 29, 2018 at 3:00 PM EDT

Join the National Runaway Safeline and our national partners for a live Twitter Chat to discuss runaway and homeless youth issues and how everyone can play a role in ending youth homelessness. Follow the discussion on Twitter with the hashtag #NRPMChat and follow NRS @1800RUNAWAY.

#### **LEARN MORE**

The NRPM toolkit is available online at www.1800runaway.org/nrpm. If you would like more information please contact NRS' Outreach and Prevention Specialist at prevention@1800RUNAWAY.org.

### **FEATURED KEYNOTE SPEAKERS**



**Dr. Amy Banks** C.A.R.E Program

Dr. Amy Banks is the co-author of Wired to Connect: The Surprising Link Between Brain Science and Strong, Healthy Relationships. She is the creator of the C.A.R.E. Program, an easy to use, practical guide that helps clinicians and laypeople assess the quality of their relationships and strengthen their neural pathways for connection. Banks is currently the Director of Advanced Training at the Jean Baker Miller Training Institute and a Senior Scholar at the Wellesley Centers for Women at Wellesley College.

Banks is a Harvard-trained psychiatrist, the first person to bring relational-cultural theory together with neuroscience, and the foremost expert in the combined field. She has spoken

throughout the country and abroad on "The Neurobiology of Relationship" and has an ongoing passion to spread the message that we are hardwired for connection and that healthy relationships throughout the lifespan improve emotional and physical health and build human resilience.



#### **Dennis Van Kampen**

Dennis Van Kampen is a visionary leader and consultant who works with organizations, individuals, and systems to bring about measurable change. He has served the community as an executive director of several non-profits, a pastor, an adjunct faculty member of a university, and a reserve sheriff's deputy. Currently he is the President / CEO for Mel Trotter Ministries, a \$10,000,000 human services organization that walks with those experiencing homelessness toward independence and security. After years in leadership, Van Kampen knows the power of bringing people and organizations together to focus on things that unite us and make a difference in our world.

Van Kampen believes that we can change the world one life at a time through serving and putting the needs of those we serve above any individual, organization, or system. He believes the highest calling is to serve others with dignity, humility, and passion.

Van Kampen has spoken and consulted around the country and been featured in interviews about leadership and serving others. He is an aspiring author and blogs on his website www.dennisvankampen.com about life, faith, doubt, and leadership. Van Kampen holds an MS in organizational leadership and development from Cornerstone University. He and his family live near Grand Rapids, Michigan.



#### Yaro Garcia

Yaro Garcia has been an outstanding advocate in the Southwest Florida community since 2009. She has been recognized for her role in helping agencies found, create, and start programs and services in communities to improve and increase awareness and identification of vulnerabilities and needs of trafficking victims. She is a nationally recognized expert in human trafficking and has testified in Congress about the physical and mental health consequences of human trafficking. For many years, Garcia served as a program coordinator in the Florida NGO ACT: Abuse and Counseling Treatment, where she counseled trafficking victims and created community referral systems tailored to victims' needs. She is President of the Southwest Regional Human Trafficking Coalition where she advocates for public policy change that addresses the problem of human trafficking and

other vulnerable populations. Currently, she is Clinical and Program Coordinator in the Department of Counseling at Florida Gulf Coast University.



#### **Tanya Gould-Street**

Tanya Gould-Street, a survivor of domestic sex trafficking, child pornography, sexual abuse as a minor, and controlling relationships, is the founder of Identifiable Me, a nonprofit organization dedicated to strengthening the emotional and mental health of victims of trafficking and other related sexual violence and moving them towards self-discovery and their life's purpose.

Years after being forced to drop out of school by her trafficker, Gould-Street went back to college and earned her Bachelor of Applied Science in Communications in 2015. Today, she serves as a mentor, consultant, advisor, trainer, and speaker on topics relating to her story. She has trained and presented trafficking awareness programs to over 150 organizations

nationally and internationally.

Gould-Street currently serves on the Children's Hospital of the King's Daughters (CHKD) Advisory Board (on Commercial Sexual Exploitation – CSEC), as well as the Beloved Haven and Street Ransom. She is a Policy Champion for the National Survivor Network and a consultant for the Office for Victims of Crime (OVC), U.S. Department of Justice, Global Centurion, CHKD, and the Virginia Beach Justice Initiative. She is also the Chair for the Museum of Fine Arts Commission in the city of Portsmouth, Virginia. Gould-Street was appointed by President Trump to the U.S. Advisory Council on Human Trafficking.



Karen McHenry serves as program manager of Bellefaire JCB's Homeless and Missing Youth Programs, which offer intervention, safety and short-term solutions for children and youth who are homeless. An additional facet of the program, Street Outreach, places teams of staff members on the street with the outreach van to identify youth who are at-risk, living in abandoned structures, and homeless, and operates a variety of drop-in centers.

Joining Bellefaire JCB in 1987 as a childcare worker, McHenry developed clinical knowledge and experience supporting high-risk youth and their families.

McHenry has been recognized for her outstanding assistance to the FBI in connection with its investigative efforts, is the recipient of the Childcare Worker of the Year Award and the National Direct Service Worker Merit Award from Child Welfare League of America.

McHenry has a bachelor's degree from Kent State University and master's degree in social service administration from the Mandel School of Applied Social Sciences. She is a certified Chemical Dependency Counselor with clinical endorsement, a licensed Independent Social Worker, and a fire safety educator.



#### Valerie Douglas

Valerie Douglas, MPA, discovered her passion for working with runaway, homeless, and street-involved youth in 1994 while living in Seattle. Her experience there gave her a wide range of perspectives; from providing direct service working with street-involved youth to outreach to other youth on the streets, managing a job training program for youth experiencing homelessness, and supervising youth writers for a newspaper written by and for youth with experience in the foster care and homelessness systems, to the governmental view of a Grants Specialist overseeing homeless youth funding for the City of Seattle's Human Services Department. Douglas returned to her hometown of Rochester, New York, in 2008 and is currently the Director of Counseling and Runaway and Homeless Youth Services at The Center for Youth. In 2012, The Center began a partnership with the

local Child Welfare Department to implement New York's Safe Harbour legislation which ended the criminalization of minors who experienced trafficking and shifted the focus to services, supports, and systems changes. The Center now is the lead agency in Monroe County in identifying commercially sexually exploited youth, providing best practices when delivering services, and ensuring that there is a coordinated, immediate, and effective response for each survivor. Douglas provides technical assistance and trainings across the state to other Safe Harbour and RHY programs on the importance of understanding trauma and increasing our collective risk tolerance when serving trafficked youth. She is the President of the Board for the New York Coalition for Homeless Youth and is a member of the National Network for Homeless Youth (NN4Y) Policy Advisory Committee as well as the McCain Institute and the NN4Y RHY and Human Trafficking Experts Advisory Group.

# **THINGS PEOPLE SAY**

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**TUESDAY, OCTOBER 30** 

**Training Registration** 

**Topical Institutes** 

WEDNESDAY, OCTOBER 31

Training Registration

**Exhibits Open** 

General Session: Opening

Workshop Session I

Lunch Break (on your own)

**General Federal Session** 

Workshop Session II

Federal Regional Meetings

Welcome Reception

**THURSDAY, NOVEMBER 1** 

6:45 a.m. – 7:30 a.m. Self-Care Activity (Pilates)

11:00 a.m. – 8:00 p.m.

1:30 p.m. – 5:30 p.m.

7:00 a.m. – 5:30 p.m.

8:30 a.m. – 10:30 a.m.

10:45 a.m. – 12:15 p.m.

12:15 p.m. – 1:45 p.m.

1:45 p.m. – 3:15 p.m. 3:30 p.m. – 5:00 p.m.

6:00 p.m. – 7:30 p.m.

7:30 a.m. – 5:30 p.m. Training Information Center Open

**Exhibits Open** 

Poster Session Display Open

8:30 a.m. – 9:00 a.m. Poster Session Meet and Greet

9:00 a.m. – 10:30 a.m. Workshop Session III

10:45 a.m. – 12:15 p.m. Workshop Session IV

12:15 p.m. – 2:30 p.m. General Session:

**FYSB RHY Mural Contest Winner Presentation** 

Keynote

2:45 p.m. – 4:15 p.m. Workshop Session V

2:45 p.m. – 5:30 p.m. Site Visit: LifeWorks

4:15 p.m. – 4:45 p.m. Poster Session Meet and Greet

FRIDAY, NOVEMBER 2

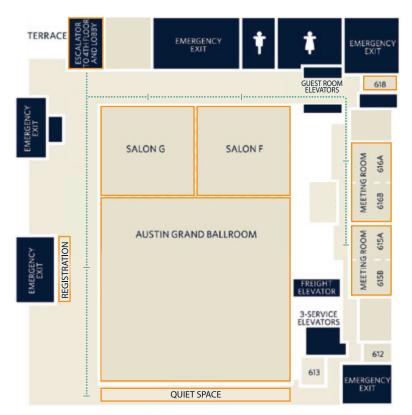
6:45 a.m. – 7:30 a.m. Self-Care Activity (Pilates)

7:30 a.m. – 11:30 a.m. Training Information Center Open

**Annual Banner Signing** 

8:30 a.m. – 11:00 a.m. General Session: Closing

### **FLOOR PLAN**



#### SIXTH FLOOR

Registration / Training Information Center **Exhibits** 

**Quiet Space** 

618 - Mother's room

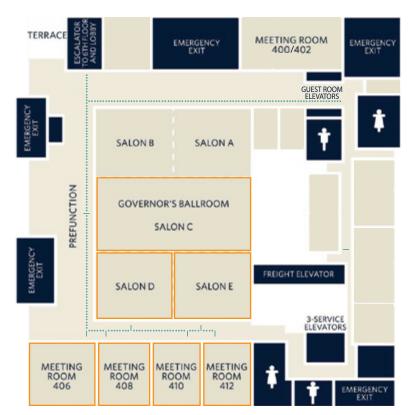
Austin Grand Ballroom - General Sessions

615 AB - Workshop room

616 AB – Workshop room

Salon F – Workshop room

Salon G - Workshop room



#### **FOURTH FLOOR**

Governor's Ballroom / Salon C – Workshop room

Salon D – Workshop room

Salon E – Workshop room

406 – Workshop room

408 – Workshop room

410 – Workshop room

412 - Workshop room

## **TUESDAY, OCTOBER 30**

11:00 a.m. – 8:00 p.m.

**National Training Registration** 

Hotel Lobby (1st Floor)

1:30 p.m. – 5:30 p.m.

**Topical Institutes** 

Salon F

**Making Data Work for You** 

#### **Summary:**

In serving homeless youth, it is important to be strategic with resources (time, money, social capital, etc.), no matter how limited. RHY grantees put a lot of work into collecting data from the youth they serve: their needs, their demographics, the services provided, and their outcomes—their stories. The data submitted to federal officers help inform funding and program design. Collected data can also be used by grantees to see what is working in their program, and what could be improved.

In this institute, presenters will review the types and kind of data collected in RHY-HMIS and how it can be used to measure effectiveness and outcomes, using the new RHY-HMIS Data Dashboard. Participants will also explore stories from grantees of how they used their RHY data (and other data) to raise funds, shift program resources, attain outcomes, and be more sustainable.

The session will explore (at a high level) how the data can be utilized to populate a logic model that further guides RHY program efforts and show funders why investment in programs can best serve homeless youth, make programs more sustainable, and achieve desired outcomes.

The institute will include a panel discussion with open Q&A to explore common obstacles RHY programs encounter and ways to collect, report, and use data to help programs succeed in reaching their goals.

#### Objectives:

- 1. Participants will be provided information for understanding the RHY-HMIS Data Dashboard.
- 2. Participants will be provided instruction on how to use the dashboard with their data.
- 3. Participants will be provided information on how RHY-HMIS data can complement their logic model.
- 4. Participants will be provided information on how other RHY grantees have successfully used data to meet program goals.
- 5. Participants will have the opportunity to explore specific data-related challenges/opportunities they have encountered.

#### Presenters:

John McGah, American Institutes for Research Jennifer Loeffler-Cobia, American Institutes for Research Representative of the Family and Youth Services Bureau RHY grantee representative(s)

#### Salon G Staff Development and Support

#### **Summary:**

RHY programs, like most non-profits, struggle to recruit, develop, and keep skilled and motivated staff. Compassion fatigue and the effects of secondary trauma contribute to an already challenging job, often leading to staff "burnout" and turnover.

This institute will provide information and strategies for successful staff development and support. The training will consider workplace culture and climate, workforce development programming, and the provision of support.

A panel of grantees from the RHY field will share their experience and expertise in the area of staff development and support. The panel members represent urban and rural organizations of various sizes from across the country. Following the panel presentation, participants will break into small groups to discuss program needs and strategize solutions. Panelists will share how to create action plans geared towards staff development and support.

