FYSB Family & Youth Services Bureau

Runaway & Homeless Youth Program

2020 Runaway and Homeless Youth National Grantees Training

FYSB's General Federal Session



November 18, 2020

Presenters

- Resa Matthew, Director, Division of Adolescent Development and Support
- Chris Holloway, Central Office Program Manager
- Areon Kelvington, Regional Program Manager
- Keith Wallace, Regional Program Manager
- Jeff Daniels, Regional Program Manager

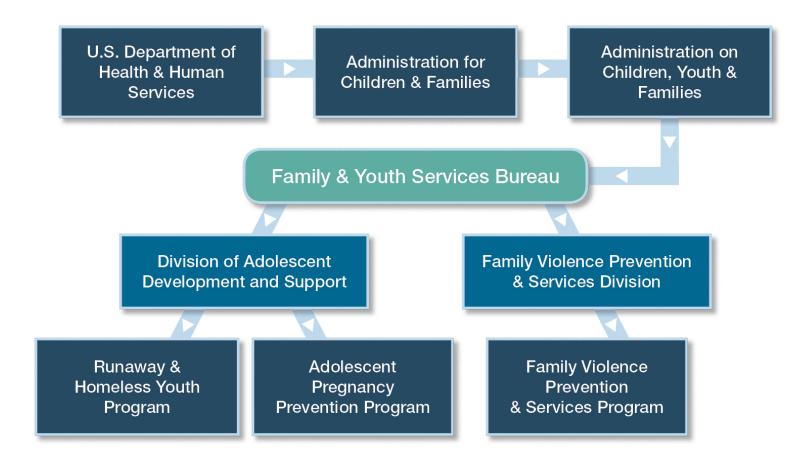
Overview of the Session

- I. RHY Program Updates
- II. TLP Youth Outcome Study
- III. RHY Products and Data
- IV. TLP Permanent Connections Study
- V. RHY Program Monitoring
- VI. RHY Trends and Insights
- VII. Updated RHY Team Information

RHY Program Updates



Where does FYSB sit?



RHY Programs

Runaway Youth



Homeless and/or Street Youth



Pregnant Youth and Parenting Youth





FY 2021 RHY Programs

- Total of 658 RHY Programs
- 300+ Grantee Organizations
- 297 Basic Center Program Grants
- 223 Transitional Living Program Grants
- 120 Street Outreach Program Grants
- 18 Maternity Group Homes

FY 2021

Funding Opportunity Announcements (FOA)

Street Outreach Program

- Anticipated publication: Spring 2021
- \$5.1 Million
- 34 Awards
- \$150,000 per year, maximum award

Basic Center Program

- Anticipated publication: Spring 2021
- \$16.2 Million
- 81 Awards
- \$200,000 per year, maximum award

FY 2021

Funding Opportunity Announcements (FOA)

Transitional Living Program

- Anticipated Publication: Spring 2021
- \$11.9 Million
- 48 Awards
- \$250,000 per year, maximum award

Maternity Group Homes

- Anticipated Publication: Spring 2021
- \$5.1 Million
- 21 Awards
- \$250,000 per year, maximum award

TLP Youth Outcomes Study

- In partnership with 30 participating TLP grantees, the descriptive outcomes study will:
- Enroll a sample of approximately 350 youth over a three-month enrollment period (approx. September-December 2020).
- Participant enrollment for the study is currently underway!
- Over 220 youth have enrolled in the study so far (as of 11/4/2020).



TLP Youth Outcomes Study

- Extend the existing base of research on TLPs by describing youths' average educational, employment, and housing outcomes before, during, and after their TLP experience to help guide federal policy and local practice.
- Findings may also suggest whether gains made in the areas of education, employment, and housing while participating in TLP are sustained after youth exit the program.
- One-on-one interviews with TLP youth and focus groups with TLP staff will probe how the COVID-19 pandemic has affected youth experiences. These data will be used to contextualize the outcomes observed.
- Final report expected fall 2021.



