ADMINISTRATION FOR CHILDREN & FAMILIES

# Partner FAQs

## Who is the website for?

This trailblazing website is designed for young people transitioning from foster care, including people planning ahead, actively transitioning, or with recent foster care experience for whom the resources may still be useful.

## How were young people involved?

More than 65 young adults with experience in foster care helped shape the Fostering the Future platform through research, testing, and feedback. Their input informed how information is presented, how users find resources, and how the website helps people move toward next steps.

## Does this replace caseworkers or other support?

No. The website is designed to complement the people and relationships that support young people transitioning from foster care. Caseworkers, service providers, mentors, and other trusted adults continue to play an essential role.

## What kinds of support can young people find?

The initial release focuses on housing, education, employment, healthcare, and mentorship, and can also help users identify available benefits and financial support. It is not intended to include every type of resource a young person may need.

## Does finding a resource mean someone is eligible?

No. Programs, eligibility, and availability can change. The website helps users find relevant information and understand where they may need to confirm details directly with a provider.

## Do young people have to create an account?

Young people create a username and password, so they can save progress and return to a plan. However, this is done without providing personal details that identify them.

## How were privacy concerns addressed?

Young people can use the website and save a personalized plan without providing personally identifying information. ZIP codes help identify local resources without being tied to their identity.

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## How is Super Intelligence (SI) used in Fostering the Future?

Super Intelligence (SI) helps young people find support and build personalized plans by:

- Finding relevant resources: SI helps identify resources for young people transitioning from foster care and narrow them to those most relevant to each person's needs and circumstances. Trained staff review resources for relevance and accuracy before they are included on the website.
- Making information easier to understand: SI helps rewrite resource descriptions in youth-friendly language and highlight eligibility requirements so young people can understand what support is available and who qualifies.
- Personalizing plans: SI helps recommend relevant resources for a young person's plan based on their goals and needs.

## What if someone needs immediate or crisis support?

The website can help people find practical resources when a need is urgent, but it is not a replacement for emergency or crisis services. The website includes a crisis experience that routes users to appropriate support based on the situation.

## What if a resource looks wrong or inappropriate?

The website is intended to surface vetted resources relevant to a young person's needs and location. If a resource does not meet those standards, please contact us at hello@fosteringthefuture.gov.

## Where should partners send questions?

You can reach us at hello@fosteringthefuture.gov and we'll address your question within 3 business days.