#### Objectives:

- 1. Participants will be provided information on the key components of staff development and support.
- 2. Participants will be provided proven strategies and models of best practice in this area.
- 3. Participants will be provided the opportunity to consider their own organization/program strengths, challenges, and needs in the area of staffing.
- 4. Participants will be provided information on how to develop action plans to address specific staff development and support needs.

#### Presenters:

Kim Morgan, Krysta Esquivel, and Kristina Halmai, YMCA Youth and Family Services Julianne Kirby, Haven House Services Audrey Field, Urban Peak Colorado Springs Evelyn Correa, YouthCare Elisabeth Jackson, Bridge Over Troubled Waters

## WEDNESDAY, OCTOBER 31

7:00 a.m. – 5:30 p.m.

**National Training Registration** 

**Austin Grand Ballroom Foyer** 

**Exhibits Open** 

8:30 a.m. – 10:30 a.m.

**General Session** 

**Austin Grand Ballroom** 

#### **Welcome and Opening Remarks**

William Wubbenhorst, Associate Commissioner, Family and Youth Services Bureau Debbie Powell, Deputy Associate Commissioner, Family and Youth Services Bureau LaKesha Pope Jackson, Regional Administrator for Region VI, Administration of Children and Families

#### Opening Keynote: "Building Resiliency One Relationship at a Time"

Dr. Amy Banks, Director of Advanced Training and Senior Research Scientist, Jean Baker Miller Training Institute and the Wellesley Centers for Women

10:45 a.m. – 12:15 p.m.

**Workshop Session I** 

#### Salon F

#### Calculating Return on Investment for TLP/MGH Programs

#### Summary:

This workshop seeks to introduce RHY TLP/MGH grantees to how they can enhance their program sustainability efforts through the development and presentation of Program Return on Investment (ROI) measures to project economic and financial outcomes associated with positive program outcomes.

#### Objectives:

- 1. Participants will gain an understanding of how to use research relevant to RHY to project program savings.
- 2. Participants will gain an understanding of how logic models can be an effective tool for identifying program outcomes and provide a framework for future data collection efforts.
- 3. Participants will learn how development of program ROI measures can help focus program and staff efforts towards improvement of program outcomes, thus improving program ROI.

#### Presenters:

William Wubbenhorst, Family Youth Services Bureau Andrew Palomo, Valley Youth House Sheila Brand, Sally Kate Winters Family Services

#### **Recommended Audiences:**

Transitional Living Program / Maternity Group Homes

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses sustainability

#### Salon G Building Strong Relationships with C.A.R.E.

#### Summary:

This interactive workshop will build on the relational neuroscience presented in Dr. Banks' keynote lecture. Participants will be introduced to the C.A.R.E. Program, designed to help individuals assess the quality of their current relational matrix and the baseline functioning of their neural pathways for connection. Participants will learn how to implement and score the C.A.R.E. Relational Assessment and to use this information to build a C.A.R.E. plan that both strengthens their neural pathways for connection and improves the quality of their relationships.

#### Objectives:

- 1. Participants will be able to name the four neural pathways for connection and identify the positive relational quality to which they correspond.
- 2. Participants will be able to name one strategy that builds their vagal tone.
- 3. Participants will be able to name the steps involved in reconnecting the dopamine reward system to healthy relationships.

#### Presenter:

Amy Banks, Director of Advanced Training and Senior Research Scientist at the Jean Baker Miller Training Institute and the Wellesley Centers for Women

#### **Recommended Audiences:**

All RHY/youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses social and emotional well-being and permanent connections

# Room 615 The West Coast Convening Framework: A Practical Guide to Outcomes Measurement for Service Providers

#### Summary:

This session will present The West Coast Convening (WCC) Framework: A Practical Guide to Outcomes Measurement for Programs Serving Youth and Young Adults Experiencing Homelessness. The WCC Framework was developed to be utilized by service providers, funders, and other stakeholders interested in a shared framework for measuring program impact in the domains of housing stability, education, employment, self-sufficiency, and well-being. The Framework builds on previous work and aligns to existing research-informed frameworks. Presenters will provide an overview of the Framework and discuss the process used to develop it, which leveraged internal evaluators and program leadership to develop consensus around best practices for monitoring toward mutually recognized outcomes. The session will also provide guidance on how to utilize the WCC Framework within agencies.

#### Objectives:

- 1. Participants will gain knowledge of the core outcome domains included in the WCC Framework and an understanding of how it aligns to FYSB outcome areas.
- 2. Participants will be able to utilize the WCC Framework to develop or refine their organizational performance management system.
- 3. Participants will gain an understanding of how to adapt the metrics within the WCC Framework to meet their organizational needs (population served, program model).

#### Presenters:

Dina Wilderson, Learning and Impact Officer, YouthCare

Haley Mousseau, Director of Research and Evaluation, Larkin Street Youth Services

#### Recommended Audiences:

Basic Center Program / Transitional Living Program

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses accountability

#### Room 616 Runaway and Homeless Youth New Grantee Orientation

#### **Summary:**

If your organization has just received funding for a new RHY program or is in the first year of federal funding to serve runaway and homeless youth, you are invited to participate in this Q & A session. This opportunity would also be helpful for new program managers, executives, or grant specialists unfamiliar with FYSB requirements.

#### Objectives:

This workshop will provide new grantees:

- 1. An overview of the Family and Youth Services Bureau (FYSB) and Office of Grants Management (OGM) structure and key personnel with contact information;
- 2. An overview of the Runaway and Homeless Youth Act as reauthorized in 2008 and the Final Rule published in January 2017; and
- 3. An overview of the Runaway and Homeless Youth Program Network (RHYPN).

#### Presenters:

TC Cassidy, Director of Organizational Advancement, National Safe Place Network

Christopher Holloway, Program Manager, Runaway and Homeless Youth Program, Family and Youth Services Bureau

#### Recommended Audiences:

All Grantees awarded grants beginning September 2018

#### Salon C Preventing Pregnancy in Vulnerable and High-Risk Populations

#### Summary:

Pregnancy is common among youth experiencing homelessness and youth who have been sexually exploited/ trafficked. How can RHY programs integrate practice strategies into their interactions with youth that can help to prevent unplanned pregnancies? Preventing pregnancy in vulnerable and high-risk populations is challenging and requires intentional and holistic strategies. Research validates and highlights the need for a trauma-informed response. Participants will examine research considerations that are specific to vulnerable and high-risk populations and practice implications for each.

#### Objectives:

- 1. Participants will identify vulnerabilities that put youth experiencing homelessness and/or trafficking at high risk for unplanned pregnancy.
- 2. Participants will learn eight research considerations that highlight the need for holistic and trauma-informed strategies.

- 3. Participants will discover practice implications for each of the eight research considerations.
- 4. Participants will identify holistic, trauma-informed strategies that can be integrated into their current programming.

#### **Presenters:**

Risa Rehmert, Director of Program Development, Wichita State University Center for Combating Human Trafficking Allison Farres, Assistant Director, Wichita State University Center for Combating Human Trafficking

#### Recommended Audiences:

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in the RHY field/workshop topic Workshop addresses well-being

#### Salon D Fighting Human Trafficking in the Urban Setting

#### Summary:

Key components of Alternatives For Girls' (AFG) mission include helping girls and women to avoid violence and exploitation, which are facets connected to the crimes of human trafficking. AFG's work over the last 30 years includes extensive efforts raising community awareness as well as strengthening our region's capacity to rescue and support victims of trafficking. Accordingly, this workshop tells the story of one organization's efforts to prevent and combat human trafficking in an urban, metropolitan area, incorporating journeys into the streets and collaborations across multiple systems.

#### **Objectives:**

- 1. Participants will learn key definitions and laws related to human trafficking.
- 2. Participants will learn how to identify at-risk youth.
- 3. Participants will understand the significance of collaboration in tackling this issue.

#### Presenters:

Celia Thomas, Chief Operating Officer, Alternatives For Girls Sandra Ramocan, Director of Outreach and Education Services, Alternatives For Girls

#### Recommended Audiences:

Basic Center Program / Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being and collaboration

# Salon E Purpose Driven Supervision: Harnessing the Benefits of Effective Employee Supervision

#### **Summary:**

One of the most important assets of any organization is its talent and workforce. So why do we spend so little time and resources providing consistent, worthwhile, effective supervision? What are the benefits of good supervision in an agency, and what are the cost or consequences of poorly implemented or minimal staff supervision? This workshop will offer a discussion to answer these questions, identify elements of purpose driven supervision, and help participants build a robust plan for meaningful and beneficial supervision that will work for their RHY organization.

#### Objectives:

- 1. Participants will identify and discuss reasons agencies fail to provide effective supervision of their workforce and the problems these can cause.
- 2. Participants will explore the long and short-term benefits of investing time, talent, and resources in good quality supervision.
- 3. Participants will develop strategies to build a sustainable plan to provide supervision that overcomes its barriers and maximizes its benefits.

#### **Presenters:**

Gena Graves, Director, Covenant House Alaska Heidi Carson, Director of Housing, Covenant House Alaska Josh Louwerse, Director of Program, Youth Engagement Center, Covenant House Alaska

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 101/New to the RHY field/workshop topic

Workshop addresses accountability and sustainability

#### Room 408 "Nothing About Us Without Us:" The Journey to Uplifting Youth Voice

#### Summary:

The Austin Youth Collective seeks to provide an intimate look at the creation and sustainability of youth action boards for organizations around the country. For those seeking to incorporate youth voice into initiatives to confront and end homelessness and address the unique challenges faced by transition-age youth, the Collective will discuss the successes and struggles they have faced during the formation of their board.

#### Objectives:

- 1. Participants will have the opportunity to engage in a vigorous and involved conversation with youth who are actively working with a multitude of community partners to end youth homelessness in Austin, Texas by 2020.
- 2. Participants will receive strategies to form their own youth action boards to incorporate youth voice in their own communities.
- 3. Participants will learn about the advantages and difficulties overcome by the Collective in the conception and implementation of their board and the work completed to date.

#### Presenter:

Rhie Morris, Collective member, Austin Youth Collective in partnership with LifeWorks Lyric, Jimmy, Alex, Seth, Zavieur, and Chante, Austin Youth Collective

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic Workshop addresses well-being and collaboration

#### Room 410 Leading Organizational Change

#### **Summary:**

Leading organizations through times of change in the field can be difficult and feel isolating. In this session, organizational leaders will discuss how to bring organizations through philosophical and structural shifts needed to manage programs to most effectively end homelessness for youth today.

#### Objectives:

- 1. Participants from RHY organizational leadership will learn practical strategies for where to start in an organizational shift, including a foundation on staff and youth input.
- 2. Participants will hear examples from RHY organizations that have aligned programs to more effectively serve today's young people.
- 3. Participants will hear the successes and challenges associated with philosophical, cultural, and structural shifts that come from listening to and authentically collaborating with youth and young adults.

#### **Presenters:**

Sherilyn Adams, Executive Director, Larkin Street Youth Services Sarah Hunter, Senior Program Manager, Corporation for Supportive Housing

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 301/Advanced in the RHY field/workshop topic

Workshop addresses sustainability

# Room 412 The Art and Science of Evidence-Based Programming: Implementing the Strengths Model of Case Management with RHY

#### Summary:

This training provides an overview of the Strengths Model of case management (Rapp & Goscha, 2012), an evidence-based approach to service delivery that has recently been adopted for use with RHY. The model emphasizes the importance of leveraging community resources and youths' natural supports as part of service planning, forming authentic and collaborative relationships with youth, empowering youth to identify and pursue their personal goals, providing community-based services, firmly believing in youths' capacity to transform their lives, and focusing on youths' strengths instead of their deficits. Specific recommendations will be offered for how providers can integrate key elements of the Strengths Model into service delivery. Using the Strengths Model as an example, the presenters will describe how to effectively select, implement, and sustain evidence-based programming, highlighting the importance of agency culture and organizational readiness.

#### Objectives:

1. To provide an overview of the core principles of the Strengths Model of case management.

- 2. To offer concrete recommendations for how the Strengths Model can be effectively implemented with RHY.
- 3. To share key considerations that programs should keep in mind when selecting, implementing, and maintaining an evidence-based model.

#### **Presenters:**

Liz Schoenfeld, Director of Research and Evaluation, LifeWorks Brooke White, LCSW, LCDC, LCCA, Director of Evidence-Based Programming, LifeWorks

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses accountability and collaboration

12:15 p.m. – 1:45 p.m. Lunch Break (on your own)

#### 1:45 p.m. – 3:15 p.m. General Federal Session

#### **Austin Grand Ballroom**

The annual session features updates from the Family and Youth Services Bureau on activities directly impacting the Runaway and Homeless Youth Program.