TLP Youth Outcomes Study

30 TLP programs from 17 states are participating in the Youth Outcomes Study:





RHY Products and Data



Literature Review

Goal: to identify reliable and valid measures of the four-core outcome areas

Objective: focus in on identifying measures that are preferably normed with youth and/or youth experiencing homelessness

Process: conduct a systematic and comprehensive review of the literature focusing on the latest research and practice innovations on youth experiencing homelessness (or youth in general when there is no research or articles on homeless youth) with a focus on the four core areas of 1) safe and stable housing; 2) permanent connections; 3) education and employment; and 4) physical, social emotional well-being.

CORE OUTCOME AREA: Permanent Connections



Adolescent Positive Peer Relationship Scale

OVERVIEW/BASIC STRUCTURE and SCALES

The Adolescent Positive Peer Relationship Scale consists of self-reports by parents and youth, in a web-based, online format, which is ageappropriate for adolescents. There are no subscales within the instrument.

TARGET POPULATION(S)

This scale is utilized with adolescents, and the psychometrics (validity and reliability) have been established with a national sample of that same age group.

PSYCHOMETRICS

VALIDITY: Concurrent Validity: correlates significantly with other relevant measures. Factor Construct has been confirmed with factor analysis. **RELIABILITY**: Strong reliability with Cronbach's alpha of .86 for parents. .91 for adolescents.

STRENGTHS

•Validated, demonstrating strong reliability.

•Age-appropriate measure for the majority of RHY population (adolescents).

•No cost for acquisition or use.

WEAKNESSES

•Examples of use in applied research not found.

FY/SB Family & Youth Services Bureau

KEY REFERENCES

Lippman, L., Guzman, L., & Moore, K. A. (2012). Measuring Flourishing among Youth: Findings from the Flourishing Children Positive Indicators Project. Presentation by Child Trends.

This presentation paper describes a project supported by Child Trends focused on measuring aspects of flourishing that matter for improving child outcomes. The instrument includes measures for selected constructs of flourishing chosen because no measures existed for adolescents; existing measures requiring refinement for diverse populations; promising work done with small, convenience samples that required further testing; and/or long scales needed to be shortened for use. The study sample included 2,421 parents, 1,915 adolescents (ages 12-17), and 1,846 complete parent-adolescent dyads.

The Child Trends DataBank includes regularly updated data on more than 125 indicators of the well-being of children and youth. The organization authored the first federal report on: *America's Children: Key National Indicators of Well-Being*.

CORE OUTCOME AREA:

Well-Being Physical Well-Being



Outcomes Star: Homelessness Star

OVERVIEW / BASIC STRUCTURE and SCALES

This scale is part of the Outcomes Star suite of instruments service provider completes the instrument while soliciting input (verbally) from service user. Multiple subscales (most relevant are bolded): Motivation and Taking Responsibility; **Self-Care** and Living Skills; Managing Money and Personal Administration; Social Networks and Relationships; Drug and Alcohol Misuse; **Physical Health; Emotional and Mental Health**; Meaningful Use of Time; Managing Tenancy and Accommodation; and

TARGET POPULATION(S)

Homeless individuals, including adults and youth transitioning into adulthood. Psychometrics established with homeless individuals.

PSYCHOMETRICS

VALIDITY: Factor construct confirmed by factor analysis. Content validity supports improved service delivery. Correlation with other relevant measures demonstrates convergent validity. **RELIABILITY**: Reliability evidenced by Cronbach's alpha of .91.

WEAKNESSES

Offending.

•Authors recommend training, for which there is a fee. Fees are negotiated.

STRENGTHS

Validated instrument normed with youth/young adults.Includes specific scales for physical, emotional, and mental health.

FY/SB Family & Youth Services Bureau

KEY REFERENCES

Good, A. & Lamont, E. (2018). Outcomes Star psychometric factsheet: Homelessness Star. Triangle Consulting Enterprise, Ltd. Wilbury Villas, UK.

This fact sheet summarizing instrument psychometric properties was produced by the instrument developers. Internal consistency was very good. Factor analysis supported construct validity. Service providers report that the instrument is useful for assessing clients and for measuring change in targeted outcomes.

Anna Good is a research analyst at Triangle Consulting. She developed the Star suite of measures and tests their psychometric properties. She earned a D.Phil. in behavioral change interventions from the University of Sussex.

Mackeith, J. (2014). Assessing the reliability of the Outcomes Star in research and practice. *Housing, Care and Support*, *17(4)*, 188-197.

This report describes the methods and results of assessing the Outcome Star's inter-rater reliability. A total of 24 service providers applied the instrument in a field setting to test usability, interrater reliability, and utility. Interrater reliability was good. The authors conclude that it is important to train users in how to use these scales in order to ensure consistent use.

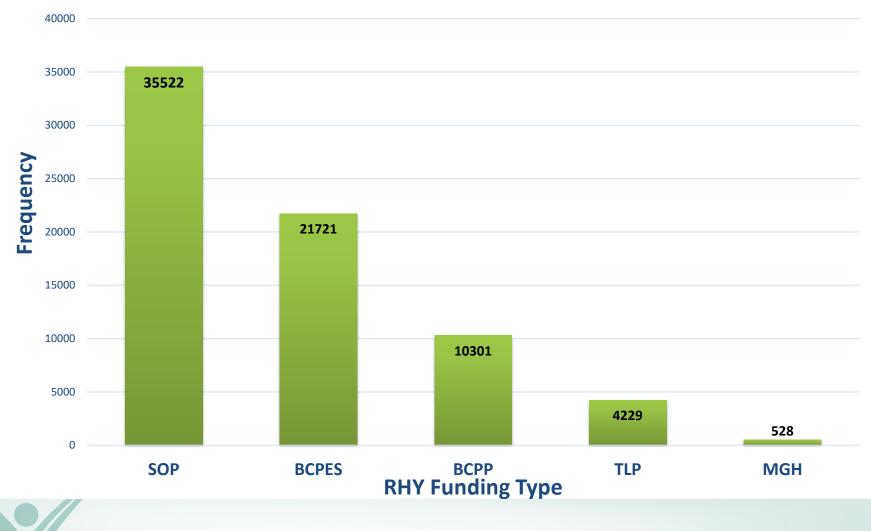
Joy MacKeith is co-director of Triangle Consulting Social Enterprise and co-author of Outcomes Star measures. Her experience includes providing services to people who are homeless, teaching at the London School of Economics, and program evaluation.

FYSB Family & Youth Services Bureau



FY/SB Family & Youth Services Bureau

Youth Served by RHY Funding Type



FYSB Family & Youth Services Bureau

MGH- Safe Exit Destination

Exit Destination Safe – As Determined by the Client

| | Frequency | Percent |
|---------------------|-----------|---------|
| Νο | 4 | 1.4 |
| Yes | 277 | 95.2 |
| Client doesn't know | 3 | 1 |
| Client refused | 7 | 2.4 |
| Total | 291 | 100 |

*Missing data-237 cases

Exit Destination Safe – As Determined by

| Proje | ect/Case | worker |
|-------|----------|--------|
|-------|----------|--------|

| | Frequency | Percent |
|----------------------|-----------|---------|
| No | 13 | 4.4 |
| Yes | 250 | 85.3 |
| | | |
| Worker does not know | 30 | 10.2 |
| Total | 293 | 100 |

*Missing data-235 cases

FYSB Family & Youth Services Bureau

TLP- Safe Exit Destination

| Exit Destination Sa | afe - As Determin | ed by Client | | | |
|------------------------|-------------------|---------------------------|--------|------------------------|---------|
| | Frequency | Percent | | | |
| Νο | 39 | 2.2 | | | |
| Yes | 1609 | 91.2 | | | |
| Client doesn't know | 38 | 2.2 | | | |
| Client refused | 79 | 4.5 | | | |
| Total | 1765 | 100.0 | | | |
| *Missing data-2,46 | 54 cases | Exit Destin Project/Ca | | fe - As Determine r | d by |
| | | | | Frequency | Percent |
| | | No | | 115 | 6.2 |
| | | Yes | | 1412 | 76.2 |
| | | Worker do know | es not | 325 | 17.5 |