#### 3:30 p.m. – 5:00 p.m. Workshop Session II

#### **Regional Meetings with Federal Project Officers**

| Room 616 | Region I (CT, ME, MA, NH, RI, VT)            | Room 408 | Region II (NJ, NY, PR, VI)                 |
|----------|--|----------|--|
| Room 406 | Region III (DE, DC, MD, PA, VA, WV)          | Salon D  | Region IV (AL, FL, GA, KY, MS, NC, SC, TN) |
| Salon F  | Region V (IL, IN, MI, MN, OH, WI)            | Salon G  | Region VI (AR, LA, NM, OK, TX)             |
| Room 412 | Region VII (IA, KS, MO, NE)                  | Room 410 | Region VIII (CO, MT, ND, SD, UT, WY)       |
| Salon E  | Region IX (AZ, CA, HI, NV, AS, GU, MP, TTPI) | Room 615 | Region X (AK, ID, OR, WA)                  |

#### 6:00 p.m. – 7:30 p.m. Welcome Reception

#### Governor's Ballroom

An evening of networking is being provided for all training participants. Everyone's hard work on behalf of youth and families is worth celebrating! Don't miss out on this opportunity to meet new friends.

## **THURSDAY, NOVEMBER 1**

6:45 a.m. – 7:30 a.m.

Sundeck-Poolside (8th Floor)

**Self-Care Activity (Pilates)** 

7:30 a.m. - 5:30 p.m.

**Austin Grand Ballroom Foyer** 

National Training Information Center Open Exhibits Open

8:30 a.m. – 9:00 a.m.

**Governor's Ballroom Foyer** 

**Poster Session Meet and Greet** 

The Poster Session is your opportunity to hear about exciting and innovative practices of RHY programs. Throughout the day, a select group of agencies will be showcasing their work utilizing poster boards, handouts, and pictures. The 2018 Poster Session includes presentations from:

#### **Texas Network of Youth Services**



Empowerment and supportive relationships are two key factors that research demonstrates foster resilience in youth who have experienced abuse and other trauma. The Texas Network of Youth Services (TNOYS) has recently established a Young Adult Leadership Council (YALC) to engage young adult leaders from member organizations across Texas. YALC members will gain tangible skills for self-advocacy and leadership in their communities. The YALC will also put youth/

adult partnerships and youth voice into action at TNOYS and help to build state systems that facilitate youth/adult partnerships and value youth voice. YALC members will help guide TNOYS' work and influence the direction of youth services in Texas, through both policy and practice. YALC members, including many who have demonstrated interest in or potential for leadership or advocacy, are between the ages of 18 and 25 and have experience with foster care, homelessness, juvenile justice system involvement, or other at-risk situations. Adult mentors partner with YALC members at their organizations in order to provide support to the youth through YALC assignments and events. TNOYS will also support those adults so they have the proper tools and techniques to accomplish this. This council is fully guided by youth who want to see a change in their communities, and the staff of TNOYS is very excited to share this new venture!

#### Poster Category:

Youth-Driven/Youth-Guided Programs and Initiatives

#### **Bridge Over Troubled Waters**



Bridge's Supportive Case Management Program ensures that youth take the lead in guiding the case management process. It is a conversation-guided process, using iPad technology, which motivates and encourages youth to rate their progress toward meeting goals and program requirements on a sliding scale. The process facilitates capacity for program providers to collect data and focus

services, based on aggregated results for each individual, and to document client changes and progress over time. Bridge Over Troubled Waters will provide an overview of the project details, methods, objectives, and qualitative outcomes.

#### Poster Category:

Innovative/Promising Programming

#### Project 16:49



Project 16:49 is a founding and active member of the Rock County Anti-Human Trafficking Task Force. This poster highlights the timeline and process by which the group was formed, its diverse make-up, the group's current work, and its longer-term goals, as well as Project 16:49's role and involvement.

#### Poster Category:

Community Partnerships and Collaboration Initiatives

#### **National Runaway Safeline**





This poster will focus on opportunities for runaway and homeless youth (RHY) providers to partner with the National Runaway Safeline (NRS) in the 2018 National Runaway Prevention Month (NRPM) awareness campaign. NRPM is spearheaded each year in November by NRS, the federally designated communication system for RHY, with the support of the Family and Youth Services Bureau (FYSB). NRS works to highlight the goals of NRPM, share opportunities to get involved in national events, suggest ways to promote awareness and education in communities across the country about RHY issues, and highlight the work of RHY programs and how these services are supporting RHY in local communities. By highlighting the importance of these resources and how youth can access these services, NRPM partners will create a stronger safety net for youth who are homeless or at risk of homelessness. Participants will be able to make their own

individual commitment identifying how they will "shine a light" on RHY issues by filling out a selfie card, taking a selfie, and posting it to social media pages using the hashtag #NRPM2018 and by tagging NRS at @1800RUNAWAY.

#### Poster Category:

Community Partnerships and Collaboration Initiatives

#### **Youth Services Bureau of Monroe County**



A key element in providing effective and innovative programming for youth and their families is having a strong and positive organizational culture. The Youth Services Bureau of Monroe County sought out a way to strengthen organizational culture to enrich services provided by creating a time to focus and explore agency core values. This poster presentation explores an innovative way of bringing agency values into every day practice while fostering connections between

departments. The model incorporates experiential activities, facilitated discussions, and a little bit of fun within a consistent and structured format. The poster presentation will explore the purpose, explain the how, and provide replicable ideas to bring back to any program of any size.

#### Poster Category:

Innovative/Promising Programming

#### Hawaii Youth Services Network

HÝSN

In 2016, Waikiki Health, Hale Kipa, and the University of Hawaii conducted an indepth survey of 151 street youth in Honolulu. They have provided the first high-quality, local data about Hawaii's runaway and homeless youth (RHY). Some of the results have surprised even long-time RHY workers.

Hawaii Youth Services Network and other advocates and service providers are using this data to increase community awareness and support, inform planning efforts, and conduct legislative advocacy. This poster will present key survey data, share challenges of engaging homeless youth in a survey, and provide examples of how this information is being used to increase community awareness and support as well as to identify and meet the needs of runaway and homeless youth.

#### **Poster Category:**

Data collection/outcome measurement/program evaluation

#### **Mountain Home Montana**



Maternity Group Homes must have rules and routines in order to keep all residents safe; yet, one of the key principles of trauma-informed care is to restore autonomy and a sense of self-efficacy. This is especially important for pregnant and parenting youth who must quickly learn not only how to create safety for themselves, but also for their children. This poster session will share the example of how one group home in Montana, Mountain Home, revamped their rulebook

to be more trauma-informed and what they learned in the process.

#### Poster Category:

Specialized Sub-Population (Teen Parenthood)

#### 9:00 a.m. – 10:30 p.m. Workshop Session III

#### Salon F Increasing Youth Engagement through Culturally Responsive Approaches

#### Summary:

This workshop will explore the intersection of intimate partner violence (IPV), human trafficking, and youth homelessness. Attendees will learn ways to identify IPV and provide resources for youth. This workshop will also explore culturally relevant strategies to engage Latin@ youth in the prevention and intervention of intimate partner violence and human trafficking. Culture is a protective factor that decreases isolation associated with trafficking and intimate partner violence. Providers must build trust by understanding and valuing cultural orientations and expressions. Participants will receive an overview of culture and acculturation, diverse communication styles and identity, and examine culturally relevant ways to engage Latin@ youth.

#### Objectives:

- 1. Participants will learn the intersection of Intimate Partner Violence and Runaway and Homeless Youth.
- 2. Participants will receive an overview of culture underscoring the multi-levels of culture youth experience.
- 3. Participants will explore the process of acculturation experienced by youth and how it differs based on the developmental stages of youth. This acculturation process also impacts the relationship with guardians, parents, and peers.
- 4. Participants will learn group-oriented and individualistic communication styles to adopt when speaking with youth to build trust, offer support, and decrease the isolation often faced by youth who are or are at risk of experiencing intimate partner violence and trafficking.

#### Presenters:

Paula Gomez Stordy, Senior Director of National Training and Technical Assistance, Casa de Esperanza Rosario de la Torre, Co-Director of Family Advocacy and Community Engagement, Casa de Esperanza Fallon Kingery, Youth Project Coordinator, Ohio Domestic Violence Network

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Micro level: This is the most common practice, and it happens directly with an individual client or family. RHY101/New to the RHY field/workshop topic

Workshop addresses well-being

### Salon G Relational Engagement Opportunities for Runaway and Homeless Youth: A Discussion of Best Practices and Related Tools

#### **Summary:**

While there is an array of definitions utilized, in its simplest terms, Relational Engagement seeks to connect vulnerable populations to caring people in the community who can assist them in attaining sustainable outcomes and higher levels of self-sufficiency. Its concepts are drawn from a compassionate desire to help those in need by offering caring and consistent relationships. The results of these efforts are defined differently; however, they have led to a broad range of positive results in the RHY community, including long-term connections as well as increases in health, education, and employment.

This session will allow participants to discuss ways in which their programs have developed, sustained, and implemented relational engagement activities. With a vast amount of these resources available in communities, this session will also serve as forum to discuss the types of tools that would help agencies continue to expand relational engagement opportunities for youth and increase access to the resources they need.

The information received will allow FYSB to take strategic actions in support of building permanent connections for homeless youth, which is a core priority.

#### Objectives:

- 1. Participants will learn how agencies are expanding relational engagement for youth and accessing community resources to provide long-term supports.
- 2. Participants will learn how agencies are utilizing best practices in community engagement strategies.
- 3. Participants will be provided a forum to discuss innovative ideas and tools that can help expand community engagement.

#### Presenter:

Jon Katov, Expert Consultant

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses permanent connections, social and emotional well being, and collaboration

#### Room 615 Thriving as an Executive Director in a Small Non-Profit: The Wearer of Many Hats

#### Summary:

Serving as executive director of a small non-profit is sometimes overwhelming as it requires wearing many hats – human resource coordinator, grant writer, public speaker, program director, accountant, and janitor all in the same day. They try to conquer the world and put out forest fires every day. This interactive workshop addresses how to effectively manage staff, a board of directors, programs, budgets, policies, and one's self. Learn how to juggle the many organizational leadership duties while maintaining a connection with clients and mission. From experience, Jill Lawson is able to provide a unique perspective, having served as a volunteer, board member, contract counselor, director of client services, and executive director of the same agency. Be a part of a discussion that is sure to rejuvenate, energize, and provide tools to be a successful, small non-profit leader!

#### **Objectives:**

- 1. Participants will be able to identify and implement techniques to enhance their working relationship and communication with their board of directors and community partners.
- 2. Participants will value and recognize the importance and need for relationships with others: staff, clients, volunteers, community stakeholders, and family members.
- 3. Participants will be empowered to collaborate with other partner agencies in program development efforts.
- 4. Participants will leave the workshop re-energized, refreshed, and empowered to tackle their tasks while thriving.

#### Presenter:

Jill Lawson, Executive Director, Palmetto Place Children's Emergency Shelter

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses sustainability

# Room 616 Pathways to Sustainability: Understanding the SIPPRA \$100M Federal Funding Opportunity

#### **Summary:**

The 2018 Social Impact Partnerships to Pay for Results Act (SIPPRA) will provide up to 100 million dollars to support outcomes-oriented agreements by state and local governments and their partners. This workshop will provide a hands-on overview of how RHY service providers can work with governments to prepare compelling applications to incorporate outcomes payments into existing programs, or develop feasibility studies for new ones. We will explore core components of developing outcomes-oriented agreements, including:

- Beneficiary Population
- Performance Measurement
- Data Access
- Evaluation Design
- Intervention Assessment
- Economics and Financing

Participants will feel equipped to engage with upcoming funding opportunities to accelerate their impact.

#### Objectives:

- 1. Understand forthcoming opportunities from SIPPRA to improve outcomes for RHY.
- 2. Explore how to plan for and incorporate an outcomes orientation into programs and SIPPRA applications.
- 3. Understand how components of outcomes-oriented agreements can support learning, improvement, and better results.
- 4. Turn a desire for better outcomes for clients into structured, sustained improvements and funding relationships.

#### Presenters:

Caroline Whistler, CEO and Founder, Third Sector Dustin Palmer, Senior Associate, Third Sector

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Macro level: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

201/Experienced

Workshop addresses sustainability, collaboration

#### Salon C Assessing and Building Your Capacity for Program Evaluation

#### Summary:

The goal of this workshop is to provide RHY grantees with a research-based instrument that promotes self-assessment of their organization's evaluative capacity – namely, capacity to i) develop systematic plans for evaluation activities with the full engagement and support of senior management and frontline staff, ii) gather quality data using validated or research-based outcome assessment tools that align with their service intervention and their short-and long-term intended outcomes, iii) measure impact by utilizing appropriate research design and analysis techniques to understand the degree to which youth outcomes can be attributed to program interventions, and iv) assess "lessons learned" from evaluative efforts to strengthen the organization's work over time and ensure better outcomes for

youth served. Participants will also have the opportunity to learn from experiences shared by peers that have utilized the self-assessment instrument.