Runaway and Homeless Youth Program

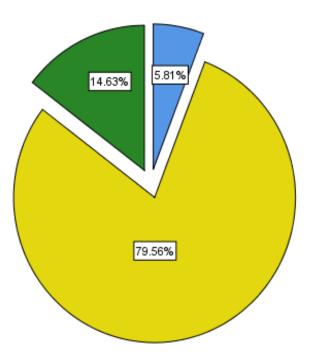
Total

*Missing data-2,377 cases

1852

100.0

Client has Permanent Positive Adult Connections Outside of Project

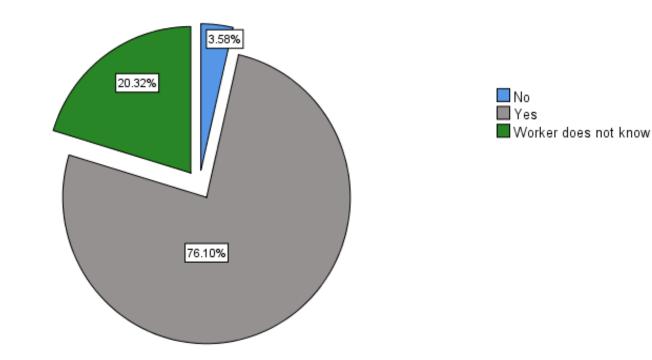




RHY Funding Type: BCPES

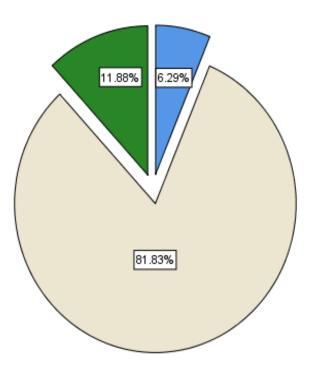
FYSB Family & Youth Services Bureau

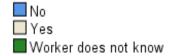
Client has Permanent Positive Adult Connections Outside of Project



RHY Funding Type: BCPP

FY/SB Family & Youth Services Bureau

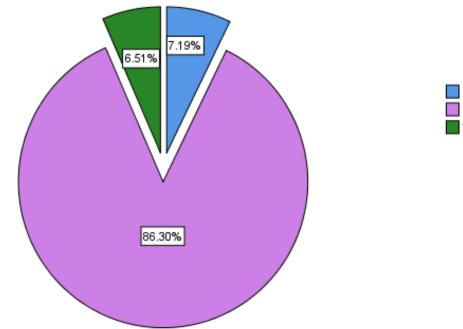


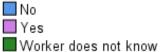


RHY Funding Type: TLP

FYSB Family & Youth Services Bureau

Client has Permanent Positive Adult Connections Outside of Project





RHY Funding Type: MGH

FYSB Family & Youth Services Bureau



FYSB Family & Youth Services Bureau

RHY-HMIS Data Reminders

Basic Center Program

 Now has could potentially have up to 3 project set ups BCP-Prevention

BCP-Shelter

BCP-Host Home

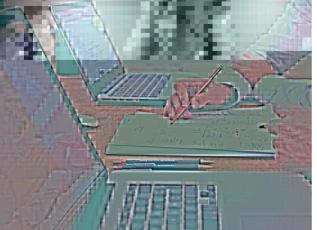
- Ensure your grant ID is correct and corresponds to your funding type so you get credit (TLP grants have CX, BCP has CY, and SOP has YO).
- Prior Living Situation has now replaced both Residence Prior to Project Start (3.9) and Length of Time on the Streets (3.17)
- Beginning in Spring 2021, data uploads will be quarterly

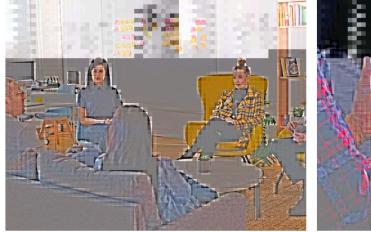
RHY-HMIS Resources

- <u>RHY-HMIS Manual</u>
- <u>RHY-HMIS FAQs</u>
- <u>RHY-HMIS Data Collection & Reporting User Guide</u>
- RHYTTAC's RHY-HMIS webpage

https://www.rhyttac.net/rhy-hmis











RHY Program:

Permanent Connections – Monitoring – Trends

FY2020 Overview:

- Transitional Living Program (TLP) Permanent Connections Project
- On-Site Monitoring Reviews
- COVID-19 Pandemic
- CARES Act Supplemental Funding
- 1,000s of hours of grantee contacts
- No Cost Extensions & Carry-Over Requests