#### Objectives:

- 1. Participants will learn to understand key domains related to an organization's capacity for program evaluation.
- 2. Participants will understand how to use a research-based self-assessment tool to lead efforts in their agency to assess evaluative capacity including planning for the assessment process and engaging others, the "nuts and bolts" of completing and scoring the assessment, and guiding reflection with staff at all levels that inform development of an action plan to increase evaluative capacity.
- 3. Participants will develop a plan for utilizing the self-assessment tool in their organization and brainstorm with peers to enhance plan/develop strategies for anticipated roadblocks.

#### Presenters:

Andrew Palomo, Director of Research, Evaluation and Innovation, Valley Youth House Eric Gilmore, Executive Director, Immerse Arkansas

#### Recommended Audiences:

Street Outreach, All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses accountability

# Salon D How Runaway and Homeless Youth Programs Can Use Intervention and Prevention Tools from the National Runaway Safeline (NRS)

#### **Summary:**

This workshop will focus on the intervention and prevention resources offered by National Runaway Safeline (NRS) and how runaway and homeless youth (RHY) programs can integrate crisis-intervention and prevention efforts at the local level. With the onset of National Runaway Prevention Month (NRPM) in November, NRS will focus on the importance of understanding runaway and homeless youth issues, increasing visibility of RHY programs and NRS services. In addition, participants will learn how they can be involved in NRPM and how to utilize NRS's hotline (1-800-RUNAWAY) and digital crisis services (1800RUNAWAY.org).

#### Objectives:

- 1. Participants will understand NRS's services and resources available for RHY programs.
- 2. Participants will learn about NRS's crisis-intervention framework.
- 3. Participants will identify ways to integrate NRS's prevention resources into existing RHY settings.
- 4. Participants will inform their outreach and prevention strategies by using NRS's statistics and trends.

#### Recommended Audiences:

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 101/New to the RHY field/workshop topic

Workshop addresses safe and stable housing and collaboration

#### Presenter:

Rachel Reynolds, Outreach and Prevention Specialist, National Runaway Safeline

### Salon E Circling the Wagons: Using Collaborative Community Partnerships to Fund Housing for At-Risk or Homeless Youth

#### **Summary:**

Synergy Services, Park University, and Truman Behavioral Health have partnered for over two years to offer housing solutions on a college campus for transition-aged youth residing in shelters. Youth involved in this program wish to pursue higher education, achieve financial stability, and have housing security. Building on their presentation at the 2017 National RHY Grantees Training where this innovative housing model was explored, presenters will describe how partnerships were formed, how relationships are currently maintained, how mutual goals are continually refined, engagement tactics to bring in shareholders, and most importantly, how partners use funding sources across multiple domains to continue this important program. As funding sources continue to challenge non-profits working with homeless youth, presenters offer strategies to find funding solutions and circle the wagons around at-risk youth.

#### Objectives:

- 1. Participants will understand the role of collaboration in finding community solutions.
- 2. Participants will be able to identify strategies to engage community partners and shareholders.
- 3. Participants will recall methods to facilitate and maintain working relationships with community partners.
- 4. Participants will recognize opportunities across agencies to combine or share funding sources to support youth.

#### Presenters:

Tami B. Radohl, Director of Field Education, Assistant Professor, Park University Mitch Black, Assistant Program Manager, Synergy Services, Inc.

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 101/New to the RHY field/workshop topic

Workshop addresses collaboration, safe and stable housing, and education and employment

# Room 406 Expressive Art Therapy with Youth in a Runaway and Homeless Shelter: Helping People Move from Crisis to Hope

#### Summary:

This workshop will provide information about art therapy and trauma-informed care with youth in Common Ground Sanctuary's RHY shelter. Participants will learn about Common Ground's departments, core values, and mission.

#### Objectives:

- 1. Participants will learn about the effectiveness of art therapy with trauma-informed care with youth in Common Ground Sanctuary's RHY shelter.
- 2. Participants will learn about and be able to identify the effectiveness of techniques, common themes, and symbols that arise with at-risk youth.
- 3. Participants will explore their own strengths using provided art materials for a specified strength-based or Eco-Art Therapy directive.

#### Presenter:

Jamie Catherine Pillow, Expressive Art Therapist, Common Ground Sanctuary Runaway and Homeless Youth Programs

#### Recommended Audiences:

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being

#### Room 408 The Myth of Service Resistance: Best Practices in Low Barrier Programming

#### **Summary:**

This presentation will focus on youth that are labeled as service resistant and the barriers that prevent those youth from accessing services. The presentation will outline an approach to providing low-barrier services founded on evidence-based best practices, and use concrete examples, along with data from Urban Peak programming in Denver, in order to discuss how healthy low barrier programming can increase youth access to necessary services to support youth on their trajectory to self-sufficiency and success.

#### Objectives:

- 1. To provide participants with an increased understanding of the three most commonly reported barriers to service access for youth: lack of safety, rigid program requirements, and complexity in systems of care
- 2. To provide participants with four evidence-based best practices and how they might be applied towards a framework for healthy low barrier programming: harm reduction approach, trauma-informed care, strengths-based case management, and positive youth development
- 3. To provide participants with specific examples and supporting data of the barriers to service access in the Denver area and how Urban Peak's street outreach and drop-in programming actively works to break down these barriers for youth
- 4. To leave participants with concrete action steps for evaluating their own programming in order to better incorporate all youth in their communities

#### **Presenters:**

Nicole Schmitt, Outreach Supervisor, Urban Peak Denver Kelsey Stone, Clinical Outreach Case Manager, Urban Peak Denver

#### Recommended Audiences:

Basic Center Program / Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being

#### Room 410 Street Outreach Case Management

#### Summary:

This workshop will cover the main concepts of case management within the context of street outreach work. Those working in street outreach understand the unique elements in working with youth in a non-traditional venue. In this workshop, those unique elements, the barriers and potential ways to address the identified barriers, will be covered. This workshop will address the following approaches: solution-focused case management, harm reduction, and trauma-informed care.

#### Objectives:

- 1. Participants will have an understanding of the definition of case management.
- 2. Participants will be able to gain practical skills and ideas for street level case management.
- 3. Participants will be able to apply specific case management skills within various practice frameworks.

#### Presenter:

Stacy Meadows, Counselor, Youth Services Bureau of Monroe County

#### Recommended Audiences:

Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 101/New to the RHY field/workshop topic

Workshop addresses safe and stable housing and well-being

#### Room 412 Guiding Pregnant and Parenting Teens Toward Success

#### Summary:

There are many assumptions about the population of pregnant and parenting teens, including their ability to be successful. This is even truer for those living in group homes or when homeless. This workshop will explore what the research says are the best approaches to help this population and their children not only succeed, but thrive. Lessons learned and program best practices from Teen Outreach Pregnancy Services will be shared in relation to these assumptions. Additionally, best practices concerning preventing a rapid repeat pregnancy for this population will be discussed. Workshop participants can expect to be challenged to create a plan of action to integrate key concepts to improve outcomes for the population they serve. Resources for reaching this population will also be shared.

#### Objectives:

- 1. Participants will be able to describe three best practices for serving group home and homeless pregnant and parenting teens.
- 2. Participants will have the ability to identify at least one element of effective approaches to improve outcomes and reduce incidence of secondary pregnancy that can be incorporated into programs, along with strategies for doing so.
- 3. Participants will recognize resources needed to help group home and homeless pregnant and parenting teens succeed.

#### **Presenters:**

Laura Pedersen, CEO, Teen Outreach Pregnancy Services Kelly Tanner, Director of Homeless Youth Services, Arizona Youth Partnership

#### Recommended Audiences:

**Maternity Group Homes** 

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being

#### **10:45** a.m. – **12:15** p.m. Workshop Session IV

### Salon F Workforce Development Strategies and Partnerships to Support Runaway and Homeless Youth

#### **Summary:**

Helping youth develop the skills and connections for success in the world of work is critical to ending homelessness. This workshop will discuss how workforce development/Workforce Innovation and Opportunity Act (WIOA) Youth programs can partner to support RHY grantees in helping youth achieve employment goals. The workshop will also feature two local programs: Urban Peak in Denver, CO, whose primary goal is to empower youth to overcome homelessness by providing safe housing, supportive relationships, and the opportunity for self-sufficiency and success; and LifeWorks in Austin, TX, who provides transition-age youth with innovative housing, mental health, and workforce/education services and utilizes the Individual Placement and Support (IPS) approach.

#### Objectives:

- 1. Participants will learn how the workforce development system/WIOA Youth program can partner and support RHY grantees.
- 2. Participants will learn strategies for building community collaboration and partnerships to ensure meaningful work experience opportunities for RHY.
- 3. Participants will learn service delivery strategies to ensure RHY are supported and successful in employment activities.

#### Presenters:

Sarah Hastings, Unit Chief, Department of Labor, Employment and Training Administration (DOLETA) Chris Venable, Manager of Social Enterprise, Urban Peak Jackie Platt, Division Director, Education and Workshop Development, LifeWorks

#### **Recommended Audiences:**

All RHY/Youth-serving professionals/Transitional Living Program

Macro level: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

RHY 101/New to the RHY field/workshop topic

Workshop addresses employment and sustainability

#### Salon G Runaway and Homeless Youth Data: Data Collection, Quality, and Usage

#### **Summary:**

FYSB staff and the RHY-HMIS technical assistance provider, American Institutes for Research (AIR), will review the latest RHY data collection requirements using HMIS, the challenges and best practices for maintaining a culture of data quality, and the new RHY-HMIS Dashboard for utilizing data and monitoring the success and quality of individual RHY programs. Presenters will share best practices, touching on general approaches as well as those unique for each RHY program.

#### **Objectives:**

- 1. Participants will gain a clear understanding of RHY data requirements.
- 2. Participants will obtain concrete tips for ongoing maintenance of data quality.
- 3. Participants will learn about efficient data collection over time depending on each individual RHY program type.
- 4. Participants will understand how to implement best practices in data collection.
- 5. Participants will be able to utilize RHY data using the new RHY-HMIS Dashboard for program analysis.

#### **Presenters:**

Resa Matthew, Director, Division of Adolescent Development and Support; Family and Youth Services Bureau (FYSB); Administration for Children and Families (ACF); U.S. Department of Health and Human Services (HHS) John McGah, RHY-HMIS Project Director, American Institutes for Research Candice Wiseman, Industry Compliance Officer, Mediware Information Systems

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses accountability

# Room 615 All are Welcome Here and There: Creating Affirming LGBTQ Services within Your Organization and in Collaboration with Community Partners

#### **Summary:**

LGBTQ+ youth are in all communities and need additional support to thrive. The presenters will share their experiences creating one of the first LGBTQ+ Transitional Housing Programs in the state of Illinois. This presentation will teach participants how to evaluate their own agencies and adopt affirming policies within. Presenters will share how they moved beyond the walls of their agency to cultivate their community, collaborating with health and behavioral health providers, employers, potential landlords, communities of faith, shelters, continuums of care and court systems to create spaces where all young people feel safe to access services. Workshop participants will leave with real-life examples of how to implement affirming practices in their communities.

#### Objectives:

- 1. Participants will review affirming LGBTQ+ terminology and spectra of gender identity, gender expression and sexual orientation.
- Participants will understand barriers LGBTQ+ youth face when navigating various systems.
- 3. Participants will create solutions for improving one's own organization and methods for collaborating with community partners to improve services for all young people.

#### Presenters:

Carolyn J. Wahlskog, Senior Program Manager, 360 Youth Services Deb Robertson, Executive Director, 360 Youth Services

#### Recommended Audiences:

Transitional Living Program, All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being and permanent connections

#### Room 616 Overcoming Legal Barriers to Housing, Employment and Services

#### **Summary:**

Learn about the emerging national Homeless Youth Legal Network (HYLN) and how to develop and fund new projects through collaboration with existing civil legal services or pro bono projects. HYLN pilot sites will highlight their models and discuss innovative funding streams as well as data and talking points that resonate with funders. The workshop will also focus on the collaborative efforts between Covenant House California's DreamCatcher Program and Bay Area Legal Aid in overcoming the many legal barriers encountered by the youth served by the program.

#### Objectives:

- 1. Participants will learn how to build or expand upon legal services for homeless youth through the models highlighted by the HYLN national pilot.
- 2. Participants will learn about innovative funding streams as well as data and talking points that resonate with funders.
- 3. Participants will connect with the HYLN and its national network for technical assistance aimed at increasing capacity and connectivity.