TLP Permanent Connections Study



Project Locations

Crosswinds Youth Services, Inc. Cocoa, Florida

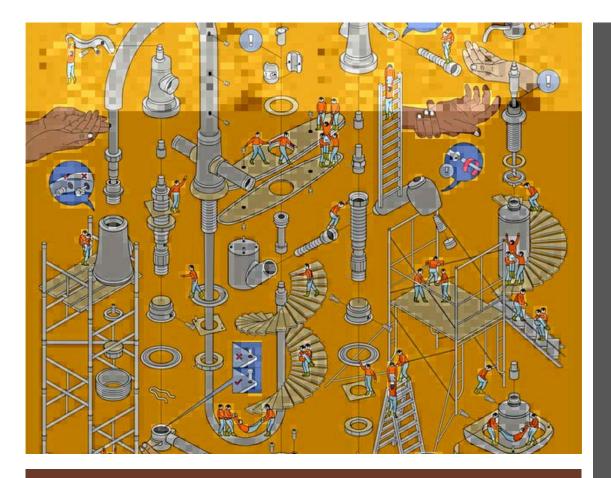
Child & Family Charities – Lansing, Michigan



Latin American Youth Center – Washington, D.C.

El Paso Center for Children – El Paso, Texas

Volunteers of America of LA – Los Angeles, California



Project Expectations

Develop/Implement an approach that will:

- * Expand Social Capital
- * Leverage
 Community
 Engagement

Project Description

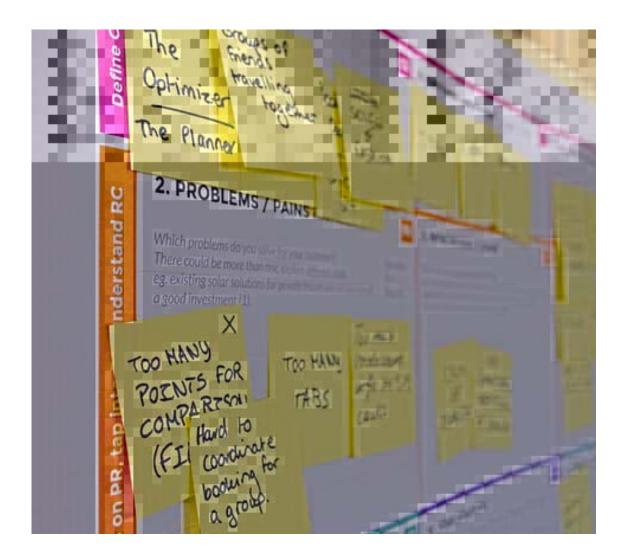
Three (3) grantees used a "Group-Mentorship Model" and two (2) grantees used a "Peer-to-Peer" mentorship model.



These positive permanent connections will ideally support a youth's ability to access new ideas, provide opportunities that enhance their ability to thrive as well as provide a social safety net when they are at-risk of reentering homelessness.

Planned Evaluation

- To describe and document the social capital intervention design and operations for replication.
- 2. To document the extent to which the social capital intervention is implemented with fidelity and/or if adaptations were needed.
- 3. To document the experience of TLP youth via qualitative data collection and analysis.
- 4. To address overarching organizational factors which may have influenced implementation of the social capital model.



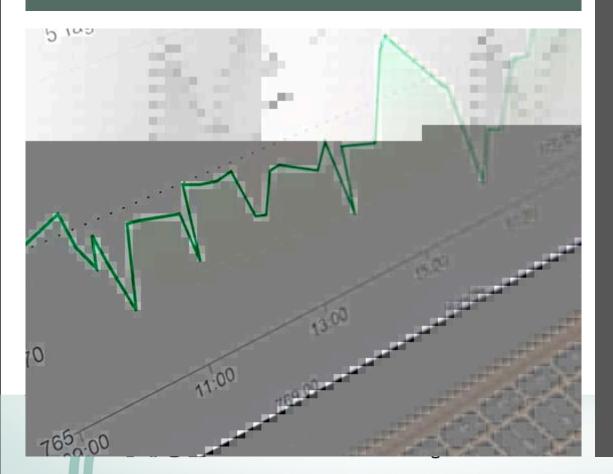
Year 1 Outcomes



FY20 & FY21 Monitoring Enhancements:

- Monthly Grantee Contacts
- Formalize Validation Visits
- Virtual Site Reviews

FY2020 RHY Trends & Insights:



- Nine (9) Organizations visits
- Four (4) Basic Centers
- Five (5) Transitional Living Programs
- One (1) Maternity Group Home
- Two (2) Street Outreach Programs
- Monthly Individual & Regional Grantee Contact Calls

What's Trending: (+) Aspects/Best Practices

Organizationally:

- Emergency Prep/Planning
- Sustainability Plans & Diversified Funding
- Youth Action Boards
- Extensive Community Networks

Programmatically:

- Direct Access to Health Screening and Care
- Apprenticeship Training
- Comprehensive Data Tools

B Family & Youth Runaway and Homeless Services Bureau Youth Program

What's Trending: Non-Compliance Issues

Organizationally:

- Fiscal Responsibility
- Training & Staff Development

Programmatically:

- RHY Eligibility
- Lack of Individual Service Plans
- Life Skills
- Aftercare Services

FY/SB Family & Youth Services Bureau Runaway and Homeless Youth Program

What's Trending: Opportunities for Improvement

Organizationally:

- HR Management
- Community Engagement

Programmatically:

- Comprehensive Assessments and Case Planning
- Documentation
- Life Skills Curriculum
- Recreation and Leisure Activities
- Aftercare and Safe Exits

FY/SB Family & Youth Services Bureau Runaway and Homeless Youth Program

Creative Solutions to Providing Services

Organizationally:

- 1. Self-Care Check-Ins for Staff.
- 2. Launching Targeted Communications

Drop-In Centers:

- 1. Pop-Ups in parks
- 2. Drive-Thru/Walk-Up Window

Street Outreach:

- 1. Increased Social Media Presence
- 2. Contactless Resource Packs
- 3. Health Screening Site Locator Maps

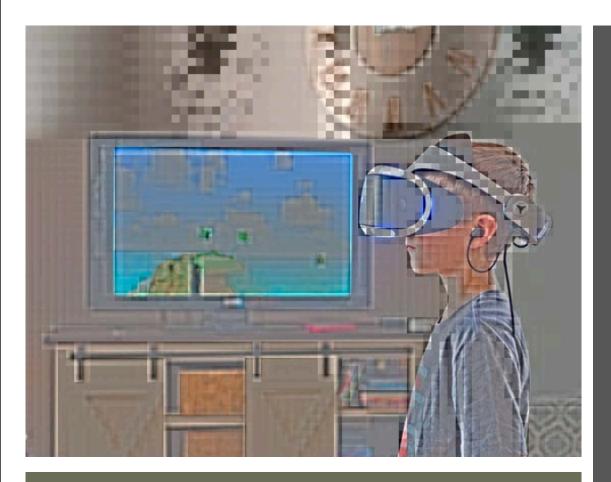
Creative Solutions to Providing Services

Basic Centers:

- 1. Enhanced Virtual/Remote Learning
- 2. Professional Cleaning / Quarantine Areas
- 3. Immediate Access to Tele-Health Services

TLP & MGH:

- 1. Virtual Case Management
- 2. Assessing and Monitoring Youth Well-Being



Virtual Site Reviews (VSR):

- An alternative approach to on site monitoring visits
- Zoom is the expected format
- 3 pilot VSRs expected to occur by Dec 18, 2020
- 7 additional VSRs to occur prior to the end of February 2021



Pilot VSR Teams

Team Participants:

- Federal Project Officers, a Peer Monitor, and the Regional Program Managers
- A Contract Representative will be in "observe only" mode

<u>Virtual VS.</u> <u>Onsite :</u>

Virtual Site Visits

• Federal Project Officers will contact Grantees to coordinate VSR and provide instructions, expectations, logistics, and answer any questions

Onsite Monitoring Visits

• A practical and well-thought-out approach will be developed as the conditions and status to the pandemic improve.