#### Presenters:

Linda Britton, Director of Criminal Justice Standards Project, American Bar Association (ABA) Kelly Russo, Staff Attorney, Commission on Homelessness and Poverty, ABA Amba Johnson, Director of DreamCatcher Program, Covenant House California Linnea K. Forsythe, Esq., Bay Area Legal Aid

#### Moderator:

Curtis Porter, Special Assistant, Family and Youth Services Bureau

#### Recommended Audiences:

All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being, collaboration, and sustainability

#### Salon C Supporting Youth Through RHY- Education Partnerships

#### Summary:

Based on insights from federal statute and local cross-systems partnerships, presenters discuss how RHY grantees and Pre-K, K-12, and higher education stakeholders can partner to support educational and overall success for young people experiencing homelessness. Content highlights include:

- Framing concepts from federal statute, and lessons learned from cross-systems partnerships in Youth Homelessness Demonstration Program (YHDP) sites from the National Center for Homeless Education
- Local program partnership highlights from the Bill Wilson Center (CA) and Haven House (NC)
- Group engagement through Q&A, and discussions about local application of the information shared

#### Objectives:

- 1. Attendees will become more familiar with federal statutory provisions related to collaboration between education and RHY grantees.
- 2. Attendees will learn about education partnerships developed by the Bill Wilson Center and Haven House RHY grantees in California and North Carolina, respectively.
- 3. Attendees will leave the session with at least one takeaway in the form of a next action step to build or strengthen RHY-education partnerships in their community.

#### Presenters:

Christina Dukes, Federal Liaison, National Center for Homeless Education

Sparky Harlan, CEO, Bill Wilson Center

Kelsey Mosley, Director of Crisis and Homeless Services, Haven House Inc.

John McLaughlin, Federal Coordinator, Education for Homeless Children and Youth program, Office of Safe and Healthy Students, U.S. Department of Education

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations. RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses education and collaboration

# Salon D Redefining Outreach: Adapting Your Street Outreach Program to Engage Youth in New Ways

#### Summary:

How can street outreach teams keep up with the ever-changing world of youth? Due to many factors such as gentrification, criminalization, increased access to technology, and continued stigma, youth experiencing homelessness or who are at risk may not physically congregate in spaces where they can be identified, making it difficult to find them and engage them in services. How can our teams adapt and work creatively to continue to identify and serve the most vulnerable young people in order to connect them to services as quickly as possible? This workshop will follow one long-standing street outreach team's journey as they realized their tried-and-true program model was no longer reaching the intended population. As the neighborhood had changed around them over 15 years, they realized they needed to branch out, listen to young people, and adopt new technologies in order to redefine what outreach means.

#### Objectives:

1. Participants will understand the structure of street outreach teams and advantages of integrating teams with shelter programs.

- 2. Participants will gain strategies for incorporating youth voices into their street outreach programs.
- 3. Participants will have an understanding of expanded outreach methodologies including partnerships and virtual outreach via social media.
- 4. Participants will be provided information on the particular opportunities and pitfalls of using social media to engage young people.
- 5. Participants will be provided practical tools for measuring program outcomes, including safety, well-being, permanent connections, and self-sufficiency.

#### **Presenters:**

Erin Ryan, Senior Vice President, The Night Ministry Brooke Thomas, Youth Outreach Professional, The Night Ministry

#### Recommended Audiences:

Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being

# Salon E Effective Engagement Strategies with RHY: Stages of Change and Motivational Interviewing

#### Summary:

This workshop will provide effective, relationally based engagement strategies that are crucial for successful RHY programming. Stages of Change and Motivational Interviewing meet youth right where they are in the change process. They work in tandem to assess a youth's readiness for change and evoke internal motivation. Motivational Interviewing is an evidence-based practice that can be utilized in all RHY programs. This session provides information that is designed to help participants leave with knowledge and skills that can be implemented in RHY programming.

#### Objectives:

- 1. Participants will receive an overview of the Stages of Change and Motivational Interviewing curriculum designed to prepare RHY workers to use these effective engagement practices in daily interactions with youth right away.
- 2. Participants will learn how to use the Center for Combating Human Trafficking's (CCHT) Stages of Change and Motivational Interviewing Guide to engage youth at any point in the change process.
- 3. Participants will use a CCHT Stages of Change and Motivational Interviewing worksheet designed to aid RHY workers in developing an individualized engagement strategy.
- 4. Participants will learn how to incorporate Stages of Change and Motivational Interviewing into the culture of programs and agencies to ensure practice sustainability.

#### Presenters:

Karen Countryman-Roswurm, Executive Director, Wichita State University Center for Combating Human Trafficking and Associate Professor in the School of Social Work

Risa Rehmert, Director of Program Development, Wichita State University Center for Combating Human Trafficking

#### Recommended Audiences:

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being

#### Room 406 Transition to Independence Process: A TLP Model

#### Summary:

In this workshop, participants will get a detailed look into a TLP that has been operating since 2002. This workshop will walk participants through steps the program takes with young people in order to transition them into independence. In addition to these steps, they will discuss areas connected with transition: education, employment, budgeting, long-term housing, well-being, and connection. Within these areas they will discuss how the program builds relationships with young people using the following approaches: positive youth development, harm reduction, strengths-based approach, and trauma-informed care. This workshop will utilize a PowerPoint presentation, handouts, short video, and an activity in order to meet the workshop objectives.

#### Objectives:

- 1. Participants will be introduced to an 18-month TLP model for transition to independence.
- 2. Participants will discuss areas connected with transition: education, employment, budgeting, long-term housing, well-being, and connection, and why it is important to provide wrap-around services.
- 3. Participants will learn how to build and maintain youth relationships through four core philosophies: positive youth development, harm reduction, strengths-based approaches, and trauma-informed care.

#### Presenter:

Allison Hilton, Program Manager, Synergy Services

#### Recommended Audiences:

Transitional Living Program/Maternity Group Homes

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being, education, and employment

## Room 408 Beyond Housing: Strategies to Implement Prevention Services in Your Own Community

#### **Summary:**

In this highly interactive workshop, participants will learn about the Cocoon House approach to prevention services as an example of a tiered approach to preventing and diverting youth from homelessness. This workshop will explore trauma-informed family engagement, outreach and referral opportunities to reach families before youth first experience homelessness, and how to offer right-sized services to families at risk. Participants will have a chance to assess for opportunities and gaps in their own communities and create action steps to implement or enhance their own prevention services.

#### Objectives:

- 1. Participants will learn how to identify families who could benefit from prevention services and how to have productive conversations with parents and guardians about prevention resources.
- 2. Participants will learn how to use a trauma-informed approach to engage and support the whole family.
- 3. Participants will explore existing and needed resources for prevention in their own communities and leave with action steps for implementing prevention services based on their unique community strengths and needs.

#### Presenters:

Shira Hasson-Schiff, Clinical Director, Cocoon House Rachel Mathison, Director of Programs, Cocoon House

#### Recommended Audiences:

Basic Center Program, All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being and collaboration

#### Room 410 Reflections on Leadership: Challenges and Truisms

#### **Summary:**

What are the two fundamental elements of leadership? How does one lead in times of increased competition for resources and increased demands for services? Drawing on the presenter's more than 18 years in nonprofit executive leadership, this interactive workshop will examine some of the challenges that organizational leaders often face as they seek to balance commitments to internal operations, organizational growth, boards of directors, external constituencies, and fund development while still retaining focus on quality RHY programming. The presenter will also share with the audience what he has come to embrace as the Ten Truisms of Organizational Leadership and encourage the audience to share their challenges. Topics that are the subject of his reflection will include self-care, authentic leadership, the role that leadership development of others plays in the CEO's job, organizational structure, and leadership career development.

#### Objectives:

- 1. Participants will gain an understanding of the two fundamental elements of leadership.
- 2. Participants will be provided a lens through which to examine their own behavior in light of leadership's two elements and gain a better understanding of how to adjust their own behavior in light of those two elements.
- 3. Participants will learn the Ten Truisms of Leadership and how they apply to their own work.
- 4. Participants will be provided a context in which to frame the questions they need to be asking themselves in order to develop as more effective leaders.
- 5. Participants will receive a reading list of recommended books on leadership that the presenter has found useful in his own career development.

#### Presenter:

Paul Hamann, President, The Night Ministry

#### Recommended Audiences:

All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

RHY 301/Advanced in the RHY field/workshop topic

Workshop addresses sustainability

#### Room 412 Rural Issues – Addressing Services and Interventions

#### Summary:

The workshop will focus on RHY services and interventions with a focus on rural youth. Using a panel format, grantees will receive four 'mini-trainings' focused on: shelter options, social media, empowering youth to give back, and aftercare. The workshop will conclude with a round table discussion to provide an opportunity for participants to share resources and ideas for working with rural RHY.

#### Objectives:

- 1. To provide a forum for rural programs to discuss issues that are unique to serving rural youth.
- 2. To provide an opportunity to brainstorm ideas and share models that will strengthen services to rural youth.
- 3. To provide resources, curricula, and best practices specific to rural youth programs.

#### Presenters:

Kirstin London, Director of Runaway and Homeless Services, Looking Glass Community Services Patricia Balke, Executive Director, Wisconsin Association of Runaway and Homeless Youth

#### Recommended Audiences:

Basic Center Program, Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being, safe and stable housing, and permanent connections

#### 12:15 p.m. – 2:30 p.m.

#### **General Session**

#### **Austin Grand Ballroom**

Opening Remarks and FYSB RHY Mural Contest Winner Announcement Debbie Powell, Deputy Associate Commissioner, Family and Youth Services Bureau Ocean's Harbor House, Toms River, NJ



The submission for the mural contest was created during a collective creative process by the residents of Ocean's Harbor House's Supervised Transitional Living Program (STLP). The theme, "Realizing Youth Potential" was shared with the youth and each individual was asked to contemplate the theme and translate it into an image on paper. The idea to combine all the images was part of the creative process amongst the group. An artist to render the images into a cohesive piece of art was elected from the group of residents. Learn more about their process at: <a href="https://www.rhyttac.net/2018-fysb-mural-contest-winner">www.rhyttac.net/2018-fysb-mural-contest-winner</a>



#### Keynote: "Mission Possible"

Dennis Van Kampen, President and CEO, Mel Trotter Ministries

The speaker will explore unity within diverse programs, varied by geography, faith-based nature, etc., and identify common goals and barriers. If what unites diverse programs is getting every teen off the street and in a safe living situation then what obstacles hinder collaboration? More resources are certainly needed, but is that really it? Perhaps the biggest things standing in the way are silos, mistrust, territorialism, etc. Does that serve the youth well or actually make the problem worse? Do the actions and beliefs of diverse programs actually prohibit the accomplishment of shared goals they say are held dear and reduce their impact?

What might happen if diverse programs thought, acted, and collaborated differently? John F. Kennedy said, "The things that unite us are greater than those that divide us." What is this work about organizations, competition for funding? Or is it about the youth who need advocates to walk alongside them? What happens next? After the training, speeches, breakout sessions, and networking - what can programs do to increase the impact and come closer to their shared goals?

**Keynote: "Process, Power, Platform: Keys to Effective Collaboration"**Dr. Darrin Hicks, Professor, Denver University, Department of Communication

2:45 p.m. – 5:30 p.m.

**Optional Site Visit: LifeWorks** 

#### **Hotel Lobby**

Participants have the opportunity to visit LifeWorks in Austin during the 2018 National RHY Grantees Training. This organization is an RHY grantee, operating a basic center program, street outreach program, and transitional living programs/maternity group homes. LifeWorks is a fierce advocate for youth and families seeking their path to self-sufficiency.

Tours will be provided to both the basic center shelter and the PORT (transition aged youth transitional housing/rapid re-housing joint project) and the Pleasant Valley location which provides permanent supported housing, the young parents program, street outreach/rapid re-housing (HOME team), Youth Resource Center, and wrap-around support services.

Attendees with site visit tickets should meet in the hotel lobby (across from the hotel registration desk/next to Starbucks) no later than 2:45 p.m. CDT with the site visit ticket provided at check-in. Boarding will start at 2:45 p.m. and all participants must be in the boarding area by this time or risk losing their seat without a refund. Those interested in waiting in line for an opportunity to fill an empty seat may do so – please bring \$5 (exact change). RHYTTAC staff will fill empty seats at 2:55 p.m. until the allotted seat count is full.



#### 2:45 p.m. – 4:15 p.m.

#### **Workshop Session V**

#### Salon F

### Faith-based and Community Responses to Human Trafficking - The Gap between Services and Need

#### Summary:

Faith-based responses to human trafficking are as diverse as the communities they serve. In many ways, faith-based organizations have stepped up to do the tough work in places where outreach is difficult, or where the need outstrips the ability of local, state, and federal government to respond. This workshop looks at the diverse ways that faith-based organizations are on the cutting edge in RHY: Conducting street outreach in communities of color, helping faith-based shelters and services set in place and measure standards of care, creating and maintaining pregnancy resource centers that serve pregnant runaway, homeless youth and trafficking victims. The discussion will examine the great work that is being done to reach vulnerable populations across the U.S., gaps in services, and challenges and obstacles encountered as well as suggestions for continuing to improve services for all RHY and trafficking victims.