RHY Central Office Team

• Christopher Holloway: Program Manager

Contact: <u>Christopher.Holloway@acf.hhs.gov</u>

Toyin Akintoye: SOP Coordinator and Logistics Contract
 Contact: <u>Oluwatoyin.Akintoye@acf.hhs.gov</u>

 Gloria Watkins: BCP Coordinator, Grant Review Contract, RHY-HMIS Lead
 Contact: <u>Gloria.Watkins@acf.hhs.gov</u>

Tyanna Williams: TLP/MGH Coordinator, RHYTTAC Project Officer
 Contact: Tyanna.Williams@acf.hhs.gov

Runaway and Homeless Youth Program

RHY Regional Team: EAST

Regional Program Manager: Keith Wallace - keith.wallace@acf.hhs.gov Regional Office: Region 1 - Boston Region 2 - New York Region 3 - Philadelphia Region 6 - Dallas

Meet Your Federal Project Officers

Region I: Maine, Massachusetts, New Hampshire, Vermont, Rhode Island, & Connecticut **Federal Project Officer: Jessica Drazenovich** (jessica.drazenovich@acf.hhs.gov)

 Region II: New York, New Jersey, Puerto Rico

 Federal Project Officer: Danny Balkcom (danny.balkcom@acf.hhs.gov)

 Esceta McGee (esceta.mcgee@acf.hhs.gov)

Region III: DC, Delaware, Pennsylvania, Maryland, Virginia, and West Virginia **Federal Project Officer:** Andrea Meyers (<u>andrea.Meyers@acf.hhs.gov</u>) Habibah Sulayman (<u>habibah.sulayman@acf.hhs.gov</u>)

Region VI: Arkansas, Louisiana, New Mexico, Oklahoma, and Texas Federal Project Officer: Paul Bowser (paul.bowser@acf.hhs.gov) Rebecca Eichelberger (rebecca.eichelberger@acf.hhs.gov) Sharon Boyd (sharon.boyd@acf.hhs.gov)

> Family & Youth Services Bureau

Runaway and Homeless Youth Program

RHY Regional Team: West

Regional Program Manager: Jeff Daniels – <u>jeffrey.daniels@acf.hhs.gov</u> Regional Offices: Region VIII – Denver, CO (Home Base) Region IX – San Francisco, CA Region X – Seattle, WA

Meet Your Federal Project Officer:

Region VIII: Colorado; Montana; North Dakota; South Dakota; Utah; and Wyoming Federal Project Officer(s): Maya Hering – <u>maya.hering@acf.hhs.gov</u> Deb Yatsko – <u>deborah.yatsko@acf.hhs.gov</u>

Region IX: American Samoa; Arizona; California; Guam; and Hawaii Federal Project Officer(s): Angelica Gutierrez – <u>angelica.gutierrez@acf.hhs.gov</u> Deb Oppenheim – <u>deborah.oppenheim@acf.hhs.gov</u> Petrina Winston – <u>petrina.winston@acf.hhs.gov</u>

Region X: Alaska; Idaho; Oregon; and Washington Federal Project Officer(s): Tom Bonnington – <u>thomas.bonnington@acf.hhs.gov</u> Janice Holt – <u>janice.holt@acf.hhs.gov</u>

B Family & Youth Services Bureau Youth Program

RHY Regional Team: Mid-West

Regional Program Manager: Areon Kelvington – <u>areon.kelvington@acf.hhs.gov</u> Regional Offices: Region IV – Atlanta, GA Region V – Chicago, IL Region VII – Kansas City, MO (Home Base)

Meet Your Federal Project Officer:

Region IV: Alabama; Florida; Georgia; Kentucky; Mississippi; North Carolina, South Carolina; and Tennessee

Federal Project Officer(s): Alicia Parks – <u>alicia.parks@acf.hhs.gov</u>

Carolyn Bates – <u>carolyn.bates@acf.hhs.gov</u>

Vacant (Pending Onboarding)

Region V: Illinois; Indiana; Michigan; Minnesota; Ohio; and Wisconsin Federal Project Officer(s): Jenny Weiser – jenny.weiser@acf.hhs.gov Niki Lee – <u>niki.lee@acf.hhs.gov</u> Vacant (Pending Onboarding) Vacant (Pending Onboarding)

Region V: Iowa; Kansas; Missouri; and Nebraska Federal Project Officer(s): Rachel Francis – <u>rachel.francis@acf.hhs.gov</u>

> B Family & Youth Runaway and Homeless Services Bureau Youth Program

Q & A



Runaway and Homeless Youth Program