#### Objectives:

- 1. Participants will become familiar with grass-roots faith-based responses to human trafficking, including street outreach, residential programs, and culturally specific approaches to trafficking.
- 2. Participants will be able to identify gaps in services for trafficking victims across the U.S.
- 3. Participants will be provided information on new ways to locate specialized services and create community anti-trafficking networks that benefit victims of trafficking.

#### Presenters:

Jeanne Allert, Executive Director, The Samaritan Women Noel Gray, Pastor, Refuge Fellowship Church Serving Runaway and Homeless Mary Peterson, Housing Specialist, Heartbeat International Truman McCombs Maxey, Creek Nation, United Methodist Street Outreach

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

RHY 201/Experienced in the RHY field/workshop topic

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations

This workshop addresses well-being and collaboration

#### Salon G

## Youth Homelessness Demonstration Program: Learning from 10 Communities' Efforts to Prevent and End Youth Homelessness

#### Summary:

The Youth Homelessness Demonstration Program (YHDP) funding was first awarded to ten communities in early 2017. Since then, these ten communities have learned key strategies for community-wide planning, and have been developing innovative projects to prevent and end youth homelessness. This session will discuss these efforts and provide practical tools for RHY providers and other community members to build similar efforts.

#### Objectives:

- Participants will learn successes and challenges from YHDP communities about community-wide planning efforts, both urban and rural.
- 2. Participants will learn about innovative projects coming from YHDP communities to serve youth and young adults experiencing homelessness.
- 3. Participants will learn about how RHY providers have influenced and led the work in some communities.

#### Presenters:

Lisa Hill, Special Needs Assistance Program Specialist, HUD

Sarah Hunter, Senior Program Manager, The Corporation for Supportive Housing (CSH)

Josephine Puffpaff, Director of System Improvements and Youth Homelessness, MANY

Lyric Wardlow, Austin Youth Collective Member

Nicole Dilloway, Youth Services Supervisor, Child and Family Services

Bonita Campbell, Senior Director, Lighthouse Youth and Family Services

#### **Recommended Audiences:**

All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

RHY 301/Advanced in the RHY field/workshop topic

Workshop addresses safe and stable housing, and collaboration

#### Room 615 Adolescent Pregnancy Prevention: A Review of Interventions and Programs

#### **Summary:**

Are you up-to-date on the latest in teenage pregnancy prevention? Discover the recent trends and updates in preventing teen pregnancy, sexually transmitted infections (STIs), and other consequences of risky sexual behavior among youth. Prepare now for the challenges facing vulnerable youth in the community. In this workshop session, The Family and Youth Services Bureau's Adolescent Pregnancy Prevention Program will provide critical information and insight to help you stay at the forefront on current data trends, new youth-focused resources, available programming, and effective interventions in the field.

#### Objectives:

- 1. Understand how adolescent pregnancy prevention programming is effective in using a holistic, trauma-informed approach.
- 2. Identify the components of the new Sexual Risk Avoidance Education Program.
- 3. Share key concepts, trends, and issues related to youth risk behavior.
- 4. Utilize youth focused resources to engage youth in discussion and plans to avoid risky behavior.

#### Presenter:

LeBretia White, Program Manager, Adolescent Pregnancy Prevention Program, Family and Youth Services Bureau

#### **Recommended Audiences:**

All RHY/Youth Serving Professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family RHY 201/Experienced in the RHY field/workshop topic

#### Room 616 Collaborating to Fight Human Trafficking in Rural and Tribal Areas

#### Summary:

This workshop will highlight the work done in North Dakota that has led to a statewide comprehensive response to human trafficking. Participants will learn how RHY programs can identify, partner with, and lead allied agencies to enhance and expand the collective capacity to serve victims of human trafficking, and those at risk of human trafficking, in rural and tribal communities. Participants will understand different frameworks in approaching rural and tribal work, and will connect with other providers across the country to share promising approaches in building competency in this important area.

#### Objectives:

- 1. Participants will have a greater understanding of the unique needs and challenges of rural and tribal clients and service providers.
- 2. Participants will be introduced to the "Navigator" model, and will hear how the model was implemented in North Dakota, giving them a framework to consider for their state or region.
- 3. Participants will understand the various components to building a statewide response to human trafficking that meets the needs not only of urban areas, but also of rural, suburban and tribal communities.

#### **Presenters:**

Christina Sambor, Assistant Executive Director, YouthWorks Melanie Heitkamp, Executive Director, YouthWorks Pauletta Red Willow, Ogala Sioux Tribe

#### Recommended Audiences:

All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being and collaboration

#### Salon D Federal Policy Impacting Runaway and Homeless Youth Services

#### Summary:

Congress and the Administration continue to address a range of issues that directly impact the lives of children, families, and youth experiencing homelessness: federal funding, reauthorization of the Runaway and Homeless Youth Act (RHYA), Juvenile Justice and Delinquency Prevention Act, the Trafficking Victims Protection Act, and new guidance and regulations. This session will provide attendees with an overview and current status on these issues. Attendees will also learn how the experiences of their programs and youth can help inform the decisions made by federal policymakers in Washington, DC, and implementation of those decisions in communities.

#### Objectives:

- 1. To provide participants with a clear understanding of the federal policy issues impacting RHYA providers
- 2. To provide participants with up to date information about the current status of these issues, and prospective outlook for policymakers to act on them
- 3. To provide participants with information about how they can be actively engaged in educating the public and policy makers about the needs of youth and families served by RHYA programs

#### Presenter:

Eric Masten, Director of Public Policy, National Network for Youth

#### Recommended Audiences:

All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY needs.

RHY 201/Experienced in the RHY field/workshop topic Workshop addresses accountability and sustainability

#### Salon E Engaging and Working with Survivors of Child Sex Trafficking

#### Summary:

The increased awareness and education around human trafficking and commercial sexual exploitation has expanded providers' abilities to recognize red flags and identify potential victimization. However, after suspected and confirmed victims are identified, professionals often encounter barriers to successful engagement – youth who do not see themselves as victims of a crime, youth who may have formed a bond with the perpetrator, youth who internalize blame for their victimization. This presentation will examine the language and strategies necessary for runaway and homeless youth professionals to provide opportunities for engagement. Participants will learn best practices for engaging youth and helping them make the connection between vulnerabilities and a trafficker's manipulative tactics, while normalizing a youth's need for relationship and connection.

#### Objectives:

- 1. Participants will determine and strategize barriers to youth engagement.
- 2. Participants will identify methods to best create comfort and rapport with survivors.
- 3. Participants will develop methods to encourage on-going engagement.

#### Presenters:

Kimberly Casey, Director of Prevention, Love146
Jennifer Shimer, Rapid Response Program Manager, Love146

#### Recommended Audiences:

All RHY/Youth-serving professionals

Micro Level: This is the most common practice, and it happens directly with an individual client or family.

RHY 101/New to the RHY field/workshop topic

Workshop addresses well-being

# Room 400/402 Listening Session: Understanding the Connection between Collaboration Typologies and Leveraging High-Quality Services to Support RHY

#### **Summary:**

Achieving and maintaining successful collaborations to leverage high quality services is a significant goal for runaway and homeless youth (RHY) programs. During this listening session, Dr. Darrin Hicks, Professor at the University of Denver's Department of Communications, will meet with and hear from attendees about their collaboration experiences. Participants will be invited to share their collaboration successes, challenges, and insightful ideas that could help strengthen RHY programs across the country.

Dr. Hicks will introduce several collaboration typologies correlated with higher levels of engagement and partnership and receive comments from the participants. To facilitate the conversation, Dr. Hicks will discuss specific traits of high-producing groups and illuminate the emerging trends that optimize performance in social service programs seeking to leverage critical services with internal and external partners. This engaging listening session will explore the Google study entitled Project Aristotle, which focused on why some Google teams excelled while others lost their zeal. Project Aristotle was a three-year Google study of data, interviews, and extensive research which has been widely recognized in the field of communication. Dr. Hicks will also discuss why the study of collaboration typology is receiving so much attention among public and private agencies.

The information Dr. Hicks obtains from the RHY community during this session will be utilized to help develop a future FYSB special project. Space for this session is limited.

#### Presenter:

Dr. Darrin Hicks, Professor, Denver University, Department of Communication

#### Moderator:

Linda Reese-Smith, Special Assistant, Family and Youth Services Bureau

### Room 406 A Seat at the Table: What If Youth Drove the Programs and Policies that Shaped Their Lives

#### Summary:

The National Network for Youth (NN4Y) is dedicated to partnering with and acknowledging the expertise of young people who have run away, been expelled from home, or become disconnected from family. NN4Y established the National Youth Advisory Council (NYAC) to connect young leaders with the lawmakers, service providers, and community officials responsible for crafting policy solutions. This workshop explores best practices to engage, empower, and partner with young leaders to reform existing local and national programs and policies and obtain help and resources needed for themselves and their peers. Young leaders will share their experience in partnering with NN4Y to reform policy and practice. They will share how they have played a role in leading successful partnerships.

#### **Objectives:**

- 1. Participants will learn how to partner with homeless or formerly homeless youth with lived experience to inform local and national policies and organizational practices.
- 2. Participants will learn best practices to support youth in elevating their voice to effect change.
- 3. Participants will learn from young people with lived experience about how they played a role in leading successful organizational partnerships.

#### Presenter:

Yorri Berry, Director of Youth Engagement, National Network for Youth

#### Recommended Audiences:

Transitional Living, All RHY/Youth-serving professionals

Macro: This practice strives to help clients by intervening in large systems. Examples include the following: contributing to state, regional, or national responses to youth, participating in broad evaluation studies, and educating decision makers on RHY.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses well-being

#### Room 408 Creating a Strength-Based Response to the Opioid Crisis

#### **Summary:**

This workshop provides the framework for a strength-based strategic program response to opioid abuse by youth and transition age adults. Through discussions and participation in breakout groups, attendees will acquire the skills necessary to evaluate the needs of program youth for opioid interventions, evaluate current strengths of program design and staff, identify evidenced based practices (EBPs) to address opioid abuse, and create a plan for implementing EBPs into their current programming.

#### Objectives:

- 1. To identify and discuss components of a strength-based response to opioid abuse by program youth and transition age adults
- 2. To increase awareness of opioid misuse/abuse among youth and transition age adults
- 3. To understand national trends in opioid abuse
- 4. To identify and discuss the physical effects of chronic opioid abuse and opioid withdrawal
- 5. To identify strengths of traditional treatment methods vs. medication assisted therapy for treatment of opioid use disorders
- 6. To understand risks and benefits of Narcan for treating opioid overdose

#### Presenter:

Eric Rolen, Coordinator of Substance Abuse Services, Youth Services of Tulsa

#### Recommended Audiences:

Basic Center Program, Street Outreach Program

Micro Level: This is the most common practice, and it happens directly with an individual client or family. RHY 201/Experienced in RHY field/workshop topic and RHY 301/Advanced in RHY field/workshop topic Workshop addresses well-being

#### Room 410 Avoiding the Pink Slip: Achieving and Maintaining Adaptive Employment

#### Summary:

Homeless youth experience a number of barriers to healthy employment, with challenges ranging from transportation to hygiene and mental health issues to communication. There are wide-reaching benefits to employment for homeless youth, including income, community, and self-efficacy. In this workshop, participants will learn the principles of developing an adaptive employment partnership, providing job readiness training to youth, coordinating care with business partners, and maintaining ongoing adaptive employment through continuing collaboration between RHY agencies and for-profit businesses. Presenters will share strategies for creating and maintaining adaptive employment partnerships in your community.

#### Objectives:

- 1. Participants will have an understanding of the components of mutually beneficial partnerships between RHY programs and businesses.
- 2. Participants will develop a pre-employment readiness screening and life skills training for RHY.
- 3. Participants will design a collaborative process for ongoing adaptive employment support of RHY.
- 4. Participants will have an understanding of delivering trauma-informed care training to employers for reasonable accommodations.

#### Presenters:

Katie Rydlizky, Program Coordinator, Karis, Inc. Nathan Prentiss, General Manager, Graff Dairy

#### Recommended Audiences:

Street Outreach Program, Transitional Living Program

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses education, employment, and collaboration

# Room 412 A Data-Driven Culture of Learning: Using Dashboards to Measure and Track Program Outcomes

#### Summary:

The Night Ministry has created a data-driven culture of learning within the agency and has developed a process to regularly measure and track outcomes within each program of the organization including street outreach, emergency shelter, basic center, and transitional living programs. This process includes developing program purpose statements and dashboards complete with program outcomes and key indicators. The presenters will introduce this process including how quarterly program meetings use dashboards to track program impact and learn about what elements are contributing to or detracting from that impact. Presenters will also share key learnings that have arisen from this process in two basic center programs and how they were acted upon. In summary, the presenters will illustrate the value of incorporating formative evaluation that includes staff at all levels of an organization.

#### Objectives:

- 1. Participants will understand the value of a data-driven culture of learning.
- 2. Participants will learn how formative evaluation can be incorporated in a way that includes and empowers all levels of program staff.

3. Participants will receive examples of how two shelter programs have used this process to incorporate learnings and improve program outcomes.

#### Presenters:

Gregory Gross, Director of Mission Fulfillment, The Night Ministry Felitha Jones-Patterson, Assistant Director of Early Intervention Services, The Night Ministry

#### Recommended Audiences:

All RHY/Youth-serving professionals

Mezzo Level: This practice deals with small-to-medium-sized groups, such as neighborhoods, schools, or other local organizations.

RHY 201/Experienced in the RHY field/workshop topic

Workshop addresses accountability

#### 4:15 p.m. – 4:45 p.m.

#### **Poster Session Meet and Greet**

#### **Governor's Ballroom Foyer**

The Poster Session is an opportunity to hear about some exciting practices of RHY agencies. Throughout the day, a select group of agencies will be showcasing their work, utilizing poster boards, handouts, and pictures.

### FRIDAY, NOVEMBER 2

6:45 a.m. – 7:30 a.m.

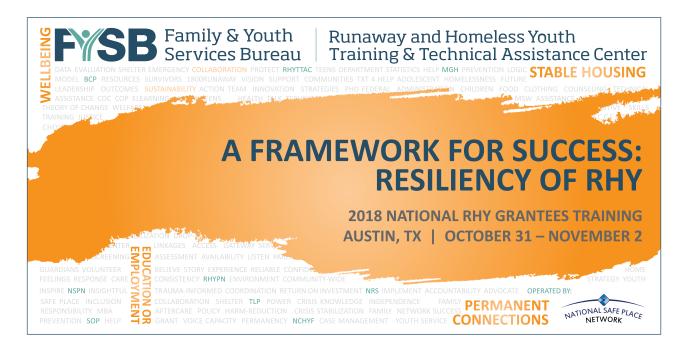
**Self-Care Activity (Pilates)** 

Sundeck-Poolside (8th Floor)

7:30 a.m. – 11:30 a.m.

**Austin Grand Ballroom Foyer** 

National Training Information Center Open Annual Banner Signing



8:30 a.m. – 11:00 a.m.

**General Session** 

**Austin Grand Ballroom** 

**Closing Keynote: Human Trafficking Panel** 

Barbara Amaya, Advocate

Yaro Garcia, President, Southwest Regional Human Trafficking Coalition

Tanya Gould-Street, Consultant, Global Centurion, CHKD, and Virginia Beach Justice Initiative

Karen McHenry, Program Manager, Bellefaire JCB

Valerie Douglas, Director of Counseling and RHY Services, Center for Youth

Join your colleagues for this unique closing session presented by survivors of human trafficking, survivor advocates, and providers working to make a positive difference through prevention, safety, and ongoing support. Don't miss this opportunity to listen to voices of hope for what is possible in our collective work with runaway and homeless youth.

#### **Closing Remarks**

Debbie Powell, Deputy Associate Commissioner, Family and Youth Services Bureau

#### **FYSB RHYTTAC Reminders**

Laurie Jackson, President and CEO, National Safe Place Network

### **MY SCHEDULE**

#### 7:00 a.m. – 5:30 p.m. Visit Exhibit Booths 7:30 a.m. – 8:30 a.m. Networking (Location: Austin Grand Ballroom Foyer) General Session: Opening Keynote (Location: Austin Grand Ballroom) 8:30 a.m. – 10:30 a.m. 10:45 a.m. – 12:15 p.m. Workshop Session I My session: \_\_\_\_\_ Room: \_\_\_\_ Lunch Break on my own or with: \_\_\_\_\_ Phone: \_\_\_\_ 12:15 p.m. – 1:45 p.m. 1:45 p.m. – 3:15 p.m. General Federal Session (Location: Austin Grand Ballroom) 3:30 p.m. – 5:00 p.m. Workshop Session II My region: \_\_\_\_\_ Room: \_\_\_\_\_ Officer: \_\_\_\_ 6:00 p.m. – 7:30 p.m. Welcome Reception (Location: Governor's Ballroom) THURSDAY, NOVEMBER 1 6:45 a.m. – 7:30 a.m. Self-Care Activity (Pilates) (Location: 8th Floor Sundeck - Poolside) 7:30 a.m. – 5:30 p.m. Visit Exhibit Booths 7:30 a.m. – 8:30 a.m. Networking (Location: Austin Grand Ballroom Foyer) 8:30 a.m. – 9:00 a.m. Poster Session Meet and Greet (Location: Governor's Ballroom Foyer) 9:00 a.m. – 10:30 a.m. Workshop Session III My session: \_\_\_\_\_\_ Room: \_\_\_\_\_ Workshop Session IV 10:45 a.m. – 12:15 p.m. My session: \_\_\_\_\_\_ Room: \_\_\_\_\_ 12:15 p.m. – 2:30 p.m. General Session: FYSB RHY Mural Contest Winner Presentation Keynote (Location: Austin Grand Ballroom) 2:45 p.m. – 5:30 p.m. Site Visits to LifeWorks Meet no later than 2:45 p.m. in hotel lobby (by Starbucks). \*Bring site visit ticket. 2:45 p.m. – 4:15 p.m. Workshop Session V My session: \_\_\_\_\_\_ Room: \_\_\_\_\_ 4:15 p.m. – 4:45 p.m. Poster Session Meet and Greet (Location: Governor's Ballroom Foyer) FRIDAY, NOVEMBER 2 6:45 a.m. – 7:30 a.m. Self-Care Activity (Pilates) (Location: 8th Floor Sundeck - Poolside) Annual Banner Signing (Location: Austin Grand Ballroom Foyer) 7:30 a.m. – 11:30 a.m. 8:30 a.m. – 11:00 a.m. General Session: Closing Keynote (Location: Austin Grand Ballroom)

WEDNESDAY, OCTOBER 31



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# How do you help make your community safe for youth?

Visit the Safe Place® exhibit and share how you help make your community safe for youth. Grab some props and snap a photo to share on social media.



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# **NETWORKING**

| Name:          | Name:          |  |
|----------------|----------------|--|
| Organization:  |                |  |
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### RHY PROGRAM NETWORK



#### National Safe Place Network

Proud Operator of FYSB RHYTTAC Runaway and Homeless Youth Program Network 2018 National RHY Grantees Training Host

"National Safe Place Network (NSPN) ensures an effective system of response for youth in crisis through public and private partnerships at a local, state, and national level. They do this through the operation of three nationally recognized programs: NSPN Membership, Safe Place®, and FYSB RHYTTAC. To learn how NSPN can work with you and your staff to end youth homelessness and ensure safety for all youth in crisis, visit www.nspnetwork.org, email info@nspnetwork.org, or call 502.635.3660. Your needs. Your network. Together we can!"

#### NSPN IS PROUD TO OPERATE





FYSB Family & Youth Services Bureau Runaway and Homeless Youth Training & Technical Assistance Center

CONNECT WITH YOUR FYSB RHYTTAC TEAM AT:

Phone: 888.290.7233 Email: info@rhyttac.net

Address: 2722 Crittenden Drive, Louisville, KY 40209

#### **National Clearinghouse on Homeless Youth and Families**

Runaway and Homeless Youth Program Network Exhibitor

"The National Clearinghouse on Homeless Youth and Families (NCHYF) is a resource for organizations that support runaway and homeless youth and their families. NCHYF, also known as the Runaway and Homeless Youth Clearinghouse, provides information and resources to Runaway and Homeless Youth Program grantees and other organizations that are

developing and implementing prevention and intervention services for runaway and homeless youth and their families. NCHYF also serves community members interested in learning about the issues facing runaway and homeless youth."





#### **National Runaway Safeline**

Runaway and Homeless Youth Program Network Exhibitor

"National Runaway Safeline (NRS) serves as the federally designated national communication system for runaway and homeless youth. The mission of NRS is to keep America's runaway, homeless, and at-risk youth safe and off the streets. NRS provides solution-focused

support and makes more than 250,000 connections through hotline, online, and offline resources. Through the Home Free program, over 16,000 youth have been reunited with their families since 1995. More information can be found at www.1800runaway.org."

### **EXHIBITORS AND ADVERTISERS**



#### **American Institutes for Research**

NSPN - RHYTTAC Cooperative Agreement Partner Exhibitor

"American Institutes for Research (AIR) is an independent, non-partisan, not-for-profit organization whose mission is to conduct and apply the best behavioral and social science research and evaluation toward improving people's lives, with a special emphasis on the disadvantaged and most vulnerable populations. AIR is committed to understanding and addressing the unique needs of children, youth, and adults experiencing homelessness by researching what works, developing tools and resources, and providing training and technical assistance to support data-driven, trauma-informed programming."



#### **Child Welfare Information Gateway**

Exhibitor

"Child Welfare Information Gateway provides access to timely, practical resources that help child welfare, adoption, and related

professionals protect children and strengthen families. For more information visit www.childwelfare.gov."



#### The Dibble Institute

Exhibitor

"It's no news that a teen's love life is NOT neutral! The secular, non-profit Dibble Institute publishes research-based programs that lead teens to DECIDE not just SLIDE through life and love. Our innovative programs excite and engage today's teens through fun activities that expand their social and emotional well-being. Learn why it is important to include relationship education into your programming. The Dibble Institute has the tools for you! Learn more at: <a href="https://www.dibbleinstitute.org.">www.dibbleinstitute.org.</a>"



#### **LifeWorks**

Exhibitor

"LifeWorks is a fearless advocate for youth and families seeking their path to self-sufficiency. They are committed to innovative

problem-solving, shared accountability and a relentless focus on achieving real, sustainable, and measurable results for the clients they serve. LifeWorks provides a pathway to self-sufficiency for more than 4,000 youth and families, many of whom are facing life's most difficult challenges, including homelessness, trauma, and abuse. Visit <a href="https://www.lifeworksaustin.org">www.lifeworksaustin.org</a> to learn more."



#### **MANY**

Exhibitor

"MANY harnesses the power of the youth services community to innovate, evaluate, and drive effective strategies that assure the safety and well-being of youth and young adults, unlocking their limitless

potential. Our relationship-driven consulting services, strategic national partnerships, and research-based program models operate across sectors to help youth service practitioners focus on one goal: strengthen outcomes for youth and young adults. MANY will soon change its name to Youth Collaboratory to more closely align with this mission."



#### National Institute of Mental Health

Exhibitor

"The National Institute of Mental Health (NIMH) is the lead federal agency for research on mental disorders. The mission of NIMH is to

transform the understanding and treatment of mental illnesses through basic and clinical research, paving the way for prevention, recovery, and cure. For more information, email: nimhinfo@nih.gov or visit www.nimh.nih.gov."



#### **National Network for Youth**

**Exhibitor** 

"The National Network for Youth (NN4Y) has been a public education and policy advocacy organization dedicated to the prevention and eradication of youth homelessness in America for over 40 years. As the largest and most diverse network of its kind,

NN4Y mobilizes over 300 members and affiliates –organizations that work on the front lines every day to provide prevention services and respond to runaways and youth experiencing homelessness and human trafficking."



#### National Resource Center on Domestic Violence Exhibitor

"The National Resource Center on Domestic Violence (NRCDV) is a comprehensive source of information for those wanting to educate

themselves and help others on the many issues related to domestic violence. Through key initiatives and special projects, NRCDV works to improve community response to domestic violence and, ultimately, prevent its occurrence. Our comprehensive technical assistance, training and resource development are a few examples of the many ways in which NRCDV broadly serves those dedicated to ending domestic violence in relationships and communities."



#### **NSPN Membership**

Exhibitor

"NSPN Membership utilizes its local, state, and national public and private partnerships to support youth service organizations and their staff. The collaboration among these partners facilitates ongoing opportunities with a range of packages offered to NSPN members to align with their needs and priorities. All NSPN members receive news,

resources, and funding opportunity notices every month, and executive leaders can participate in quarterly conference calls. NSPN delivers customized content and planning services to Training Center members. Organizational Development members enjoy a full range of grant support services including weekly support calls, grant reviews, and more. Professional Development benefits facilitate learning, growth, and career advancement for member staff as well as leadership succession investments for member organizations. Learn more about the benefits of being an NSPN member at <a href="www.nspnetwork.org/join-the-network">www.nspnetwork.org/join-the-network</a> or email <a href="mailto:info@nspnetwork.org">info@nspnetwork.org</a>. Together we can!"



#### **Quiet Elegance**

Exhibitor

"Quiet Elegance offers a line of unique handcrafted and specialty jewelry. They present the beautiful color, shape, and texture of semi-precious stones, wood, bone, and metals to enhance natural beauty.

Stop by the Quiet Elegance exhibit booth and purchase a gift for yourself or someone you know."



#### Safe Place®

Exhibitor

"Safe Place is a national outreach and prevention program for youth in need of immediate help and safety. This initiative involves community support to provide safe havens and resources for youth in crisis. Nearly 20,000 community and business locations nationwide display the Safe Place sign, making help readily available.

Safe Place locations include libraries, schools, YMCAs, fire stations, fast food restaurants, grocery stores, transit companies, and social service facilities. To learn more about Safe Place or to bring Safe Place to your community, visit www.nationalsafeplace.org."



#### **Teen Outreach Pregnancy Services**

Exhibitor

"Teen Outreach Pregnancy Services (TOPS) provides health education and supportive services to pregnant and parenting teens in Arizona. TOPS has developed medically accurate, evidence-

informed curriculum specifically to address the needs of expecting teens in an effort to improve their pregnancy and birth outcomes, improve the health of the newborn baby, and to prepare this high-risk population for a successful future. The TOPS Starting Out Right curriculum has been found effective in reducing the incidence of rapid repeat pregnancy in teens."



#### **True Colors Fund**

Exhibitor

"Co-founded by Cyndi Lauper, the True Colors Fund works nationally to end homelessness among lesbian, gay, bisexual, and transgender youth. Through a broad continuum of training and education, youth

collaboration, and advocacy programs, the True Colors Fund is creating a world where all young people can be their true selves. For more information visit <a href="https://www.truecolorsfund.org">www.truecolorsfund.org</a>."



# Wichita State University Center for Combating Human Trafficking Exhibitor

"Operating as a multidisciplinary center, the Wichita State Center for Combating Human Trafficking bridges the gap between direct

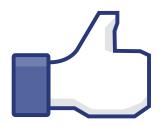
practice, policy, and academic resources for the purposes of effectively preventing, assessing, identifying, evaluating, and intervening in cases of human trafficking. This is accomplished through the provision of direct service, education, training and awareness, consultation/technical assistance, research, and policy development."

### **SOCIAL MEDIA**

2018 National RHY Grantees Training attendees are encouraged to interactively participate in events by using social media. The official hashtag, #RHYTraining18, may be used to share resources, quotes, photos, and more. Social media use during the training provides great networking opportunities and opens digital doors for those not attending to learn from the content shared.

### Share your experience!

#RHYTraining18



facebook.com/rhyttac





twitter.com/rhyttac













### **SUPPORT**

#### **RHYTTAC Advisory Board**

Patricia Balke Melanie Heitkamp Risa Rehmert

Maryanne Cunningham Catherine Hummel Erin Ryan

Lisa Davis Elisabeth Jackson Gordon Vance

Rachel Francis Karen Locke Dina Wilderson

Eric Gilmore Kirstin London

Lisa Goldsmith Kim McNear

Clayton Gonzales Andrew Palomo

Sissie Hadjiharalambous Pauletta Red Willow

#### **2018 National RHY Grantees Training Planning Committee**

<u>Federal Staff</u> <u>Advisory Board Members</u> <u>RHY Grantees</u>

Danny Balkcom Rachel Francis Hope Metheny

Thomas Bonnington Lisa Goldsmith Jim Perlaki

Ana Cody Chris "Sissie" Hadjiharalambous Lenora Pope

Jessica Drazenovich Kirstin London Karen Schneider
Steve Ice Kim McNear Emma York Jones

Angie Webley Pauletta Red Willow

Erin Ryan

### **NSPN – RHYTTAC STAFF**

#### National Safe Place Network - RHYTTAC Staff

Laurie Jackson, President/CEO

Tammy Hopper, Chief Strategic Initiatives Officer

Elizabeth Smith Miller, Director of Marketing and Events

Mark Wolf, Director of Training and Technical Assistance

TC Cassidy, Director of Organizational Advancement

Shauna Brooks, Performance and Evaluation Specialist

April Carthorn, General Specialist

Sherry Casey, Operations and Administration Manager

Kim Frierson, Training Specialist

Susan Harmon, Director of Safe Place National Operations

Autumn Sandlin, Operations Specialist

Eric Tadatada, Technical Assistance Specialist

Josie Rister, Operations Specialist

Eric Peterson, Communications Intern

Courtney Embry, Safe Place Intern

ljackson@nspnetwork.org

tammy@nspnetwork.org

esmiller@nspnetwork.org

mwolf@nspnetwork.org

tccassidy@nspnetwork.org

sbrooks@nspnetwork.org

acarthorn@nspnetwork.org

scasey@nspnetwork.org

kfrierson@nspnetwork.org

sharmon@nspnetwork.org

asandlin@nspnetwork.org

etadatada@nspnetwork.org

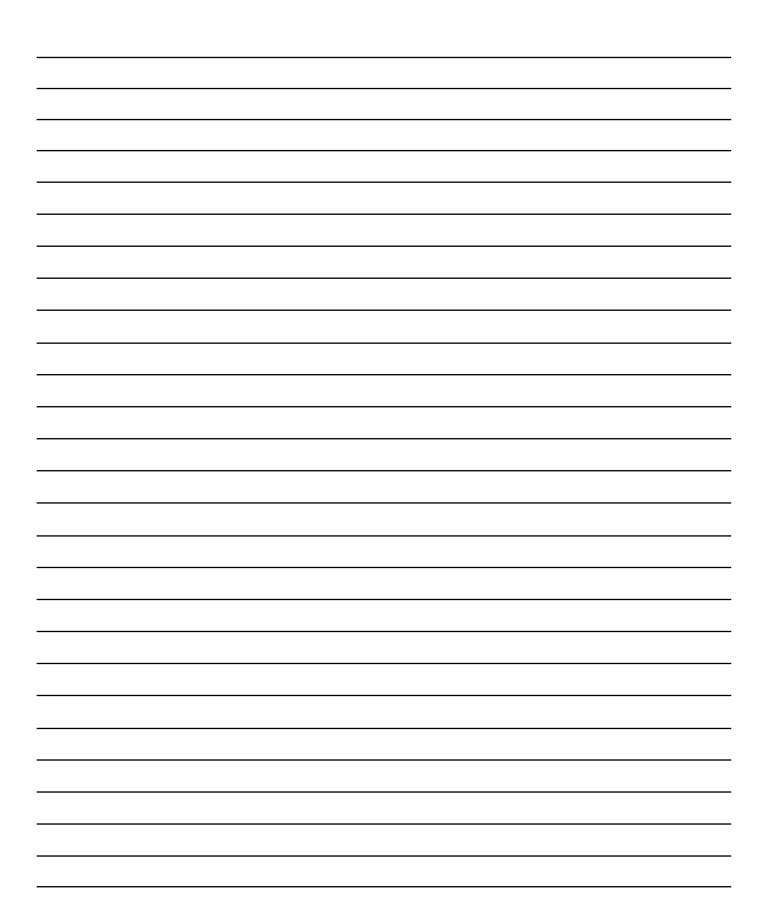
jrister@nspnetwork.org

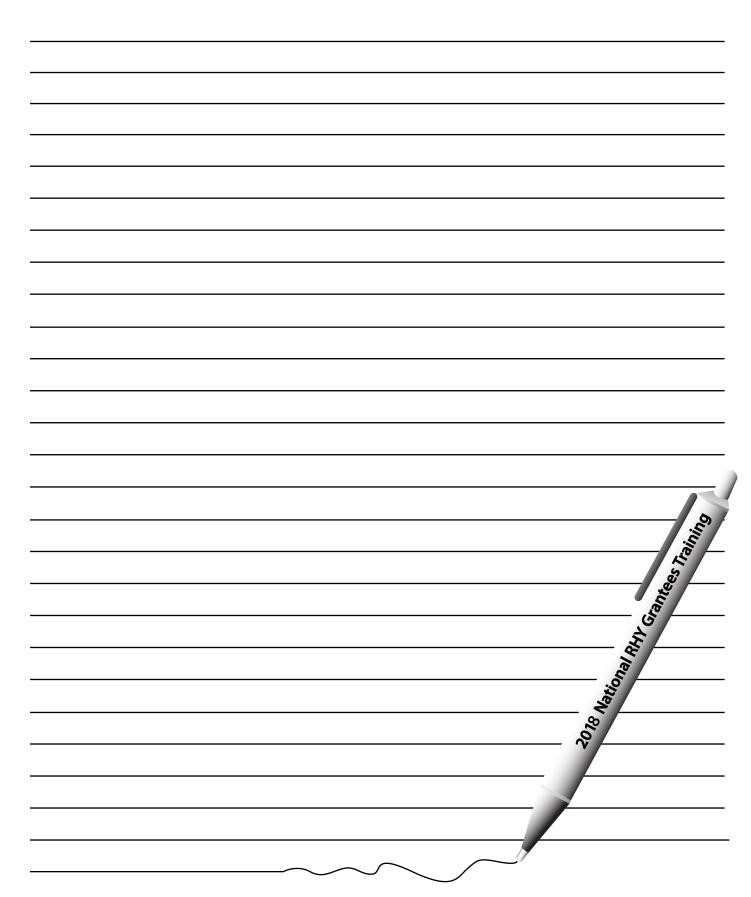
epeterson@nspnetwork.org

cembry@nspnetwork.org

# **NOTES**

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### **CONTACT**



(w) www.acf.hhs.gov/programs/fysb



### Runaway and Homeless Youth Training & Technical Assistance Center

(p) 888.290.7233

(w) www.rhyttac.net

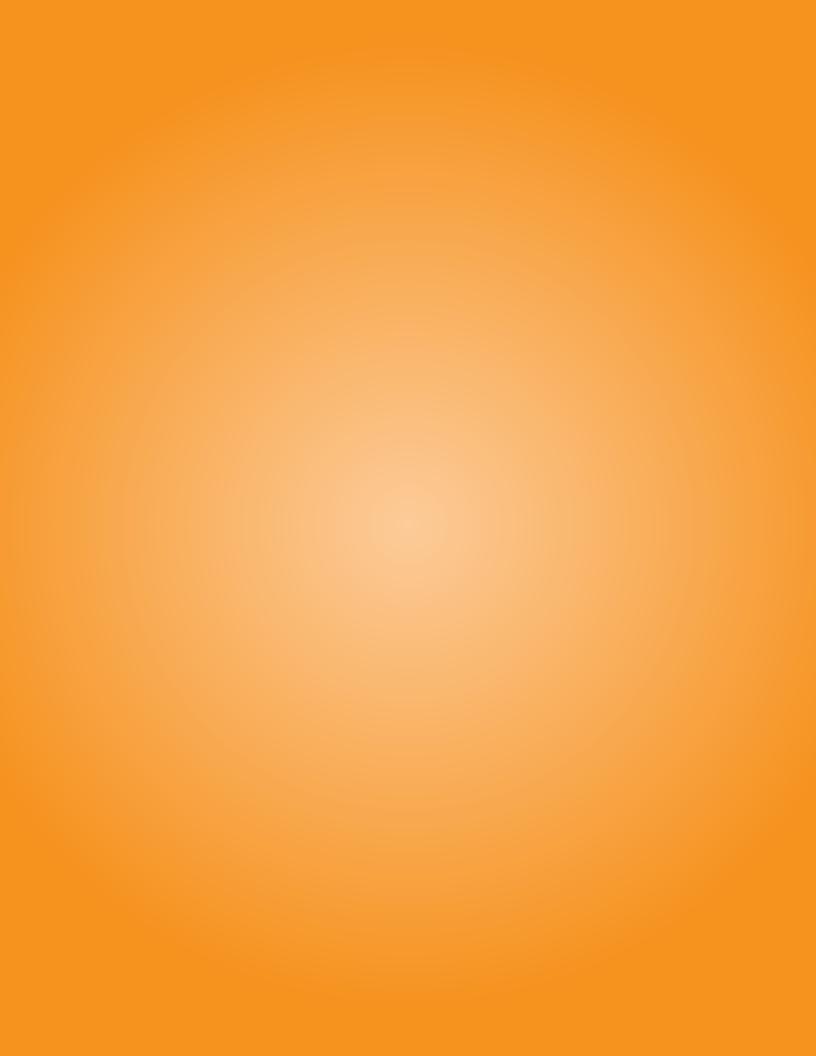
(e) info@rhyttac.net

(fb) /rhyttac

(tw) @rhyttac



2722 Crittenden Drive Louisville, KY 40209 (w) www.nspnetwork.org





### Runaway and Homeless Youth Training & Technical Assistance Center

Operated by:

